



Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.



The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in the key area of National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.


Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.



Summary of Quality Information

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
 Ambulatory Care	Accredited	9/21/2018	9/3/2021	9/3/2021
 Behavioral Health Care and Human Services	Accredited	9/3/2021	9/2/2021	9/2/2021

Certified Programs	Certification Decision	Effective Date	Last Full Review Date	Last On-Site Review Date
 Primary Care Medical Home - Ambulatory Care	Primary Care Medical Home	9/21/2018	9/3/2021	9/3/2021

The following standard(s) were found to be out of compliance:

- Maintain and communicate accurate patient medication information.
- The clinical record contains information that reflects the patient's care, treatment, or services.
- The organization inspects, tests, and maintains medical equipment.

Behavioral
Health
Care and
Human
Services

2021 National Patient Safety Goals

Compared to other Joint Commission Accredited Organizations

Nationwide

Statewide





Locations of Care

* Primary Location

Locations of Care	Available Services
Desert Pride School Based Health Center 100 Shrode Rd. Anthony, NM 88021	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Community Integration (Non 24 Hour Care) Family Practice (Outpatient) Family Support (Non 24 Hour Care) Pediatric Medicine (Outpatient) Peer Support (Non 24 Hour Care)
La Clinica de Familia 100 W. Griggs Las Cruces, NM 88001	Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult) Community Integration (Non 24 Hour Care) Employment Services (Non 24 Hour Care) Family Support (Non 24 Hour Care)
La Clinica de Familia 105 W. Griggs Las Cruces, NM 88001	Services: <ul style="list-style-type: none"> Assertive Community Treatment/Community Support Services (Non 24 Hour Care - Adult) Behavioral Health (Non 24 Hour Care - Adult) Case Management (Non 24 Hour Care - Adult) Community Integration (Non 24 Hour Care) Employment Services (Non 24 Hour Care) Family Support (Non 24 Hour Care) Permanent Housing (Non 24 Hour Care - Adult)
La Clinica de Familia 826 Anthony Drive Anthony, NM 88021	Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Community Integration (Non 24 Hour Care) Employment Services (Non 24 Hour Care) Family Support (Non 24 Hour Care)
La Clinica de Familia at 2605 Ridgeway Court Las Cruces, NM 88001	
La Clinica de Familia, Gadsden High School Base 6301 Highway 28 Anthony, NM 88021	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Community Integration (Non 24 Hour Care) Family Practice (Outpatient) Family Support (Non 24 Hour Care) Pediatric Medicine (Outpatient) Peer Support (Non 24 Hour Care)



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Locations of Care	Available Services
La Clinica de Familia, Inc - Centennial School Based Ctr 1950 Sonoma Ranch Blvd Las Cruces, NM 88011	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Community Integration (Non 24 Hour Care) Family Practice (Outpatient) Family Support (Non 24 Hour Care) Pediatric Medicine (Outpatient) Peer Support (Non 24 Hour Care)
La Clinica de Familia, Inc - Rio Grande Preparatory 2355 Avenida de Mesilla Mesilla, NM 88046	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Community Integration (Non 24 Hour Care) Family Practice (Outpatient) Family Support (Non 24 Hour Care) Pediatric Medicine (Outpatient) Peer Support (Non 24 Hour Care)
La Clinica de Familia, Inc East Mesa Medical and Dental 8600 Bataan Memorial East Las Cruces, NM 88011	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Community Integration (Non 24 Hour Care) Dentistry (Outpatient) Family Practice (Outpatient) Family Support (Non 24 Hour Care) Gynecology (Outpatient) Pediatric Medicine (Outpatient) Peer Support (Non 24 Hour Care) Telehealth (Outpatient) Telehealth - Non-Surgical (Outpatient)
La Clinica de Familia, Inc-SLP Medical and Dental 2625 McNutt Road Sunland Park, NM 88063	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Community Integration (Non 24 Hour Care) Dentistry (Outpatient) Family Practice (Outpatient) Family Support (Non 24 Hour Care) General Practice (Outpatient) Gynecology (Outpatient) Obstetrics (Outpatient) Pediatric Medicine (Outpatient) Peer Support (Non 24 Hour Care)



