



# Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals - measures the care of patients with specific conditions such as heart failure or pregnancy.




Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at [qualityreport@jointcommission.org](mailto:qualityreport@jointcommission.org) with your comments and suggestions.

Mark R. Chassin, MD, MPP, MPH  
President of the Joint Commission



## Summary of Quality Information

### Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
 Hospital	Accredited	4/23/2016	3/15/2019	4/25/2019

### Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Hospital

### Special Quality Awards

2010 Silver - The Medal of Honor for Organ Donation

		Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
Hospital	<b>2016 National Patient Safety Goals</b>		 *



## Locations of Care

### \* Primary Location

Locations of Care	Available Services
<b>Center for Advanced Pediatrics</b> 1400 Tullie Road, NE Atlanta, GA 30329	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Judson L. Hawk Jr MD Clinic</li> <li>Neurophysiology</li> <li>Radiology</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Administration of High Risk Medications (Outpatient)</li> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>Children's at Snellville Sports Medicine</b> 2220 Wisteria Drive Snellville, GA 30078	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>Children's at Mt Zion</b> 2201 Mount Zion Parkway Morrow, GA 30260	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>O&amp;P</li> <li>Rehabilitation</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>Children's at Alpharetta Highway Rehab</b> 11835 Alpharetta Highway Alpharetta, GA 30005	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>Children's at Cherokee Sports Medicine</b> 1554 Riverstone Parkway Suite 160 Canton, GA 30114	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>Children's at Duluth</b> 2270 Duluth Hwy, Suite 200 Duluth, GA 30097	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>O&amp;P</li> <li>Sports Medicine</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>Children's at Executive Park O&amp;P</b> 6 Executive Park Drive NE Suite 50 Atlanta, GA 30329	<b>Services:</b> <ul style="list-style-type: none"> <li>Single Specialty Practitioner (Outpatient)</li> </ul>
<b>Children's at Fayette</b> 1265 Hwy 54 W Suite 200 Fayetteville, GA 30214	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>O&amp;P</li> <li>Rehabilitation</li> <li>Sports Medicine</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>



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<b>Children's at Forsyth</b> 410 Peachtree Parkway Suite 300 Cumming, GA 30041	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>• O&amp;P</li> <li>• Rehabilitation</li> <li>• Sports Medicine</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>• Outpatient Clinics (Outpatient)</li> </ul>
<b>Children's at Hamilton Mill Sports Medicine</b> 2108 Teron Trace Ste 200 Dacula, GA 30019	<b>Services:</b> <ul style="list-style-type: none"> <li>• Single Specialty Practitioner (Outpatient)</li> </ul>
<b>Children's at Hudson Bridge Sports Medicine</b> 1496 Hudson Bridge Road Stockbridge, GA 30281	<b>Services:</b> <ul style="list-style-type: none"> <li>• Single Specialty Practitioner (Outpatient)</li> </ul>
<b>Children's at Ivy Walk Sports Medicine</b> 1675 Cumberland Pkwy Suite SE 305 Smyrna, GA 30080	<b>Services:</b> <ul style="list-style-type: none"> <li>• Single Specialty Practitioner (Outpatient)</li> </ul>
<b>Children's at Marietta O&amp;P</b> 175 White Street, Suite 350 Marietta, GA 30062	<b>Services:</b> <ul style="list-style-type: none"> <li>• Single Specialty Practitioner (Outpatient)</li> </ul>
<b>Children's at Meridian Mark</b> 5445 Meridian Mark Plaza Suite 200 Atlanta, GA 30342	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>• O&amp;P</li> <li>• Sports Medicine</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>• Outpatient Clinics (Outpatient)</li> </ul>
<b>Children's at North Druid Hills</b> 1605 Chantilly Drive NE Atlanta, GA 30324	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>• Rehabilitation</li> <li>• Sports Medicine</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>• Outpatient Clinics (Outpatient)</li> </ul>
<b>Children's at Old Milton O&amp;P</b> 3300 Old Milton Parkway, Suite 370 Alpharetta, GA 30005	<b>Services:</b> <ul style="list-style-type: none"> <li>• Single Specialty Practitioner (Outpatient)</li> </ul>
<b>Children's at Sandy Plains</b> 3618 Sandy Plains Road, Suite 100 Marietta, GA 30066	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>• O&amp;P</li> <li>• Rehabilitation</li> <li>• Sports Medicine</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>• Outpatient Clinics (Outpatient)</li> </ul>



