

Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in the key area of National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

Mark R. Chassin, MD, MPP, MPH
President of the Joint Commission






Summary of Quality Information

Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.





For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
 Ambulatory Care	Accredited	8/29/2015	8/28/2015	8/28/2015
 Behavioral Health Care	Accredited	7/5/2017	3/17/2017	10/6/2017

Certified Programs	Certification Decision	Effective Date	Last Full Review Date	Last On-Site Review Date
 Primary Care Medical Home - Ambulatory Care	Primary Care Medical Home	4/5/2016	8/28/2015	8/28/2015

The following standard(s) were found to be out of compliance:

- For organizations providing care, treatment, or services in non-24-hour settings: The organization implements a written process requiring a physical health screening to determine the individual's need for a medical history and physical examination. Note 1: This standard does not apply to foster care and therapeutic foster care. (See also CTS.02.04.01, EP 1) Note 2: If the organization conducts a physical examination on all individuals served, it is in compliance with this standard.
- Identify individuals at risk for suicide.
- The organization has an infection prevention and control plan.
- The organization manages safety and security risks.
- The organization safely manages unused, expired, or returned medications. Note: This standard is applicable only to organizations that administer medications.
- The organization screens all individuals served for physical pain.
- The organization screens all individuals served for their nutritional status. Note: Triggers for a nutritional assessment may include a weight loss or weight gain of 10 pounds or more in the past three months, a change in appetite, dental problems, noncompliance with a special diet, and food allergies. (Refer to CTS.02.03.09, EP 1 for more information)

		Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
Ambulatory Care	2015 National Patient Safety Goals		 *
Behavioral Health Care	2017 National Patient Safety Goals		 *



Locations of Care

* Primary Location

Locations of Care	Available Services
La Clinica de Familia 880 Anthony Drive, Suite 13 Anthony, NM 88021	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Behavior Modification Services Comprehensive Community Services Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Case Management (Non 24 Hour Care - Adult/Child/Youth) Community Integration (Non 24 Hour Care)
La Clinica de Familia at 2605 Ridgeway Court Las Cruces, NM 88001	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Community Based Home
La Clinica de Familia 100 W. Griggs Las Cruces, NM 88001	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Adult Comprehensive Community Support Services Adult Outpatient Medication Management Mobile Crisis Transitional Reporting Substance Abuse Program Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult) Case Management (Non 24 Hour Care - Adult/Child/Youth) Community Integration (Non 24 Hour Care)
La Clinica de Familia 105 W. Griggs Las Cruces, NM 88001	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Assertive Community Treatment Services: <ul style="list-style-type: none"> Assertive Community Treatment/Community Support Services (Non 24 Hour Care - Adult) Behavioral Health (Non 24 Hour Care - Adult)
La Clinica de Familia 118 S. Main Las Cruces, NM 88001	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Behavior Modification Services Children Comprehensive Community Support Services Children Outpatient Home Based Multi Systemic Therapy/ Problematic Sexual Behavi Medication Management Treatment Foster Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Family Support (Non 24 Hour Care) In-Home Behavioral Health Services (Non 24 Hour Care - Child/Youth) Mental Health/Child/Youth (Non 24 Hour Care - Child/Youth) Shelter (Non 24 Hour Care - Child/Youth) Therapeutic Foster Care (Residential Care - Child/Youth)



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La Clinica de Familia 125 S. Main Las Cruces, NM 88001	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> • Psycho Social Rehab Services: <ul style="list-style-type: none"> • Behavioral Health (Non 24 Hour Care - Adult) • Community Integration (Non 24 Hour Care) • Employment Services (Non 24 Hour Care) • Family Support (Non 24 Hour Care)
La Clinica de Familia 880 Anthony Drive, Suite 8A Anthony, NM 88021	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> • Medication Management • Outpatient Therapy Services • US Probation Services: <ul style="list-style-type: none"> • Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) • Community Integration (Non 24 Hour Care) • Family Support (Non 24 Hour Care)
La Clinica de Familia 880 Anthony Drive Suite 12 Anthony, NM 88021	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> • Psycho Social Rehab Services: <ul style="list-style-type: none"> • Behavioral Health (Non 24 Hour Care - Adult) • Community Integration (Non 24 Hour Care) • Family Support (Non 24 Hour Care) • Peer Support (Non 24 Hour Care)
La Clinica de Familia, Gadsden High School Base 6301 Highway 28 Anthony, NM 88021	Joint Commission Certified Programs: <ul style="list-style-type: none"> • Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> • Behavioral Health (Non 24 Hour Care - Child/Youth) • Family Practice (Outpatient) • Pediatric Medicine (Outpatient)
La Clinica de Familia, Inc - Centennial High School 1950 Sonoma Ranch Blvd Las Cruces, NM 88011	Joint Commission Certified Programs: <ul style="list-style-type: none"> • Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> • Behavioral Health (Non 24 Hour Care - Child/Youth) • Family Practice (Outpatient)
La Clinica de Familia, Inc - Rio Grande Preparatory 2355 Avenida de Mesilla Mesilla, NM 88046	Joint Commission Certified Programs: <ul style="list-style-type: none"> • Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> • Behavioral Health (Non 24 Hour Care - Child/Youth) • Family Practice (Outpatient)



