



Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in the key area of National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

Mark R. Chassin, MD, MPP, MPH
President of the Joint Commission




Summary of Quality Information

Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

| Accreditation Programs | Accreditation Decision | Effective Date | Last Full Survey Date | Last On-Site Survey Date |
|---|------------------------|----------------|-----------------------|--------------------------|
|  Ambulatory Care | Accredited | 4/16/2016 | 5/31/2019 | 5/31/2019 |

| Certified Programs | Certification Decision | Effective Date | Last Full Review Date | Last On-Site Review Date |
|---|---------------------------|----------------|-----------------------|--------------------------|
|  Primary Care Medical Home - Ambulatory Care | Primary Care Medical Home | 10/4/2016 | 5/31/2019 | 5/31/2019 |

Ambulatory Care

2016 National Patient Safety Goals

Compared to other Joint Commission Accredited Organizations

Nationwide

Statewide





Locations of Care

* Primary Location

| Locations of Care | Available Services |
|--|---|
| Clinicas del Camino Real - Mobile Unit 200 South Wells Road Suite 100 Ventura, CA 93004 | Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Convenient Care (Outpatient) General Practice (Outpatient) |
| Clinicas del Camino Real Inc- North Oxnard Clinic 1300 N. Ventura Road Suite #2,5, 6, and 8 Oxnard, CA 93030 | Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Convenient Care (Outpatient) Dentistry (Outpatient) General Practice (Outpatient) Gynecology (Outpatient) Internal Medicine (Outpatient) Obstetrics (Outpatient) Pediatric Medicine (Outpatient) Pharmacy/Dispensary, General (Outpatient) Urgent/Immediate Care (Outpatient) |
| Clinicas del Camino Real Incorporated 200 South Wells Road Ventura, CA 93004 | Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Convenient Care (Outpatient) Dentistry (Outpatient) Dermatology (Outpatient) Family Practice (Outpatient) General Practice (Outpatient) Gynecology (Outpatient) Internal Medicine (Outpatient) Obstetrics (Outpatient) Optometry/Eye Care (Outpatient) Pediatric Medicine (Outpatient) Peer Support (Non 24 Hour Care) Pharmacy/Dispensary, General (Outpatient) Podiatry (Outpatient) Urgent/Immediate Care (Outpatient) |
| Clinicas del Camino Real, Inc. * 1040 Flynn Road Camarillo, CA 93012 | |
| Clinicas del Camino Real, Inc. East Simi Valley 4370 Eve Road, Simi Valley, CA 93065 | Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Convenient Care (Outpatient) Family Practice (Outpatient) General Practice (Outpatient) Gynecology (Outpatient) Obstetrics (Outpatient) Pediatric Medicine (Outpatient) Peer Support (Non 24 Hour Care) Urgent/Immediate Care (Outpatient) |



Locations of Care

* Primary Location

| Locations of Care | Available Services |
|---|--|
| Clinicas del Camino Real, Inc. El Rio 221 Ventura Blvd Suite 126 Oxnard, CA 93036 | Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Convenient Care (Outpatient) Dentistry (Outpatient) Family Practice (Outpatient) General Practice (Outpatient) Gynecology (Outpatient) Internal Medicine (Outpatient) Obstetrics (Outpatient) Optometry/Eye Care (Outpatient) Pediatric Medicine (Outpatient) Peer Support (Non 24 Hour Care) Pharmacy/Dispensary, General (Outpatient) Urgent/Immediate Care (Outpatient) |
| Clinicas del Camino Real, Inc. La Colonia 801 Cooper Road Oxnard, CA 93030 | Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Convenient Care (Outpatient) Family Practice (Outpatient) General Practice (Outpatient) Gynecology (Outpatient) Obstetrics (Outpatient) Pediatric Medicine (Outpatient) Pharmacy/Dispensary, General (Outpatient) Urgent/Immediate Care (Outpatient) |
| Clinicas del Camino Real, Inc. Paseo Camarillo 730 Paseo Camarillo Camarillo, CA 93010 | Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Convenient Care (Outpatient) Dentistry (Outpatient) Family Practice (Outpatient) General Practice (Outpatient) Gynecology (Outpatient) Internal Medicine (Outpatient) Obstetrics (Outpatient) Optometry/Eye Care (Outpatient) Pediatric Medicine (Outpatient) Pharmacy/Dispensary, General (Outpatient) Urgent/Immediate Care (Outpatient) |



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|--|---|
| Clinicas del Camino Real, Inc. Santa Paula 500 East Main Street Santa Paula, CA 93060 | Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Convenient Care (Outpatient) Family Practice (Outpatient) General Practice (Outpatient) Gynecology (Outpatient) Internal Medicine (Outpatient) Obstetrics (Outpatient) Pediatric Medicine (Outpatient) Peer Support (Non 24 Hour Care) Pharmacy/Dispensary, General (Outpatient) Urgent/Immediate Care (Outpatient) |
| Clinicas del Camino Real, Inc., Fillmore 355 Central Avenue Fillmore, CA 93015 | Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Convenient Care (Outpatient) Dentistry (Outpatient) Family Practice (Outpatient) General Practice (Outpatient) Gynecology (Outpatient) Internal Medicine (Outpatient) Obstetrics (Outpatient) Pediatric Medicine (Outpatient) Peer Support (Non 24 Hour Care) Pharmacy/Dispensary, General (Outpatient) Urgent/Immediate Care (Outpatient) |
| Clinicas del Camino Real, Inc., Maravilla 450 West Clara St Oxnard, CA 93033 | Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Convenient Care (Outpatient) Family Practice (Outpatient) General Practice (Outpatient) Gynecology (Outpatient) Internal Medicine (Outpatient) Obstetrics (Outpatient) Pediatric Medicine (Outpatient) Peer Support (Non 24 Hour Care) Pharmacy/Dispensary, General (Outpatient) Urgent/Immediate Care (Outpatient) |



