

Accreditation Quality Report





Version: 1 Date: 2/17/2024



Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in the key area of National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.







Symbol Key

- The organization has met the National Patient Safety Goal.
- The organization has not met the National Patient Safety Goal.
- The Goal is not applicable for this organization.

For further information and explanation of the **Quality Report contents,** refer to the "Quality Report User Guide."

Summary of Quality Information

Accreditation Programs	Accreditation Decision	Effective	Last Full Surve	y Last On-Site
		Date	Date	Survey Date
Ambulatory Care	Accredited	9/8/2023	8/12/2022	9/7/2023

Certified Programs	Certification Decision	Effective Date	Last Full Review Date	w Last On-Site Review Date
Primary Care Medical Home - Ambulatory Care	Primary Care Medical Home	9/8/2023	8/12/2022	9/7/2023

Compared to other Joint Commission Accredited Organizations Nationwide Statewide (N/A) *

Ambulatory Care

2023National Patient Safety Goals













Locations of Care

* Primary	Locati	ion
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Locations of Care	Available Services			
Clinicas del Camino Real - Mobile Unit 200 South Wells Road Suite 100 Ventura, CA 93004	Services: • Dentistry (Outpatient)			
Clinicas del Camino Real Incorporated 200 South Wells Road Ventura, CA 93004	 Joint Commission Certified Programs: Primary Care Medical Home - Ambulatory Care Services: Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Cardiology (Outpatient) Dentistry (Outpatient) Family Practice (Outpatient) General Practice (Outpatient) Gynecology (Outpatient) Internal Medicine (Outpatient) Obstetrics (Outpatient) Telehealth (Outpatient) Telehealth - Non-Surgical (Outpatient) Telehealth - Non-Surgical (Outpatient) 			
Clinicas del Camino Real, Inc. * 1040 Flynn Road Camarillo, CA 93012				
Clinicas del Camino Real, Inc. East Simi Valley 4370 Eve Road, Simi Valley, CA 93065	Joint Commission Certified Programs: Primary Care Medical Home - Ambulatory Care Services: Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Chiropractic Medicine (Outpatient) Dentistry (Outpatient) Family Practice (Outpatient) General Practice (Outpatient) Gynecology (Outpatient) Obstetrics (Outpatient) Urgent/Immediate Care (Outpatient)			









Locations of Care

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Locations of Care	Available Services				
Clinicas del Camino					
Real, Inc. El Rio 2600 E. Vineyard Ave. Oxnard, CA 93036	Joint Commission Certified Programs: • Primary Care Medical Home - Ambulatory Care				
	Services: Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Dentistry (Outpatient) General Practice (Outpatient) Gynecology (Outpatient) Obstetrics (Outpatient) Obstetrics (Outpatient) Obstetrics (Outpatient) Obstetrics (Outpatient) Obstetrics (Outpatient) Telehealth (Outpatient) Telehealth - Non-Surgical (Outpatient)				
Clinicas del Camino Real, Inc. La Colonia 801 Cooper Road Oxnard, CA 93030	Joint Commission Certified Programs: Primary Care Medical Home - Ambulatory Care Services: Dentistry (Outpatient) Family Practice (Outpatient) General Practice (Outpatient) Optometry/Eye Care (Outpatient) Pharmacy/Dispensary, General (Outpatient) Telehealth (Outpatient) Telehealth - Non-Surgical (Outpatient)				
Clinicas del Camino Real, Inc. Paseo Camarillo 730 Paseo Camarillo Camarillo, CA 93010	Joint Commission Certified Programs: Primary Care Medical Home - Ambulatory Care Services: Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Dentistry (Outpatient) Family Practice (Outpatient) General Practice (Outpatient) Internal Medicine (Outpatient) Internal Medicine (Outpatient) Telehealth (Outpatient) Telehealth - Non-Surgical (Outpatient)				







Locations of Care

	Loc	atio	ons	of	Care	

Clinicas del Camino Real, Inc. Santa Paula 500 East Main Street Santa Paula, CA 93060

* Primary Location

Available Services

Joint Commission Certified Programs:

• Primary Care Medical Home - Ambulatory Care

Services:

- Behavioral Health (Non 24) Hour Care -Adult/Child/Youth)
- Family Practice (Outpatient)
- General Practice (Outpatient)
- Gynecology (Outpatient)
- Obstetrics (Outpatient)
- Pediatric Medicine (Outpatient)
- Peer Support (Non 24 Hour Care)
- Pharmacy/Dispensary, General (Outpatient)
- Telehealth (Outpatient)
- Telehealth Non-Surgical (Outpatient)

Clinicas del Camino Real, Inc., Fillmore 355 Central Avenue Fillmore, CA 93015

Joint Commission Certified Programs:

• Primary Care Medical Home - Ambulatory Care

Services:

- Behavioral Health (Non 24 Hour Care -Adult/Child/Youth)
- Dentistry (Outpatient)
- Family Practice (Outpatient)
- General Practice (Outpatient)
- Gynecology (Outpatient)
- Internal Medicine (Outpatient)
- Obstetrics (Outpatient)
- Optometry/Eye Care (Outpatient)
- Peer Support (Non 24 Hour Care)
- Pharmacy/Dispensary, General (Outpatient)
- Telehealth (Outpatient)
- Telehealth Non-Surgical (Outpatient)

Clinicas del Camino Real, Inc., Karen R. Burnham

Joint Commission Certified Programs:

• Primary Care Medical Home - Ambulatory Care

Services:

- Behavioral Health (Non 24 Hour Care -Adult/Child/Youth)
- Chiropractic Medicine
- (Outpatient) Dentistry (Outpatient)
- Family Practice (Outpatient)
- General Practice (Outpatient)
- Gynecology (Outpatient)
- Obstetrics (Outpatient)
- Optometry/Eye Care (Outpatient)
- Pediatric Medicine (Outpatient)
- Peer Support (Non 24 Hour
- Pharmacy/Dispensary, General (Outpatient)
- Telehealth (Outpatient)
- Telehealth Non-Surgical (Outpatient)

1100 W. Gonzalez Rd. Oxnard, CA 93036







Locations of Care

* Primary	Location
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Locations of Care Available Services Clinicas del Camino **Joint Commission Certified Programs:** Real, Inc., Maravilla • Primary Care Medical Home - Ambulatory Care 450 West Clara St Oxnard, CA 93033 **Services:** • Behavioral Health (Non 24 • Pediatric Medicine (Outpatient) Hour Care -Peer Support (Non 24 Hour Adult/Child/Youth) Care) • Family Practice (Outpatient) Pharmacy/Dispensary, General General Practice (Outpatient) (Outpatient) • Gynecology (Outpatient) Telehealth (Outpatient) Obstetrics (Outpatient) • Telehealth - Non-Surgical (Outpatient) Clinicas del Camino **Joint Commission Certified Programs:** Real, Inc., Newbury Park • Primary Care Medical Home - Ambulatory Care 1000 Newbury Road Suite 150, 170 and 195 Newbury Park, CA 91319 **Services:** • Behavioral Health (Non 24 Optometry/Eye Care Hour Care -(Outpatient) Adult/Child/Youth) Pediatric Medicine (Outpatient) Dentistry (Outpatient) Peer Support (Non 24 Hour • Family Practice (Outpatient) Care) General Practice (Outpatient) • Pharmacy/Dispensary, General Gynecology (Outpatient) (Outpatient) Internal Medicine (Outpatient) Telehealth (Outpatient) Obstetrics (Outpatient) Telehealth - Non-Surgical (Outpatient) Clinicas del Camino **Joint Commission Certified Programs:** Real, Inc., Ocean View • Primary Care Medical Home - Ambulatory Care 4400 Olds Road Oxnard, CA 93033 **Services:** • Behavioral Health (Non 24 • Obstetrics (Outpatient) Hour Care - Peer Support (Non 24 Hour Adult/Child/Youth) Pharmacy/Dispensary, General • Dentistry (Outpatient) Family Practice (Outpatient) (Outpatient) General Practice (Outpatient) Telehealth (Outpatient) • Gynecology (Outpatient) Telehealth - Non-Surgical Internal Medicine (Outpatient) (Outpatient)