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<b>Children's at Satellite Boulevard</b> 2620 Satellite Blvd Duluth, GA 30096	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Rehabilitation</li> <li>Surgery Center</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Administration of High Risk Medications (Outpatient)</li> <li>Ambulatory Surgery Center (Outpatient)</li> <li>Anesthesia (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>
<b>Children's at Satellite Boulevard</b> 2660 Satellite Blvd Duluth, GA 30096	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Sleep Lab</li> <li>Ultrasound</li> <li>X-Ray</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>Children's at Suwanee Sports Medicine</b> 3640 Burnette Road Suwanee, GA 30024	<b>Services:</b> <ul style="list-style-type: none"> <li>Single Specialty Practitioner (Outpatient)</li> </ul>
<b>Children's at Town Center</b> 605 Big Shanty Road NW Kennesaw, GA 30144	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>O&amp;P</li> <li>Rehabilitation</li> <li>Sports Medicine</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>Children's at Town Center</b> 625 Big Shanty Road Kennesaw, GA 30144	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Radiology</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Anesthesia (Outpatient)</li> <li>Single Specialty Practitioner (Outpatient)</li> </ul>
<b>Children's at Webb Bridge</b> 3155 North Point Parkway, Building A, 100 and 150 Alpharetta, GA 30005	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Radiology</li> <li>Sports Medicine</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Anesthesia (Outpatient)</li> <li>Outpatient Clinics (Outpatient)</li> </ul>



## Locations of Care

### \* Primary Location

Locations of Care	Available Services
<b>Children's Medical Office Building at Scottish Rite</b> 5461 Meridian Mark Road, NE Atlanta, GA 30342	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>• AFLAC Cancer and Blood Disorders Center</li> <li>• Center for Craniofacial Disorders</li> <li>• Children's Rehabilitation</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>• Administration of Blood Product (Outpatient)</li> <li>• Administration of High Risk Medications (Outpatient)</li> <li>• Anesthesia (Outpatient)</li> <li>• Outpatient Clinics (Outpatient)</li> <li>• Perform Invasive Procedure (Outpatient)</li> </ul>
<b>Children's Stephanie V Blank Center for Safe and Healthy Chi</b> 975 Johnson Ferry Road Atlanta, GA 30342	<b>Services:</b> <ul style="list-style-type: none"> <li>• Single Specialty Practitioner (Outpatient)</li> </ul>
<b>Day Rehabilitation Program</b> 993F Johnson Ferry Road Suite 260 Atlanta, GA 30342	<b>Services:</b> <ul style="list-style-type: none"> <li>• Outpatient Clinics (Outpatient)</li> </ul>