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La Clinica de Familia, Inc East Mesa Medical and Dental 8600 Bataan Memorial East Las Cruces, NM 88011	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Dentistry (Outpatient) Family Practice (Outpatient) Gynecology (Outpatient) Pediatric Medicine (Outpatient)
La Clinica de Familia, Inc-SLP Medical and Dental 2625 McNutt Road Sunland Park, NM 88063	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Dentistry (Outpatient) Family Practice (Outpatient) General Practice (Outpatient) Gynecology (Outpatient) Obstetrics (Outpatient) Pediatric Medicine (Outpatient)
La Clinica de Familia, Inc. Las Cruces Central Medical 575 S. Alameda Blvd. Las Cruces, NM 88005	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Dentistry (Outpatient) Family Practice (Outpatient) General Practice (Outpatient) Gynecology (Outpatient) Internal Medicine (Outpatient) Pediatric Medicine (Outpatient) Pharmacy/Dispensary, General (Outpatient)
La Clinica de Familia, Inc. - Chaparral High School Base 800 County Line Chaparral, NM 88081	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Family Practice (Outpatient) Pediatric Medicine (Outpatient)
La Clinica de Familia, Inc. - Women's Health Center 385 Calle de Alegria Bldg B Las Cruces, NM 88005	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Gynecology (Outpatient) Obstetrics (Outpatient)



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La Clinica De Familia, Inc. Anthony Medical and Dental 855 Anthony Drive Anthony, NM 88021	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Dentistry (Outpatient) Family Practice (Outpatient) General Practice (Outpatient) Gynecology (Outpatient) Obstetrics (Outpatient) Pediatric Medicine (Outpatient)
La Clinica de Familia, Inc. Chaparral Medical and Dental 510 E. Lisa Drive, Bldg 3 Chaparral, NM 88081	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Dentistry (Outpatient) Family Practice (Outpatient) General Practice (Outpatient) Gynecology (Outpatient) Obstetrics (Outpatient) Pediatric Medicine (Outpatient)
La Clinica de Familia, Inc. Las Cruces OB/GYN and Dental * 385 Calle de Alegra Bldg. C Las Cruces, NM 88005	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Dentistry (Outpatient) Family Practice (Outpatient) Gynecology (Outpatient) Pediatric Medicine (Outpatient)
La Clinica De Familia, Inc. San Miguel Medical and Dental 18420 South Highway 28 San Miguel, NM 88058	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Dentistry (Outpatient) Family Practice (Outpatient) General Practice (Outpatient) Gynecology (Outpatient) Obstetrics (Outpatient) Pediatric Medicine (Outpatient)



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<p>Santa Teresa High School Clinic-Student Health Annex DBA: La Clinica de Familia, Inc. STSB Medical and Dental 100 Airport Road Santa Teresa, NM 88008</p>	<p>Joint Commission Certified Programs:</p> <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care <p>Services:</p> <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Dentistry (Outpatient) Family Practice (Outpatient) Pediatric Medicine (Outpatient)













2015 National Patient Safety Goals

Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

Ambulatory Care

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
	Eliminating Transfusion Errors	
Improve the safety of using medications.	Labeling Medications	
	Reducing Harm from Anticoagulation Therapy	
	Reconciling Medication Information	
Reduce the risk of health care-associated infections	Meeting Hand Hygiene Guidelines	
	Preventing Surgical Site Infections	
Universal Protocol	Conducting a Pre-Procedure Verification Process	
	Marking the Procedure Site	
	Performing a Time-Out	



2017 National Patient Safety Goals

Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

Behavioral Health Care

Safety Goals	Organizations Should	Implemented
Improve the accuracy of the identification of individuals served.	Use of Two Identifiers	
Improve the safety of using medications.	Reconciling Medication Information	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
The organization identifies safety risks inherent in the population of the individuals it serves.	Identifying Individuals at Risk for Suicide	

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