



# Accreditation Quality Report





## Twin Town Treatment Centers

DBA: Twin Town Treatment Centers,  
4281 KATELLA AVE, 211, Los Alamitos, CA

Org ID: 3234

Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in the key area of National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at [qualityreport@jointcommission.org](mailto:qualityreport@jointcommission.org) with your comments and suggestions.



Summary of Quality Information


**Symbol Key 3**

 The organization has met the National Patient Safety Goal.

 The organization has not met the National Patient Safety Goal.

 The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

| Accreditation Programs  | Accreditation Decision | Effective Date | Last Full Survey Date | Last On-Site Survey Date |
|---|------------------------|----------------|-----------------------|--------------------------|
|  Behavioral Health Care and Human Services | Accredited             | 3/15/2019      | 3/14/2019             | 3/14/2019                |

|   |                                   | Compared to other Joint Commission Accredited Organizations                         |   |
|---|-----------------------------------|---|---|
|   |                                   | Nationwide  | Statewide   |
| Behavioral Health Care and Human Services | 2019National Patient Safety Goals |  |  * |



# Twin Town Treatment Centers

DBA: Twin Town Treatment Centers,  
4281 KATELLA AVE, 211, Los Alamitos, CA

Org ID: 3234



## Locations of Care




### \* Primary Location

| Locations of Care  | Available Services  |
|--|---|
| <b>Twin Town Treatment Center, Sherman Oaks</b><br>4940 Van Nuys Blvd., Ste. 201<br>Sherman Oaks, CA 91403   | <b>Services:</b> <ul style="list-style-type: none"> <li>Addiction Services/Adult/Child/Youth (Non-detox - Adult)</li> <li>Chemical Dependency (Day Programs - Adult/Child/Youth) (Non 24 Hour Care - Adult/Child/Youth) (Partial Hospitalization - Adult/Child/Youth) (Non-detox - Adult)</li> </ul>  |
| <b>Twin Town Treatment Center, Torrance</b><br>3440 Torrance Blvd., Ste. 104<br>Torrance, CA 90503   | <b>Services:</b> <ul style="list-style-type: none"> <li>Addiction Services/Adult/Child/Youth (Non-detox - Adult)</li> <li>Chemical Dependency (Day Programs - Adult/Child/Youth) (Non 24 Hour Care - Adult/Child/Youth) (Partial Hospitalization - Adult/Child/Youth) (Non-detox - Adult)</li> </ul>  |
| <b>Twin Town Treatment Center, Laguna Hills</b><br>DBA: Twin Town Treatment Centers,<br>Laguna Hills<br>24953 Paseo De Valencia, Bldg B, Ste. 1B<br>Laguna Hills, CA 92653 | <b>Services:</b> <ul style="list-style-type: none"> <li>Addiction Services/Adult/Child/Youth (Non-detox - Adult)</li> <li>Chemical Dependency (Day Programs - Adult/Child/Youth) (Non 24 Hour Care - Adult/Child/Youth) (Partial Hospitalization - Adult/Child/Youth) (Non-detox - Adult)</li> </ul>  |
| <b>Twin Town Treatment Center, Los Alamitos *</b><br>4281 Katella Ave, Ste. 117<br>Los Alamitos, CA 90720  | <b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>4376 E. Katella Blvd. (Admin location located in same bldg)</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Addiction Services/Adult/Child/Youth (Non-detox - Adult)</li> <li>Chemical Dependency (Day Programs - Adult/Child/Youth) (Non 24 Hour Care - Adult/Child/Youth) (Partial Hospitalization - Adult/Child/Youth) (Non-detox - Adult)</li> </ul> |
| <b>Twin Town Treatment Center, Orange</b><br>705 W. La Veta, Suite 208<br>Orange, CA 92868   | <b>Services:</b> <ul style="list-style-type: none"> <li>Addiction Services/Adult/Child/Youth (Non-detox - Adult)</li> <li>Chemical Dependency (Day Programs - Adult/Child/Youth) (Non 24 Hour Care - Adult/Child/Youth) (Partial Hospitalization - Adult/Child/Youth) (Non-detox - Adult)</li> </ul>  |
| <b>Twin Town Treatment Center, West Hollywood</b><br>8739 Santa Monica Blvd.<br>West Hollywood, CA 90069   | <b>Services:</b> <ul style="list-style-type: none"> <li>Addiction Services/Adult (Non-detox - Adult)</li> <li>Chemical Dependency (Day Programs - Adult) (Non 24 Hour Care - Adult) (Partial Hospitalization - Adult) (Non-detox - Adult)</li> </ul>  |



## 2019 National Patient Safety Goals

### Symbol Key 3

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

### Behavioral Health Care and Human Services

| Safety Goals  | Organizations Should                        | Implemented   |
|---|---|---|
| Improve the accuracy of the identification of individuals served.                                 | Use of Two Identifiers                      |  |
| Improve the safety of using medications.  | Reconciling Medication Information          |  |
| Reduce the risk of health care-associated infections.   | Meeting Hand Hygiene Guidelines             |  |
| The organization identifies safety risks inherent in the population of the individuals it serves. | Identifying Individuals at Risk for Suicide |  |

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."