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| Locations of Care | Available Services |
|--|---|
| Clinicas del Camino Real, Inc., Newbury Park 1000 Newbury Road Suite 150 and 195 Newbury Park, CA 91319 | Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Convenient Care (Outpatient) Dentistry (Outpatient) Family Practice (Outpatient) General Practice (Outpatient) Gynecology (Outpatient) Internal Medicine (Outpatient) Obstetrics (Outpatient) Peer Support (Non 24 Hour Care) Pharmacy/Dispensary, General (Outpatient) Urgent/Immediate Care (Outpatient) |
| Clinicas del Camino Real, Inc., North Oxnard 1200 North Ventura Road, Suite E Oxnard, CA 93030 | Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Convenient Care (Outpatient) Family Practice (Outpatient) General Practice (Outpatient) Gynecology (Outpatient) Internal Medicine (Outpatient) Obstetrics (Outpatient) Pediatric Medicine (Outpatient) Peer Support (Non 24 Hour Care) Pharmacy/Dispensary, General (Outpatient) Urgent/Immediate Care (Outpatient) |
| Clinicas del Camino Real, Inc., Ocean View 4400 Olds Road Oxnard, CA 93033 | Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Convenient Care (Outpatient) Dentistry (Outpatient) Family Practice (Outpatient) General Practice (Outpatient) Gynecology (Outpatient) Internal Medicine (Outpatient) Obstetrics (Outpatient) Pediatric Medicine (Outpatient) Peer Support (Non 24 Hour Care) Pharmacy/Dispensary, General (Outpatient) Urgent/Immediate Care (Outpatient) |



Locations of Care

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| Locations of Care | Available Services |
|---|---|
| Clinicas del Camino Real, Inc., Oxnard 650 Meta Street Oxnard, CA 93030 | Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Cardiology (Outpatient) Convenient Care (Outpatient) Dentistry (Outpatient) Diagnostic Imaging (Outpatient) Family Practice (Outpatient) General Practice (Outpatient) Gynecology (Outpatient) Internal Medicine (Outpatient) Obstetrics (Outpatient) Optometry/Eye Care (Outpatient) Pediatric Medicine (Outpatient) Peer Support (Non 24 Hour Care) Pharmacy/Dispensary, General (Outpatient) Podiatry (Outpatient) Urgent/Immediate Care (Outpatient) X-ray (Outpatient) |
| Clinicas del Camino Real, Incorporated - Moorpark DBA: Clinicas del Camino Real, Incorporated - Moorpark 4279 Tierra Rejada Road Moorpark, CA 93021 | Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Convenient Care (Outpatient) Dentistry (Outpatient) Family Practice (Outpatient) General Practice (Outpatient) Gynecology (Outpatient) Internal Medicine (Outpatient) Obstetrics (Outpatient) Optometry/Eye Care (Outpatient) Pediatric Medicine (Outpatient) Peer Support (Non 24 Hour Care) Pharmacy/Dispensary, General (Outpatient) Urgent/Immediate Care (Outpatient) |
| Clinicas del Camino Real, Incorporated - Simi Valley Madera 1424 Madera Road Simi Valley, CA 93065 | Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Convenient Care (Outpatient) Dentistry (Outpatient) Family Practice (Outpatient) General Practice (Outpatient) Gynecology (Outpatient) Internal Medicine (Outpatient) Obstetrics (Outpatient) Optometry/Eye Care (Outpatient) Pediatric Medicine (Outpatient) Peer Support (Non 24 Hour Care) Pharmacy/Dispensary, General (Outpatient) Urgent/Immediate Care (Outpatient) |



Locations of Care




* Primary Location

| Locations of Care | Available Services |
|---|--|
| Ojai Valley Community Health Center 1200 Maricopa Highway Ojai, CA 93023 | Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Convenient Care (Outpatient) Family Practice (Outpatient) General Practice (Outpatient) Gynecology (Outpatient) Internal Medicine (Outpatient) Obstetrics (Outpatient) Pediatric Medicine (Outpatient) Peer Support (Non 24 Hour Care) Pharmacy/Dispensary, General (Outpatient) Urgent/Immediate Care (Outpatient) |













2016 National Patient Safety Goals

Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

Ambulatory Care

| Safety Goals | Organizations Should | Implemented |
|--|---|---|
| Improve the accuracy of patient identification. | Use of Two Patient Identifiers |  |
| | Eliminating Transfusion Errors |  |
| Improve the safety of using medications. | Labeling Medications |  |
| | Reducing Harm from Anticoagulation Therapy |  |
| | Reconciling Medication Information |  |
| Reduce the risk of health care-associated infections | Meeting Hand Hygiene Guidelines |  |
| | Preventing Surgical Site Infections |  |
| Universal Protocol | Conducting a Pre-Procedure Verification Process |  |
| | Marking the Procedure Site |  |
| | Performing a Time-Out |  |

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."