Locations of Care

* Primary	Location
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* Primary Location					
Locations of Care	Available Services				
Clinicas del Camino Real, Inc., Oxnard 650 Meta Street Oxnard, CA 93030	Joint Commission Certified Programs: • Primary Care Medical Home - Ambulatory Care				
	Services: Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Dentistry (Outpatient) Diagnostic Imaging (Outpatient) Family Practice (Outpatient) General Practice (Outpatient) Gynecology (Outpatient) Obstetrics (Outpatient) Optometry/Eye Care (Outpatient) Pediatric Medicine (Outpatient) Pharmacy/Dispensary, General (Outpatient) Physical Medicine and Rehabilitation (Outpatient) Telehealth (Outpatient) Telehealth - Non-Surgical (Outpatient)				
Clinicas del Camino Real, Inc., Roberto S. Juarez 2100 Statham Blvd. Oxnard, CA 93033	Joint Commission Certified Programs: Primary Care Medical Home - Ambulatory Care Services: Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Dentistry (Outpatient) Diagnostic Imaging (Outpatient) General Practice (Outpatient) General Practice (Outpatient) Optometry/Eye Care (Outpatient) Very Medicine (Outpatient) Pediatric Medicine (Outpatient) Peer Support (Non 24 Hour Care) Telehealth (Outpatient) Urgent/Immediate Care (Outpatient) Very Medicine (Outpatient) Telehealth - Non-Surgical (Outpatient) Urgent/Immediate Care (Outpatient) Telehealth - Non-Surgical (Outpatient) Very Medicine (Outpatient) Telehealth - Non-Surgical (Outpatient)				
Clinicas del Camino Real, Incorporated - Moorpark 4279 Tierra Rejada Road Moorpark, CA 93021	Joint Commission Certified Programs: Primary Care Medical Home - Ambulatory Care Services: Behavioral Health (Non 24 Hour Care - (Outpatient) Chiropractic Medicine (Outpatient) Dentistry (Outpatient) Family Practice (Outpatient) General Practice (Outpatient) Gynecology (Outpatient) Obstetrics (Outpatient) Obstetrics (Outpatient) Pediatric Medicine (Outpatient) Peer Support (Non 24 Hour Care) Pharmacy/Dispensary, General (Outpatient) Telehealth (Outpatient) Telehealth - Non-Surgical (Outpatient)				

Clinicas del Camino Real, Incorporated

1040 Flynn Road, Camarillo, CA

Org ID: 303908







Locations of Care

* Primary Location

Locations of Care	Available Services	
Clinicas del Camino Real, Incorporated - Simi Valley Madera 1424 Madera Road Simi Valley, CA 93065	Joint Commission Certified Programs: Primary Care Medical Home - Ambulatory Care Services: Behavioral Health (Non 24 Hour Care - (Outpatient) Chiropractic Medicine (Outpatient) Dentistry (Outpatient) Family Practice (Outpatient) General Practice (Outpatient) General Practice (Outpatient) Gynecology (Outpatient) Obstetrics (Outpatient) Obstetrics (Outpatient) Obstetrics (Outpatient) Obstetrics (Outpatient) Outpatient) Telehealth (Outpatient) Telehealth - Non-Surgical (Outpatient)	
Ojai Valley Community Health Center 1200 Maricopa Highway Ojai, CA 93023	Joint Commission Certified Programs: Primary Care Medical Home - Ambulatory Care Services: Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Chiropractic Medicine (Outpatient) Family Practice (Outpatient) General Practice (Outpatient) Gynecology (Outpatient) Gynecology (Outpatient) Obstetrics (Outpatient) Peer Support (Non 24 Hour Care) Pharmacy/Dispensary, General (Outpatient) Telehealth (Outpatient) Telehealth - Non-Surgical (Outpatient)	







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2023 National Patient Safety Goals

Ambulatory Care

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	Ø
Improve the safety of using medications.	Labeling Medications	Ø
	Reducing Harm from Anticoagulation Therapy	Ø
	Reconciling Medication Information	Ø
Reduce the risk of health care-associated infections	Meeting Hand Hygiene Guidelines	Ø
Universal Protocol	Conducting a Pre-Procedure Verification Process	Ø