



Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in the key area of National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

Mark R. Chassin, MD, MPP, MPH
President of the Joint Commission



Summary of Quality Information



Symbol Key


 The organization has met the National Patient Safety Goal.





 The organization has not met the National Patient Safety Goal.

 The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
 Ambulatory Care	Accredited	11/12/2016	11/11/2016	11/11/2016
 Behavioral Health Care	Accredited	7/2/2018	5/10/2018	5/10/2018

Certified Programs	Certification Decision	Effective Date	Last Full Review Date	Last On-Site Review Date
 Primary Care Medical Home - Ambulatory Care	Primary Care Medical Home	1/25/2017	11/11/2016	11/11/2016

		Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
Ambulatory Care	2016National Patient Safety Goals		 *
Behavioral Health Care	2018National Patient Safety Goals		 *



Three Lower Counties Community Services, Inc.

DBA: Chesapeake Healthcare,
32033 Beaver Run Drive, Salisbury, MD

Org ID: 347474



Locations of Care

* Primary Location

Locations of Care	Available Services
Delmarva Pharmaceutical Services, Inc. DBA: Chesapeake Health Care 1615 Tree Sap Court Salisbury, MD 21802	Services: <ul style="list-style-type: none"> Pharmacy/Dispensary, General (Outpatient)
Eastern Shore OB/GYN a Division of Chesapeake Health Care DBA: Chesapeake Health Care 1647 Woodbrooke Drive Salisbury, MD 21804	Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Community Integration (Non 24 Hour Care) Dentistry (Outpatient) Gynecology (Outpatient) Obstetrics (Outpatient) Urology (Outpatient)
Salisbury Pediatrics DBA: Chesapeake Health Care 223 Phillip Morris Drive Salisbury, MD 21804	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Pediatric Medicine (Outpatient)
Three Lower Counties Community Service DBA: Chesapeake Health Care 1813 Sweetbay Drive Salisbury, MD 21804	Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Family Support (Non 24 Hour Care) Peer Support (Non 24 Hour Care)
Three Lower Counties Community Services DBA: Chesapeake Health Care 560 Riverside Drive Suite A-204 Salisbury, MD 21801	Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Community Integration (Non 24 Hour Care) Family Support (Non 24 Hour Care) Peer Support (Non 24 Hour Care)
Three Lower Counties Community Services DBA: Chesapeake Health Care 1615 Tree Sap Court Suite A Salisbury, MD 21804	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Dental Services: <ul style="list-style-type: none"> Dentistry (Outpatient)
Three Lower Counties Community Services, Inc DBA: Chesapeake Health Care 9956 North Main Street Suite # 2 Berlin, MD 21811	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Family Support (Non 24 Hour Care) Other Medical/Dental Services (Outpatient) Pediatric Medicine (Outpatient) Peer Support (Non 24 Hour Care)



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Locations of Care

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Locations of Care	Available Services
Three Lower Counties Community Services, Inc. WBK DBA: Chesapeake Health Care 1665 Woodbrooke Drive Salisbury, MD 21804	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult) Community Integration (Non 24 Hour Care) Family Support (Non 24 Hour Care) Internal Medicine (Outpatient) Peer Support (Non 24 Hour Care)
Three Lower Counties Community Services, Inc.- Corp. office * DBA: Chesapeake Health Care 32033 Beaver Run Drive Salisbury, MD 21804	
Three Lower Counties Community Services, Inc.-Dental DBA: Chesapeake Health Care 12165 Elm Street Princess Anne, MD 21853	Services: <ul style="list-style-type: none"> Dentistry (Outpatient)
Three Lower Counties Community Services, Inc.-Healthway Dr DBA: Chesapeake Health Care 1104 Healthway Drive Salisbury, MD 21804	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Healthway Drive Mental Health Services 2nd floor Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Family Support (Non 24 Hour Care) Peer Support (Non 24 Hour Care)
Three Lower Counties Community Services, Inc.-Pocomoke DBA: Chesapeake Health Care 305 10th Street Pocomoke City, MD 21851	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Adult Medicine Pediatric Medicine Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Community Integration (Non 24 Hour Care) Family Support (Non 24 Hour Care) Internal Medicine (Outpatient) Pediatric Medicine (Outpatient) Peer Support (Non 24 Hour Care)



Locations of Care




* Primary Location

Locations of Care	Available Services		
<p>Three Lower Counties Community Services, Inc.-PA Medical DBA: Chesapeake Health Care 12145 Elm Street Princess Anne, MD 21853</p>	<p>Joint Commission Certified Programs:</p> <ul style="list-style-type: none">Primary Care Medical Home - Ambulatory Care <p>Other Clinics/Practices located at this site:</p> <ul style="list-style-type: none">Adult MedMental Health Services 2nd floorOBGynPediatricsTLC Pharmacy <p>Services:</p> <table><tr><td><ul style="list-style-type: none">Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)Community Integration (Non 24 Hour Care)Family Support (Non 24 Hour Care)Gynecology (Outpatient)Internal Medicine (Outpatient)</td><td><ul style="list-style-type: none">Obstetrics (Outpatient)Other Medical/Dental Services (Outpatient)Pediatric Medicine (Outpatient)Peer Support (Non 24 Hour Care)Pharmacy/Dispensary, General (Outpatient)</td></tr></table>	<ul style="list-style-type: none">Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)Community Integration (Non 24 Hour Care)Family Support (Non 24 Hour Care)Gynecology (Outpatient)Internal Medicine (Outpatient)	<ul style="list-style-type: none">Obstetrics (Outpatient)Other Medical/Dental Services (Outpatient)Pediatric Medicine (Outpatient)Peer Support (Non 24 Hour Care)Pharmacy/Dispensary, General (Outpatient)
<ul style="list-style-type: none">Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)Community Integration (Non 24 Hour Care)Family Support (Non 24 Hour Care)Gynecology (Outpatient)Internal Medicine (Outpatient)	<ul style="list-style-type: none">Obstetrics (Outpatient)Other Medical/Dental Services (Outpatient)Pediatric Medicine (Outpatient)Peer Support (Non 24 Hour Care)Pharmacy/Dispensary, General (Outpatient)		













2016 National Patient Safety Goals

Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

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Ambulatory Care

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
	Eliminating Transfusion Errors	
Improve the safety of using medications.	Labeling Medications	
	Reducing Harm from Anticoagulation Therapy	
	Reconciling Medication Information	
Reduce the risk of health care-associated infections	Meeting Hand Hygiene Guidelines	
	Preventing Surgical Site Infections	
Universal Protocol	Conducting a Pre-Procedure Verification Process	
	Marking the Procedure Site	
	Performing a Time-Out	






2018 National Patient Safety Goals

Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

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Behavioral Health Care

Safety Goals	Organizations Should	Implemented
Improve the accuracy of the identification of individuals served.	Use of Two Identifiers	
Improve the safety of using medications.	Reconciling Medication Information	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
The organization identifies safety risks inherent in the population of the individuals it serves.	Identifying Individuals at Risk for Suicide	