



# Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.




The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in the key area of National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at [qualityreport@jointcommission.org](mailto:qualityreport@jointcommission.org) with your comments and suggestions.





## Summary of Quality Information

### Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
 Ambulatory Care	Accredited	6/11/2021	1/26/2024	1/26/2024

Certified Programs	Certification Decision	Effective Date	Last Full Review Date	Last On-Site Review Date
 Primary Care Medical Home - Ambulatory Care	Primary Care Medical Home	6/11/2021	1/26/2024	1/26/2024

Ambulatory Care

### 2021 National Patient Safety Goals

Compared to other Joint Commission Accredited Organizations

Nationwide

Statewide





## Locations of Care

### \* Primary Location

Locations of Care	Available Services
<b>Fair Haven Community Health Clinic, Inc.</b> DBA: Fair Haven Community Health Care at East Haven High School 35 Wheelbarrow Lane East Haven, CT 06513	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Pediatric Medicine (Outpatient)</li> </ul>
<b>Fair Haven Community Health Clinic, Inc.</b> DBA: Joseph Melillo Middle School SBHC 67 Hudson Street East Haven, CT 06512	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Pediatric Medicine (Outpatient)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul>
<b>Fair Haven Community Health Clinic, Inc.</b> DBA: Fair Haven Community Health at John B. Sliney ES 23 Eades Street Branford, CT 06405	<b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Child/Youth)</li> </ul>
<b>Fair Haven Community Health Clinic, Inc.</b> DBA: Fair Haven Community Health Care at FAME 255 Blatchley Avenue New Haven, CT 06513	<b>Services:</b> <ul style="list-style-type: none"> <li>Other Medical/Dental Services (Outpatient)</li> </ul>
<b>Fair Haven Community Health Clinic, Inc.</b> DBA: Shoreline Family Health Care 221 West Main Street Branford, CT 06405	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Family Practice (Outpatient)</li> <li>Internal Medicine (Outpatient)</li> <li>Pediatric Medicine (Outpatient)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul>
<b>Fair Haven Community Health Clinic, Inc.</b> DBA: Fair Haven Community Health Care at 150 Sargent Drive 150 Sargent Drive New Haven, CT 06511	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Child/Youth)</li> <li>Case Management (Outpatient) (Non 24 Hour Care - Child/Youth)</li> <li>Dermatology (Outpatient)</li> <li>Pediatric Medicine (Outpatient)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul>



## Locations of Care

### \* Primary Location

Locations of Care	Available Services
<b>Fair Haven Community Health Clinic, Inc.</b> DBA: Bishop Woods School Based Health Center 1481 Quinnpiac Avenue New Haven, CT 06513	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Child/Youth)</li> <li>Other Medical/Dental Services (Outpatient)</li> <li>Pediatric Medicine (Outpatient)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul>
<b>Fair Haven Community Health Clinic, Inc. *</b> DBA: Fair Haven Community Health Care 374 Grand Avenue New Haven, CT 06513	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Case Management (Outpatient) (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Convenient Care (Outpatient)</li> <li>Family Practice (Outpatient)</li> <li>Internal Medicine (Outpatient)</li> <li>Optometry/Eye Care (Outpatient)</li> <li>Pediatric Medicine (Outpatient)</li> <li>Podiatry (Outpatient)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul>
<b>Fair Haven Community Health Clinic, Inc.</b> DBA: Fair Haven Community Health at Wilbur Cross HS Body Shop 181 Mitchell Drive New Haven, CT 06511	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Child/Youth)</li> <li>Pediatric Medicine (Outpatient)</li> </ul>
<b>Fair Haven Community Health Clinic, Inc.</b> DBA: Clinton Avenue School Based Health Center 293 Clinton Avenue New Haven, CT 06513	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Other Medical/Dental Services (Outpatient)</li> <li>Pediatric Medicine (Outpatient)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul>



## Locations of Care

### \* Primary Location

Locations of Care	Available Services
<b>Fair Haven Community Health Clinic, Inc.</b> DBA: Fair Haven Community Health Care at 50 Grand Avenue 50 Grand Avenue New Haven, CT 06513	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Adult)</li> <li>Case Management (Outpatient) (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Dentistry (Outpatient)</li> <li>Family Practice (Outpatient)</li> <li>Gynecology (Outpatient)</li> <li>Internal Medicine (Outpatient)</li> <li>Obstetrics (Outpatient)</li> <li>Pediatric Medicine (Outpatient)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul>
<b>Fair Haven Community Health Clinic, Inc.</b> DBA: Fair Haven Community Health Center at MAAS 426 East Street New Haven, CT 06513	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Internal Medicine (Outpatient)</li> </ul>
<b>Fair Haven Community Health Clinic, Inc. at BHCare</b> 14 Sycamore Way Branford, CT 06405	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Internal Medicine (Outpatient)</li> </ul>
<b>Fair Haven K-8 School Based Health Center</b> 164 Grand Avenue New Haven, CT 06513	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Other Medical/Dental Services (Outpatient)</li> <li>Pediatric Medicine (Outpatient)</li> </ul>
<b>Fair Haven Medical Group at Bella Vista</b> 339 Eastern Street New Haven, CT 06513	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Adult)</li> <li>Internal Medicine (Outpatient)</li> <li>Podiatry (Outpatient)</li> </ul>
<b>JS Martinez School Based Health Center</b> 100 James Street New Haven, CT 06513	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Child/Youth)</li> <li>Pediatric Medicine (Outpatient)</li> </ul>



## Locations of Care







**\* Primary Location**

Locations of Care	Available Services
<b>Mary R. Tisko Elementary School Based Health Center</b> 118 Damascus Road Branford, CT 06405	<b>Services:</b> <ul style="list-style-type: none"><li>Behavioral Health (Non 24 Hour Care - Child/Youth)</li></ul>






## 2021 National Patient Safety Goals

### Ambulatory Care

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
Improve the safety of using medications.	Labeling Medications	
	Reducing Harm from Anticoagulation Therapy	
	Reconciling Medication Information	
Reduce the risk of health care-associated infections	Meeting Hand Hygiene Guidelines	
Universal Protocol	Conducting a Pre-Procedure Verification Process	

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