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Locations of Care	Available Services
<b>Scottish Rite Children's Medical Center, Inc. *</b> DBA: Children's Healthcare of Atlanta at Scottish Rite 1001 Johnson Ferry Road Atlanta, GA 30342	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>• Day Hospital</li> <li>• Sleep Lab</li> <li>• The Center for Advanced Technology and Robotic Rehabilitation</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>• CT Scanner (Imaging/Diagnostic Services)</li> <li>• Ear/Nose/Throat Surgery (Surgical Services)</li> <li>• EEG/EKG/EMG Lab (Imaging/Diagnostic Services)</li> <li>• Gastroenterology (Surgical Services)</li> <li>• GI or Endoscopy Lab (Imaging/Diagnostic Services)</li> <li>• Hazardous Medication Compounding (Inpatient)</li> <li>• Hematology/Oncology Unit (Inpatient)</li> <li>• Inpatient Unit (Inpatient)</li> <li>• Interventional Radiology (Imaging/Diagnostic Services)</li> <li>• Magnetic Resonance Imaging (Imaging/Diagnostic Services)</li> <li>• Medical /Surgical Unit (Inpatient)</li> <li>• Medical ICU (Intensive Care Unit)</li> <li>• Neurosurgery (Surgical Services)</li> <li>• Non-Sterile Medication Compounding (Inpatient)</li> <li>• Nuclear Medicine (Imaging/Diagnostic Services)</li> <li>• Nuclear Pharmacy (Inpatient)</li> <li>• Ophthalmology (Surgical Services)</li> <li>• Orthopedic Surgery (Surgical Services)</li> <li>• Pediatric Unit (Inpatient)</li> <li>• Plastic Surgery (Surgical Services)</li> <li>• Post Anesthesia Care Unit (PACU) (Inpatient)</li> <li>• Rehabilitation Unit (Inpatient, 24-hour Acute Care/Crisis Stabilization)</li> <li>• Sleep Laboratory (Sleep Laboratory)</li> <li>• Sterile Medication Compounding (Inpatient)</li> <li>• Surgical ICU (Intensive Care Unit)</li> <li>• Ultrasound (Imaging/Diagnostic Services)</li> <li>• Urology (Surgical Services)</li> </ul>
<b>Surgery Center at Meridian Mark, LLC</b> DBA: Surgery Center at Meridian Mark, LLC 5445 Meridian Mark Road NE Atlanta, GA 30342	<b>Services:</b> <ul style="list-style-type: none"> <li>• Administration of High Risk Medications (Outpatient)</li> <li>• Ambulatory Surgery Center (Outpatient)</li> <li>• Anesthesia (Outpatient)</li> <li>• Pediatric Plastic Surgery (Outpatient - Child/Youth)</li> <li>• Perform Invasive Procedure (Outpatient)</li> </ul>





## 2016 National Patient Safety Goals

### Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

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### Hospital

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
	Eliminating Transfusion Errors	
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	
Improve the safety of using medications.	Labeling Medications	
	Reducing Harm from Anticoagulation Therapy	
	Reconciling Medication Information	
Use Alarms Safely	Use Alarms Safely on Medical Equipment	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
	Preventing Multi-Drug Resistant Organism Infections	
	Preventing Central-Line Associated Blood Stream Infections	
	Preventing Surgical Site Infections	
	Preventing Catheter-Associated Urinary Tract Infection	
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	
Universal Protocol	Conducting a Pre-Procedure Verification Process	
	Marking the Procedure Site	
	Performing a Time-Out	



## Organization Commentary on the Quality Report

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

### Commentary

Children's Healthcare of Atlanta, a not-for-profit organization, is committed to enhancing the lives of children through excellence in patient care, research and education. Our goal is to transform pediatric healthcare and be the leading voice for the health of Georgia's children.

Managing more than half a million patient visits annually at three hospitals and 16 neighborhood locations, Children's is one of the largest clinical care providers for children in the country. Children's offers access to more than 30 pediatric specialties and is ranked among the top children's hospitals by Parents magazine and U.S. News & World Report. With generous philanthropic and volunteer support, Children's has made an impact in the lives of children in Georgia, the United States and throughout the world.

At Children's we want to lead the industry in defining, measuring, demonstrating and most importantly delivering superior quality care for children. We are committed to working with our Medical staff and other pediatric partners to better understand and define quality measures that will enable us to fulfill this goal.

Thank you for your interest in Children's Healthcare of Atlanta. Visit [www.choa.org](http://www.choa.org) for more information.

### Prepared By:

Health Care Organization ID#:  
Organization Name:  
Address:

Chief Executive Officer:  
Phone Number:  
Date:

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