



Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals - measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.



Summary of Quality Information


Symbol Key 3

 The organization has met the National Patient Safety Goal.

 The organization has not met the National Patient Safety Goal.

 The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
 Hospital	Accredited	3/16/2019	3/15/2019	4/25/2019

Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Hospital

Special Quality Awards

2010 Silver - The Medal of Honor for Organ Donation

Compared to other Joint Commission Accredited Organizations		
	Nationwide	Statewide
Hospital	2019National Patient Safety Goals 	 *



Locations of Care

* Primary Location

Locations of Care	Available Services
Center for Advanced Pediatrics 1400 Tullie Road, NE Atlanta, GA 30329	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Judson L. Hawk Jr MD Clinic Neurophysiology Radiology Services: <ul style="list-style-type: none"> Administration of High Risk Medications (Outpatient) Outpatient Clinics (Outpatient)
Children's at Cherokee Sports Physical Therapy 1554 Riverstone Parkway Suite 160 Canton, GA 30114	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
Children's at Duluth 2270 Duluth Hwy, Suite 200 Duluth, GA 30097	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> O&P Sports Physical Therapy Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
Children's at Fayette 1250 Hwy 54 W Suite 200 Fayetteville, GA 30214	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> O&P Sports Physical Therapy Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
Children's at Forsyth 410 Peachtree Parkway Suite 300 Cumming, GA 30041	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> O&P Sports Physical Therapy Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
Children's at Hudson Bridge Sports Physical Therapy 1496 Hudson Bridge Road Stockbridge, GA 30281	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
Children's at Ivy Walk Sports Physical Therapy 1675 Cumberland Pkwy Suite SE 305 Smyrna, GA 30080	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
Children's at Meridian Mark 5445 Meridian Mark Plaza Suite 200 Atlanta, GA 30342	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> O&P Sports Physical Therapy Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)



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Locations of Care	Available Services
Children's at North Druid Hills 1605 Chantilly Drive NE Atlanta, GA 30324	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Rehabilitation Sports Physical Therapy Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
Children's at Old Milton O&P 3300 Old Milton Parkway, Suite 370 Alpharetta, GA 30005	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
Children's at Satellite Boulevard 2660 Satellite Blvd Duluth, GA 30096	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Sleep Lab Ultrasound X-Ray Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
Children's at Satellite Boulevard 2620 Satellite Blvd Duluth, GA 30096	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Surgery Center Services: <ul style="list-style-type: none"> Administration of High Risk Medications (Outpatient) Ambulatory Surgery Center (Outpatient) Anesthesia (Outpatient) Perform Invasive Procedure (Outpatient)
Children's at Snellville Sports Physical Therapy 2220 Wisteria Drive Snellville, GA 30078	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
Children's at Town Center 605 Big Shanty Road NW Kennesaw, GA 30144	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> O&P Rehabilitation Sports Physical Therapy Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
Children's at Town Center 625 Big Shanty Road Kennesaw, GA 30144	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Radiology Services: <ul style="list-style-type: none"> Anesthesia (Outpatient) Outpatient Clinics (Outpatient)



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Locations of Care	Available Services
Children's at Webb Bridge 3155 North Point Parkway, Building A, 100 and 150 Alpharetta, GA 30005	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> • Radiology • Sports Physical Therapy Services: <ul style="list-style-type: none"> • Anesthesia (Outpatient) • Outpatient Clinics (Outpatient)
Children's Medical Office Building at Scottish Rite 5461 Meridian Mark Road, NE Atlanta, GA 30342	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> • AFLAC Cancer and Blood Disorders Center • Center for Craniofacial Disorders • Children's Rehabilitation Services: <ul style="list-style-type: none"> • Administration of Blood Product (Outpatient) • Administration of High Risk Medications (Outpatient) • Anesthesia (Outpatient) • Outpatient Clinics (Outpatient) • Perform Invasive Procedure (Outpatient)
Children's Stephanie V Blank Center for Safe and Healthy Chi 975 Johnson Ferry Road Atlanta, GA 30342	Services: <ul style="list-style-type: none"> • Outpatient Clinics (Outpatient)
Day Rehabilitation Program 993F Johnson Ferry Road Suite 260 Atlanta, GA 30342	Services: <ul style="list-style-type: none"> • Outpatient Clinics (Outpatient)



