

# Accreditation Quality Report









Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in the key area of National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

Mark R. Chassin, MD, MPP, MPH President of the Joint Commission

## Northwest Center for Behavioral Health (NCBH)

1222 10th Street, Suite 211, Woodward, OK



## **Summary of Quality Information**

| <b>Accreditation Programs</b>        | Accreditation Decision | Effective | Last Full Survey Last On-Site |             |
|--------------------------------------|------------------------|-----------|-------------------------------|-------------|
|                                      |                        | Date      | Date                          | Survey Date |
| oBehavioral Health Care              | Accredited             | 4/24/2010 | 4/23/2010                     | 4/23/2010   |
| Pathology and Clinical<br>Laboratory | Accredited             | 8/8/2012  | 8/7/2012                      | 8/7/2012    |

Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS) Pathology and Clinical Laboratory

|                                         |                                   |            | Compared to other Joint Commission Accredited<br>Organizations |  |
|-----------------------------------------|-----------------------------------|------------|----------------------------------------------------------------|--|
|                                         |                                   | Nationwide | Statewide                                                      |  |
| Behavioral<br>Health<br>Care            | 2010National Patient Safety Goals | Ø          | <b>*</b>                                                       |  |
| Pathology<br>and Clinical<br>Laboratory | 2012National Patient Safety Goals | Ø          | <b>*</b>                                                       |  |

#### Symbol Key

The organization has met the National Patient Safety Goal.
 The organization has not met the National Patient Safety Goal.
 The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."



# **Locations of Care**

1222 10th Street, Suite 211, Woodward, OK

| * Primary Location                                                                                             |                                                                                                                                                          |
|----------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------|
| Locations of Care                                                                                              | Available Services                                                                                                                                       |
| Northwest Center for<br>Behavioral Health<br>(NCBH) *<br>1222 Tenth Street, Suite<br>211<br>Woodward, OK 73801 | Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)                                                                                                 |
| Northwest Center for<br>Behavioral Health<br>(NCBH)<br>5120 Highway 54 N.E.<br>Guymon, OK 73942                | Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)                                                                                                 |
| Northwest Center for<br>Behavioral Health<br>(NCBH)<br>604 Choctaw<br>Alva, OK 73717                           | Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)                                                                                                 |
| Northwest Center for<br>Behavioral Health<br>(NCBH)<br>1425 N. Main<br>Fairview, OK 73737                      | Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)                                                                                                 |
| Northwest Center for<br>Behavioral Health<br>(NCBH)<br>Highway 270, East<br>Fort Supply, OK 73841              | <ul> <li>Behavioral Health (24-hour Acute Care/Crisis Stabilization - Adult)<br/>(Residential Care - Adult)</li> <li>General Laboratory Tests</li> </ul> |
| Northwest Center for<br>Behavioral Health<br>(NCBH), Enid, Ok<br>702 N. Grand<br>Enid, OK 73702                | Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)                                                                                                 |
| Northwest Center for<br>Behavioral Health<br>(NCBH)-The Lighthouse<br>5050 Williams Ave.<br>Woodward, OK 73801 | <ul> <li>Chemical Dependency (Residential Care - Adult)</li> <li>General Laboratory Tests</li> </ul>                                                     |

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## **2010 National Patient Safety Goals**

#### **Behavioral Health Care**

| Safety Goals                                                                                               | Organizations Should                                  | Implemented |
|------------------------------------------------------------------------------------------------------------|-------------------------------------------------------|-------------|
| Improve the accuracy of the<br>identification of individuals<br>served.                                    | Use of Two Identifiers                                | Ø           |
| Reduce the risk of health care-associated infections.                                                      | Meeting Hand Hygiene Guidelines                       | Ø           |
| Accurately and completely reconcile medications across the continuum of care.                              | Comparing Current and Newly Ordered Medications       | Ø           |
|                                                                                                            | Communicating Medications to the Next Provider        | $\bigcirc$  |
|                                                                                                            | Providing a Reconciled Medication List to the Patient | $\bigcirc$  |
|                                                                                                            | Settings in Which Medications are Minimally Used      | $\bigcirc$  |
| The organization identifies<br>safety risks inherent in the<br>population of the individuals<br>it serves. | Identifying Individuals at Risk for Suicide           | Ø           |

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## **2012 National Patient Safety Goals**

#### **Pathology and Clinical Laboratory**

| Safety Goals                                                       | Organizations Should                                    | Implemented |
|--------------------------------------------------------------------|---------------------------------------------------------|-------------|
| Improve the accuracy of patient identification.                    | Use of Two Patient Identifiers                          | Ø           |
| Improve the effectiveness of<br>communication among<br>caregivers. | Timely Reporting of Critical Tests and Critical Results | Ø           |
| Reduce the risk of health care-associated infections               | Meeting Hand Hygiene Guidelines                         | Ø           |

#### Symbol Key

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