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La Clinica de Familia, Inc. Las Cruces Central Medical 575 S. Alameda Blvd. Las Cruces, NM 88005	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Behavior Management Services Comprehensive Community Support Services Medication Management Outpatient Therapy Psycho Social Rehab Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Community Integration (Non 24 Hour Care) Dentistry (Outpatient) Employment Services (Non 24 Hour Care) Family Practice (Outpatient) Family Support (Non 24 Hour Care) General Practice (Outpatient) Gynecology (Outpatient) Internal Medicine (Outpatient) Pediatric Medicine (Outpatient) Pharmacy/Dispensary, General (Outpatient)
La Clinica de Familia, Inc. - Chaparral High School Base 800 County Line Chaparral, NM 88081	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Community Integration (Non 24 Hour Care) Family Practice (Outpatient) Family Support (Non 24 Hour Care) Pediatric Medicine (Outpatient) Peer Support (Non 24 Hour Care)
La Clinica de Familia, Inc. - Women's Health Center 385 Calle de Alegria Bldg C Las Cruces, NM 88005	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Family Support (Non 24 Hour Care) Gynecology (Outpatient) Obstetrics (Outpatient)



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La Clinica De Familia, Inc. Anthony Medical and Dental 855 Anthony Drive Anthony, NM 88021	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Community Integration (Non 24 Hour Care) Dentistry (Outpatient) Family Practice (Outpatient) Family Support (Non 24 Hour Care) General Practice (Outpatient) Gynecology (Outpatient) Obstetrics (Outpatient) Pediatric Medicine (Outpatient) Peer Support (Non 24 Hour Care)
La Clinica de Familia, Inc. Chaparral Dental Clinic 510 E Lisa Dr. BLDG 3 Chaparral, NM 88081	Services: <ul style="list-style-type: none"> Dentistry (Outpatient)
La Clinica de Familia, Inc. Chaparral Medical Clinic 510 E Lisa Dr. Chaparral, NM 88081	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Community Integration (Non 24 Hour Care) Family Practice (Outpatient) Family Support (Non 24 Hour Care) Obstetrics (Outpatient) Pediatric Medicine (Outpatient) Peer Support (Non 24 Hour Care)
La Clinica de Familia, Inc. Las Cruces * 575 S. Alameda Las Cruces, NM 88005	Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Community Integration (Non 24 Hour Care) Employment Services (Non 24 Hour Care) Family Support (Non 24 Hour Care) Shelter (Non 24 Hour Care - Child/Youth) Therapeutic Foster Care (Residential Care - Child/Youth)



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La Clinica De Familia, Inc. San Miguel Medical and Dental 18420 South Highway 28 San Miguel, NM 88058	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Community Integration (Non 24 Hour Care) Dentistry (Outpatient) Family Practice (Outpatient) Family Support (Non 24 Hour Care) General Practice (Outpatient) Gynecology (Outpatient) Obstetrics (Outpatient) Pediatric Medicine (Outpatient) Peer Support (Non 24 Hour Care)
Santa Teresa High School Clinic-Student Health Annex DBA: La Clinica de Familia, Inc. STSB Medical 100 Airport Road Santa Teresa, NM 88008	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Family Practice (Outpatient) Family Support (Non 24 Hour Care) Pediatric Medicine (Outpatient) Peer Support (Non 24 Hour Care)






2021 National Patient Safety Goals

Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

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Behavioral Health Care and Human Services

Safety Goals	Organizations Should	Implemented
Improve the accuracy of the identification of individuals served.	Use of Two Identifiers	
Improve the safety of using medications.	Reconciling Medication Information	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
The organization identifies safety risks inherent in the population of the individuals it serves.	Identifying Individuals at Risk for Suicide	