Locations of Care




* Primary Location

Locations of Care	Available Services
Scottish Rite Children's Medical Center, Inc. * DBA: Children's Healthcare of Atlanta at Scottish Rite 1001 Johnson Ferry Road Atlanta, GA 30342	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> • Day Hospital • The Center for Advanced Technology and Robotic Rehabilitation Services: <ul style="list-style-type: none"> • CT Scanner (Imaging/Diagnostic Services) • Ear/Nose/Throat Surgery (Surgical Services) • EEG/EKG/EMG Lab (Imaging/Diagnostic Services) • Gastroenterology (Surgical Services) • GI or Endoscopy Lab (Imaging/Diagnostic Services) • Hazardous Medication Compounding (Inpatient) • Hematology/Oncology Unit (Inpatient) • Inpatient Unit (Inpatient) • Interventional Radiology (Imaging/Diagnostic Services) • Magnetic Resonance Imaging (Imaging/Diagnostic Services) • Medical /Surgical Unit (Inpatient) • Medical ICU (Intensive Care Unit) • Neurosurgery (Surgical Services) • Non-Sterile Medication Compounding (Inpatient) • Nuclear Medicine (Imaging/Diagnostic Services) • Nuclear Pharmacy (Inpatient) • Ophthalmology (Surgical Services) • Orthopedic Surgery (Surgical Services) • Outpatient Clinics (Outpatient) • Pediatric Unit (Inpatient) • Plastic Surgery (Surgical Services) • Post Anesthesia Care Unit (PACU) (Inpatient) • Rehabilitation Unit (Inpatient, 24-hour Acute Care/Crisis Stabilization) • Sleep Laboratory (Sleep Laboratory) • Sterile Medication Compounding (Inpatient) • Surgical ICU (Intensive Care Unit) • Ultrasound (Imaging/Diagnostic Services) • Urology (Surgical Services)
Surgery Center at Meridian Mark, LLC DBA: Surgery Center at Meridian Mark, LLC 5445 Meridian Mark Road NE Atlanta, GA 30342	Services: <ul style="list-style-type: none"> • Administration of High Risk Medications (Outpatient) • Ambulatory Surgery Center (Outpatient) • Anesthesia (Outpatient) • Pediatric Plastic Surgery (Outpatient - Child/Youth) • Perform Invasive Procedure (Outpatient)



















2019 National Patient Safety Goals

Symbol Key 3

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

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Hospital

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
	Eliminating Transfusion Errors	
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	
Improve the safety of using medications.	Labeling Medications	
	Reducing Harm from Anticoagulation Therapy	
	Reconciling Medication Information	
Reduce the harm associated with clinical alarm systems.	Use Alarms Safely on Medical Equipment	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
	Preventing Infections that are difficult to treat	
	Preventing Central-Line Associated Blood Stream Infections	
	Preventing Surgical Site Infections	
	Preventing Catheter-Associated Urinary Tract Infection	
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	
Universal Protocol	Conducting a Pre-Procedure Verification Process	
	Marking the Procedure Site	
	Performing a Time-Out	



Organization Commentary on the Quality Report

Commentary

Children's Healthcare of Atlanta, a not-for-profit organization, is committed to enhancing the lives of children through excellence in patient care, research and education. Our goal is to transform pediatric healthcare and be the leading voice for the health of Georgia's children.

Managing more than half a million patient visits annually at three hospitals and 16 neighborhood locations, Children's is one of the largest clinical care providers for children in the country. Children's offers access to more than 30 pediatric specialties and is ranked among the top children's hospitals by Parents magazine and U.S. News & World Report. With generous philanthropic and volunteer support, Children's has made an impact in the lives of children in Georgia, the United States and throughout the world.

At Children's we want to lead the industry in defining, measuring, demonstrating and most importantly delivering superior quality care for children. We are committed to working with our Medical staff and other pediatric partners to better understand and define quality measures that will enable us to fulfill this goal.

Thank you for your interest in Children's Healthcare of Atlanta. Visit www.choa.org for more information.

Prepared By:

Health Care Organization ID#:
Organization Name:
Address:

Chief Executive Officer:
Phone Number:
Date:

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11/15/2010

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