# Accreditation Quality Report



The Joint Commission

Version: 2
Date: 12/3/2022

Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in the key area of National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

# Summary of Quality Information

**For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."**

| Accreditation Programs | Accreditation Decision | Effective Date | Last Full Survey Date | Last On-Site Survey Date |
|---|---|---|---|---|
| Behavioral Health Care and Human Services | Accredited | 12/14/2019 | 12/2/2022 | 12/2/2022 |

| | | Compared to other Joint Commission Accredited Organizations | |
|---|---|---|---|
| | | Nationwide | Statewide |
| Behavioral Health Care and Human Services | **2019 National Patient Safety Goals** | ✓ | N/A * |

# Locations of Care

**\* Primary Location**

| Locations of Care | Available Services |
|---|---|
| **Bashor Home of United Methodist Church** <br> DBA:  Oaklawn <br> 62226 CR 15 <br> Goshen, IN  46526 | **Services:** <ul><li>Behavioral Health (Non 24 Hour Care - Child/Youth)</li><li>Case Management (Non 24 Hour Care - Child/Youth)</li><li>Chemical Dependency (Non 24 Hour Care - Child/Youth) (Non-detox - Child/Youth)</li></ul> |
| **Jefferson House** <br> 1025 W. Jefferson Blvd. <br> South Bend, IN  46601 | **Services:** <ul><li>Behavioral Health (Group Home(s) - Adult)</li><li>Community Integration (Non 24 Hour Care)</li></ul> |
| **Lakeview House** <br> 209 Lakeview Drive <br> Goshen, IN  46528 | **Services:** <ul><li>Behavioral Health (Group Home(s) - Adult)</li><li>Community Integration (Non 24 Hour Care)</li></ul> |
| **Metcalfe House** <br> 801 Riverside Court <br> South Bend, IN  46616 | **Services:** <ul><li>Behavioral Health (Group Home(s) - Adult)</li><li>Community Integration (Non 24 Hour Care)</li></ul> |
| **Oaklawn Psychiatric Center** <br> DBA:  Mishawaka Campus <br> 1411 Lincolnway West <br> Mishawaka, IN  46544 | **Services:** <ul><li>Behavioral Health (Residential Care - Child/Youth)</li></ul> |
| **Oaklawn Psychiatric Center, Inc.** <br> 2600 Oakland Avenue <br> Elkhart, IN  46517 | **Services:** <ul><li>Addiction Services/Adult/Child/Youth) (Non-detox - Adult)</li><li>Behavioral Health (Day Programs - Adult) (Non 24 Hour Care - Adult/Child/Youth) (Partial Hospitalization - Adult)</li><li>Case Management (Non 24 Hour Care - Adult/Child/Youth)</li><li>Chemical Dependency (Day Programs - Adult/Child/Youth) (Non 24 Hour Care - Adult/Child/Youth) (Partial Hospitalization - Adult/Child/Youth) (Non-detox - Adult)</li><li>Peer Support (Non 24 Hour Care)</li></ul> |
| **Oaklawn Psychiatric Center, Inc.** <br> 415 E. Madison <br> South Bend, IN  46617 | **Services:** <ul><li>Addiction Services/Adult) (Non-detox - Adult)</li><li>Behavioral Health (Day Programs - Adult) (Non 24 Hour Care - Adult/Child/Youth) (Partial Hospitalization - Adult)</li><li>Case Management (Non 24 Hour Care - Adult/Child/Youth)</li><li>Chemical Dependency (Day Programs - Adult) (Non 24 Hour Care - Adult) (Partial Hospitalization - Adult) (Non-detox - Adult)</li><li>Peer Support (Non 24 Hour Care)</li></ul> |

# Locations of Care

**\* Primary Location**

| Locations of Care | Available Services |
|---|---|
| **Oaklawn Psychiatric Center, Inc.  \***<br>330 Lakeview Drive<br>Goshen, IN  46528 | **Services:**<br>● Addiction Services/Adult)<br>(Non-detox - Adult)<br>● Behavioral Health (Day Programs - Adult)<br>(Non 24 Hour Care - Adult/Child/Youth)<br>(24-hour Acute Care/Crisis Stabilization - Adult)<br>(Partial Hospitalization - Adult)<br>● Case Management (Non 24 Hour Care - Adult/Child/Youth)<br>● Chemical Dependency (Day Programs - Adult)<br>(Non 24 Hour Care - Adult)<br>(Partial Hospitalization - Adult)<br>(Non-detox - Adult) |
| **The Orchard**<br>2524 Oakland Ave.<br>Elkhart, IN  46517 | **Services:**<br>● Behavioral Health (Transitional Living - Adult)<br>(Supervised - Adult) |
| **Turnock House**<br>711 Turnock St.<br>South Bend, IN  46617 | **Services:**<br>● Behavioral Health (Group Home(s) - Adult) |
| **Women's Prairie Street Transitional Home**<br>1711 Prairie St.<br>Elkhart, IN  46517 | **Services:**<br>● Behavioral Health (Transitional Living - Adult)<br>(Supervised - Adult) |

# 2019 National Patient Safety Goals

## Symbol Key

The organization has met the National Patient Safety Goal.

The organization has not met the National Patient Safety Goal.

The Goal is not applicable for this organization.

**For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."**

## Behavioral Health Care and Human Services

| Safety Goals | Organizations Should | Implemented |
|---|---|:---:|
| Improve the accuracy of the identification of individuals served. | Use of Two Identifiers | ✓ |
| Improve the safety of using medications. | Reconciling Medication Information | ✓ |
| Reduce the risk of health care-associated infections. | Meeting Hand Hygiene Guidelines | ✓ |
| The organization identifies safety risks inherent in the population of the individuals it serves. | Identifying Individuals at Risk for Suicide | ✓ |