



# Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in the key area of National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at [qualityreport@jointcommission.org](mailto:qualityreport@jointcommission.org) with your comments and suggestions.





## Summary of Quality Information

### Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
 Ambulatory Care	Accredited	1/31/2019	4/27/2022	4/27/2022
 Behavioral Health Care and Human Services	Accredited	2/2/2019	4/28/2022	4/28/2022

Ambulatory Care

**2019 National Patient Safety Goals**

Behavioral Health Care and Human Services

**2019 National Patient Safety Goals**

Compared to other Joint Commission Accredited Organizations

Nationwide

Statewide





## Locations of Care

### \* Primary Location

Locations of Care	Available Services
<b>Askia Academy at Dimock</b> 34 Dimock Street Boston, MA 02119	<b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Residential Care - Adult)</li> <li>Case Management (Non 24 Hour Care - Adult)</li> <li>Chemical Dependency (Residential Care - Adult) (Non-detox - Adult)</li> <li>Community Integration (Non 24 Hour Care)</li> <li>Employment Services (Non 24 Hour Care)</li> <li>Family Support (Non 24 Hour Care)</li> <li>Peer Support (Non 24 Hour Care)</li> </ul>
<b>Dimock Community Health Center *</b> 45 Dimock Street Roxbury, MA 02119	<b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Community Integration (Non 24 Hour Care)</li> <li>Dentistry (Outpatient)</li> <li>Family Practice (Outpatient)</li> <li>Family Support (Non 24 Hour Care)</li> <li>General Practice (Outpatient)</li> <li>Gynecology (Outpatient)</li> <li>Internal Medicine (Outpatient)</li> <li>Obstetrics (Outpatient)</li> <li>Oncology/Cancer Care (Outpatient)</li> <li>Optometry/Eye Care (Outpatient)</li> <li>Orthopedic Medicine (Outpatient)</li> <li>Pediatric Medicine (Outpatient)</li> <li>Peer Support (Non 24 Hour Care)</li> <li>Pharmacy/Dispensary, General (Outpatient)</li> <li>Podiatry (Outpatient)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> <li>Urology (Outpatient)</li> </ul>
<b>Dimock Outpatient Addiction Services</b> 45 Dimock Street Boston, MA 02119	<b>Services:</b> <ul style="list-style-type: none"> <li>Addiction Services/Adult (Non-detox - Adult)</li> <li>Behavioral Health (Day Programs - Adult) (Non 24 Hour Care - Adult) (Partial Hospitalization - Adult)</li> <li>Chemical Dependency (Day Programs - Adult) (Non 24 Hour Care - Adult) (Partial Hospitalization - Adult) (Non-detox - Adult)</li> <li>Community Integration (Non 24 Hour Care)</li> <li>Family Support (Non 24 Hour Care)</li> <li>Peer Support (Non 24 Hour Care)</li> </ul>



## Locations of Care

### \* Primary Location

Locations of Care	Available Services
<b>John Flowers Recovery Home</b> 50 Dimock Street Boston, MA 02119	<b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Residential Care - Adult)</li> <li>Case Management (Non 24 Hour Care - Adult)</li> <li>Chemical Dependency (Residential Care - Adult) (Non-detox - Adult)</li> <li>Community Integration (Non 24 Hour Care)</li> <li>Employment Services (Non 24 Hour Care)</li> <li>Family Support (Non 24 Hour Care)</li> <li>Peer Support (Non 24 Hour Care)</li> </ul>
<b>My Sister's House at Dimock **(2nd floor, 56 Dimock St.)</b> 56 Dimock St., 2nd Floor Roxbury, MA 02119	<b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Residential Care - Adult)</li> <li>Case Management (Non 24 Hour Care - Adult)</li> <li>Chemical Dependency (Residential Care - Adult) (Non-detox - Adult)</li> <li>Community Integration (Non 24 Hour Care)</li> <li>Employment Services (Non 24 Hour Care)</li> <li>Family Support (Non 24 Hour Care)</li> <li>Peer Support (Non 24 Hour Care)</li> </ul>
<b>Residential Housing</b> 23 Wellington Avenue Boston, MA 02118	<b>Services:</b> <ul style="list-style-type: none"> <li>Case Management (Non 24 Hour Care - Adult)</li> <li>Community Integration (Non 24 Hour Care)</li> <li>Developmental Disabilities - Programs / Services (Group Home(s) - Adult)</li> <li>Employment Services (Non 24 Hour Care)</li> <li>Family Support (Non 24 Hour Care)</li> <li>Peer Support (Non 24 Hour Care)</li> </ul>
<b>Residential Housing</b> 184 Sycamore Street Roslindale, MA 02131	<b>Services:</b> <ul style="list-style-type: none"> <li>Case Management (Non 24 Hour Care - Adult)</li> <li>Community Integration (Non 24 Hour Care)</li> <li>Developmental Disabilities - Programs / Services (Group Home(s) - Adult)</li> <li>Employment Services (Non 24 Hour Care)</li> <li>Family Support (Non 24 Hour Care)</li> <li>Peer Support (Non 24 Hour Care)</li> </ul>
<b>Residential Housing, Dorchester, MA</b> 915 Dorchester Ave - Apt. 312 Dorchester, MA 02125	<b>Services:</b> <ul style="list-style-type: none"> <li>Case Management (Non 24 Hour Care - Adult)</li> <li>Community Integration (Non 24 Hour Care)</li> <li>Developmental Disabilities - Programs / Services (Group Home(s) - Adult)</li> <li>Employment Services (Non 24 Hour Care)</li> <li>Family Support (Non 24 Hour Care)</li> <li>Peer Support (Non 24 Hour Care)</li> </ul>



