

Accreditation Quality Report





Version: 1 Date: 7/27/2012



Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in the key area of National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

Mark R. Chassin, MD, MPP, MPH President of the Joint Commission

1222 10th Street, Suite 211, Woodward, OK

Org ID: 3099







Summary of Quality Information

Symbol Key	Agarditation Programs	Accreditation Decision	Effective	Last Full Survey	y I act On Sita
The organization has met the National Patient Safety Goal.	Accreditation Frograms	Accreditation Decision	Date	Date	Survey Date
The organization has not met the National Patient Safety Goal.	Behavioral Health Care	Accredited	4/24/2010	4/23/2010	4/23/2010
The Goal is not applicable for this organization.	Pathology and Clinical Laboratory	Accredited	8/18/2010	8/17/2010	8/17/2010

Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Pathology and Clinical Laboratory

fer to the "Quality eport User Guide."			Compared to other Joint	Commission Accredited
			Organiz	
			Nationwide	Statewide
	Behavioral Health Care	2010National Patient Safety Goals	Ø	*
	Pathology and Clinical Laboratory	2011National Patient Safety Goals	Ø	© *

For further information and explanation of the **Quality Report contents**. refe Rep

Symbol Key

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Locations of Care

	*	Primary	Location
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Locations of Care	Available Services
Northwest Center for Behavioral Health (NCBH) * 1222 Tenth Street, Suite 211 Woodward, OK 73801	Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)
Northwest Center for Behavioral Health (NCBH) 5120 Highway 54 N.E. Guymon, OK 73942	Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)
Northwest Center for Behavioral Health (NCBH) 604 Choctaw Alva, OK 73717	Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)
Northwest Center for Behavioral Health (NCBH) 1425 N. Main Fairview, OK 73737	Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)
Northwest Center for Behavioral Health (NCBH) Highway 270, East Fort Supply, OK 73841	 Behavioral Health (24-hour Acute Care/Crisis Stabilization - Adult) (Residential Care - Adult) General Laboratory Tests
Northwest Center for Behavioral Health (NCBH), Enid, Ok 702 N. Grand Enid, OK 73702	Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)
Northwest Center for Behavioral Health (NCBH)-The Lighthouse 5050 Williams Ave. Woodward, OK 73801	 Chemical Dependency (Residential Care - Adult) General Laboratory Tests

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2010 National Patient Safety Goals

Symbol Key

The organization has met the National Patient Safety Goal.

The organization has not met the National Patient Safety Goal.

The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Behavioral Health Care

Safety Goals	Organizations Should	Implemented
Improve the accuracy of the identification of individuals served.	Use of Two Identifiers	Ø
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	Ø
Accurately and completely reconcile medications across the continuum of care.	Comparing Current and Newly Ordered Medications Communicating Medications to the Next Provider	Ø
	Providing a Reconciled Medication List to the Patient Settings in Which Medications are Minimally Used	000
The organization identifies safety risks inherent in the population of the individuals it serves.	Identifying Individuals at Risk for Suicide	Ø

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2011 National Patient Safety Goals

Symbol Key

The organization has met the National Patient Safety Goal.

The organization has not met the National Patient Safety Goal.

The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Pathology and Clinical Laboratory

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	Ø
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	Ø
Reduce the risk of health care-associated infections	Meeting Hand Hygiene Guidelines	Ø