



# Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in the key area of National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at [qualityreport@jointcommission.org](mailto:qualityreport@jointcommission.org) with your comments and suggestions.



## Summary of Quality Information

### Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

| Accreditation Programs                                                                            | Accreditation Decision | Effective Date | Last Full Survey Date | Last On-Site Survey Date |
|---------------------------------------------------------------------------------------------------|------------------------|----------------|-----------------------|--------------------------|
|  Ambulatory Care | Accredited             | 11/2/2017      | 6/10/2021             | 6/10/2021                |

| Certified Programs                                                                                                            | Certification Decision    | Effective Date | Last Full Review Date | Last On-Site Review Date |
|-------------------------------------------------------------------------------------------------------------------------------|---------------------------|----------------|-----------------------|--------------------------|
|  Primary Care Medical Home - Ambulatory Care | Primary Care Medical Home | 11/2/2017      | 6/10/2021             | 6/10/2021                |

Ambulatory  
Care

### 2017 National Patient Safety Goals

Compared to other Joint Commission Accredited Organizations

Nationwide

Statewide



\*



# Fair Haven Community Health Clinic, Inc.

DBA: Fair Haven Community Health Care,  
374 Grand Avenue, New Haven, CT

Org ID: 243661



## Locations of Care

### \* Primary Location

| Locations of Care                                                                                                                                                | Available Services                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Clinton Avenue School Based Health Center</b><br>293 Clinton Avenue<br>New Haven, CT 06513                                                                    | <b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Pediatric Medicine (Outpatient)</li> </ul>                                                                                                                                                                                                                                                                                              |
| <b>Fair Community Health Clinic, Inc. at MAAS</b><br>DBA: Fair Haven Community Health Center at MAAS<br>426 East Street<br>New Haven, CT 06513                   | <b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Internal Medicine (Outpatient)</li> </ul>                                                                                                                                                                                                                                                                                               |
| <b>Fair Haven Community Health Clinic, Inc</b><br>DBA: Fair Haven Community Health Care at East Haven High School<br>35 Wheelbarrow Lane<br>East Haven, CT 06513 | <b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Pediatric Medicine (Outpatient)</li> </ul>                                                                                                                                                                                                                                                                                              |
| <b>Fair Haven Community Health Clinic, Inc at Joseph Melillo Mi</b><br>DBA: Joseph Melillo Middle School SBHC<br>67 Hudson St<br>East Haven, CT 06512            | <b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Pediatric Medicine (Outpatient)</li> </ul>                                                                                                                                                                                                                                                                                              |
| <b>Fair Haven Community Health Clinic, Inc. *</b><br>DBA: Fair Haven Community Health Care<br>374 Grand Avenue<br>New Haven, CT 06513                            | <b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Convenient Care (Outpatient)</li> <li>Family Practice (Outpatient)</li> <li>General Practice (Outpatient)</li> <li>Gynecology (Outpatient)</li> <li>Internal Medicine (Outpatient)</li> <li>Pediatric Medicine (Outpatient)</li> <li>Podiatry (Outpatient)</li> </ul> |
| <b>Fair Haven Community Health Clinic, Inc.</b><br>DBA: Fair Haven Community Health Care at 50 Grand Avenue<br>50 Grand Avenue<br>New Haven, CT 06513            | <b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Adult)</li> <li>Dentistry (Outpatient)</li> <li>Family Practice (Outpatient)</li> <li>Gynecology (Outpatient)</li> <li>Internal Medicine (Outpatient)</li> <li>Obstetrics (Outpatient)</li> <li>Pediatric Medicine (Outpatient)</li> </ul>                                                        |



# Fair Haven Community Health Clinic, Inc.

DBA: Fair Haven Community Health Care,  
374 Grand Avenue, New Haven, CT

Org ID: 243661



## Locations of Care

### \* Primary Location

| Locations of Care                                                                                                                                            | Available Services                                                                                                                                                                                                                                                                                                                                                                           |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Fair Haven Community Health Clinic, Inc.</b><br>DBA: Fair Haven Community Health Care<br>at Columbus School<br>255 Blatchley Ave<br>New Haven, CT 06513   | <b>Services:</b> <ul style="list-style-type: none"> <li>Dentistry (Outpatient)</li> </ul>                                                                                                                                                                                                                                                                                                    |
| <b>Fair Haven Community Health Clinic, Inc.</b><br>DBA: Shoreline Family Health Care<br>221 West Main Street<br>Branford, CT 06405                           | <b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Family Practice (Outpatient)</li> <li>Internal Medicine (Outpatient)</li> <li>Pediatric Medicine (Outpatient)</li> </ul> |
| <b>Fair Haven Community Health Clinic, Inc.</b><br>DBA: Fair Haven Community Health Care<br>at 150 Sargent Drive<br>150 Sargent Drive<br>New Haven, CT 06511 | <b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Pediatric Medicine (Outpatient)</li> </ul>                                                                                                                                                 |
| <b>Fair Haven Community Health Clinic, Inc. at BHCare</b><br>14 Sycamore Way<br>Branford, CT 06405                                                           | <b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Internal Medicine (Outpatient)</li> </ul>                                                                                                                                                  |
| <b>Fair Haven K-8 School Based Health Center</b><br>169 Grand Avenue<br>New Haven, CT 06513                                                                  | <b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Child/Youth)</li> <li>Dentistry (Outpatient)</li> <li>Pediatric Medicine (Outpatient)</li> </ul>                                                     |
| <b>Fair Haven Medical Group at Bella Vista</b><br>339 Eastern Street<br>New Haven, CT 06513                                                                  | <b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Adult)</li> <li>Internal Medicine (Outpatient)</li> </ul>                                                                                            |



Locations of Care

\* Primary Location

| Locations of Care                                                                        | Available Services                                                                                                                                                                                                                                                                                                                 |
|------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>JS Martinez School Based Health Center</b><br>100 James Street<br>New Haven, CT 06513 | <b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"><li>Primary Care Medical Home - Ambulatory Care</li></ul> <b>Services:</b> <ul style="list-style-type: none"><li>Behavioral Health (Non 24 Hour Care - Child/Youth)</li><li>Dentistry (Outpatient)</li><li>Pediatric Medicine (Outpatient)</li></ul> |
| <b>Wilbur Cross High School Body Shop</b><br>181 Mitchell Drive<br>New Haven, CT 06511   | <b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"><li>Primary Care Medical Home - Ambulatory Care</li></ul> <b>Services:</b> <ul style="list-style-type: none"><li>Behavioral Health (Non 24 Hour Care - Child/Youth)</li><li>Pediatric Medicine (Outpatient)</li></ul>                                |



## 2017 National Patient Safety Goals

### Symbol Key

-  The organization has met the National Patient Safety Goal.
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### Ambulatory Care

| Safety Goals                                         | Organizations Should                            | Implemented                                                                          |
|------------------------------------------------------|-------------------------------------------------|--------------------------------------------------------------------------------------|
| Improve the accuracy of patient identification.      | Use of Two Patient Identifiers                  |   |
|                                                      | Eliminating Transfusion Errors                  |   |
| Improve the safety of using medications.             | Labeling Medications                            |   |
|                                                      | Reducing Harm from Anticoagulation Therapy      |   |
|                                                      | Reconciling Medication Information              |   |
| Reduce the risk of health care-associated infections | Meeting Hand Hygiene Guidelines                 |   |
|                                                      | Preventing Surgical Site Infections             |   |
| Universal Protocol                                   | Conducting a Pre-Procedure Verification Process |   |
|                                                      | Marking the Procedure Site                      |   |
|                                                      | Performing a Time-Out                           |  |