## Locations of Care




### \* Primary Location

Locations of Care	Available Services	
<b>Residential Housing, Hyde Park, MA</b> 9 Lockwood Street Hyde Park, MA 02136	<b>Services:</b> <ul style="list-style-type: none"> <li>• Case Management (Non 24 Hour Care - Adult)</li> <li>• Community Integration (Non 24 Hour Care)</li> <li>• Developmental Disabilities - Programs / Services (Group Home(s) - Adult)</li> </ul>	<ul style="list-style-type: none"> <li>• Employment Services (Non 24 Hour Care)</li> <li>• Family Support (Non 24 Hour Care)</li> <li>• Peer Support (Non 24 Hour Care)</li> </ul>
<b>Residential Housing, Roslindale, MA</b> 22-24 Colberg Street Roslindale, MA 02131	<b>Services:</b> <ul style="list-style-type: none"> <li>• Case Management (Non 24 Hour Care - Adult)</li> <li>• Community Integration (Non 24 Hour Care)</li> <li>• Developmental Disabilities - Programs / Services (Group Home(s) - Adult)</li> </ul>	<ul style="list-style-type: none"> <li>• Employment Services (Non 24 Hour Care)</li> <li>• Family Support (Non 24 Hour Care)</li> <li>• Peer Support (Non 24 Hour Care)</li> </ul>
<b>Ummi</b> 8-10 Fort Avenue Roxbury, MA 02119	<b>Services:</b> <ul style="list-style-type: none"> <li>• Behavioral Health (Transitional Living - Adult) (Supervised - Adult)</li> <li>• Case Management (Non 24 Hour Care - Adult)</li> <li>• Chemical Dependency (Transitional Living - Adult) (Supervised - Adult) (Non-detox - Adult)</li> <li>• Community Integration (Non 24 Hour Care)</li> </ul>	<ul style="list-style-type: none"> <li>• Employment Services (Non 24 Hour Care)</li> <li>• Family Support (Non 24 Hour Care)</li> <li>• Peer Support (Non 24 Hour Care)</li> </ul>
<b>Women's Renewal at Dimock CSS Program ** (3rd Floor)</b> 56 Dimock St. Boston, MA 02199	<b>Services:</b> <ul style="list-style-type: none"> <li>• Behavioral Health (Residential Care - Adult)</li> <li>• Case Management (Non 24 Hour Care - Adult)</li> <li>• Chemical Dependency (24-hour Acute Care/Crisis Stabilization - Adult) (Residential Care - Adult) (Non-detox - Adult)</li> <li>• Community Integration (Non 24 Hour Care)</li> </ul>	<ul style="list-style-type: none"> <li>• Employment Services (Non 24 Hour Care)</li> <li>• Family Support (Non 24 Hour Care)</li> <li>• Peer Support (Non 24 Hour Care)</li> </ul>













## 2019 National Patient Safety Goals

### Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."




### Ambulatory Care

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
	Eliminating Transfusion Errors	
Improve the safety of using medications.	Labeling Medications	
	Reducing Harm from Anticoagulation Therapy	
	Reconciling Medication Information	
Reduce the risk of health care-associated infections	Meeting Hand Hygiene Guidelines	
	Preventing Surgical Site Infections	
Universal Protocol	Conducting a Pre-Procedure Verification Process	
	Marking the Procedure Site	
	Performing a Time-Out	







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### Behavioral Health Care and Human Services

Safety Goals	Organizations Should	Implemented
Improve the accuracy of the identification of individuals served.	Use of Two Identifiers	
Improve the safety of using medications.	Reconciling Medication Information	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
The organization identifies safety risks inherent in the population of the individuals it serves.	Identifying Individuals at Risk for Suicide	

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