



Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in the key area of National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.


Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.


Mark R. Chassin, MD, MPP, MPH
President of the Joint Commission




Summary of Quality Information

Symbol Key


 The organization has met the National Patient Safety Goal.

 The organization has not met the National Patient Safety Goal.

 The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
 Ambulatory Care	Accredited	9/25/2014	11/1/2017	11/1/2017

Certified Programs	Certification Decision	Effective Date	Last Full Review Date	Last On-Site Review Date
 Primary Care Medical Home - Ambulatory Care	Primary Care Medical Home	5/6/2015	11/1/2017	11/1/2017

		Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
Ambulatory Care	2015National Patient Safety Goals		 *



Fair Haven Community Health Clinic, Inc.

DBA: Fair Haven Community Health Center,
374 Grand Avenue, New Haven, CT

Org ID: 243661



Locations of Care

* Primary Location

Locations of Care	Available Services
Clinton Avenue School Based Health Center 293 Clinton Avenue New Haven, CT 06513	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Convenient Care (Outpatient) Pediatric Medicine (Outpatient)
Fair Haven Community Health Center at 50 Grand Avenue DBA: Fair Haven Community Health Center at 50 Grand Avenue 50 Grand Avenue New Haven, CT 06513	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult) Dentistry (Outpatient) Family Practice (Outpatient) Gynecology (Outpatient) Internal Medicine (Outpatient) Obstetrics (Outpatient) Pediatric Medicine (Outpatient)
Fair Haven Community Health Center in East Haven DBA: Fair Haven Community Health Center in East Haven 370 Hemingway Ave East Haven, CT 06512	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult) Family Practice (Outpatient) Gynecology (Outpatient) Internal Medicine (Outpatient) Pediatric Medicine (Outpatient)
Fair Haven Community Health Clinic, Inc. * DBA: Fair Haven Community Health Center 374 Grand Avenue New Haven, CT 06513	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Case Management (Outpatient) (Non 24 Hour Care - Adult/Child/Youth) Convenient Care (Outpatient) Family Practice (Outpatient) Family Support (Non 24 Hour Care) General Practice (Outpatient) Gynecology (Outpatient) Internal Medicine (Outpatient) Pediatric Medicine (Outpatient) Peer Support (Non 24 Hour Care) Podiatry (Outpatient)



Fair Haven Community Health Clinic, Inc.

DBA: Fair Haven Community Health Center,
374 Grand Avenue, New Haven, CT

Org ID: 243661



Locations of Care




* Primary Location

Locations of Care	Available Services
Fair Haven K-8 School Based Health Center 169 Grand Avenue New Haven, CT 06513	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Convenient Care (Outpatient) Dentistry (Outpatient) Pediatric Medicine (Outpatient)
Fair Haven Medical Group at Bella Vista 339 Eastern Street New Haven, CT 06513	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult) Community Integration (Non 24 Hour Care) Convenient Care (Outpatient) Internal Medicine (Outpatient)
JS Martinez School Based Health Center 100 James Street New Haven, CT 06513	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Community Integration (Non 24 Hour Care) Convenient Care (Outpatient) Dentistry (Outpatient) Pediatric Medicine (Outpatient)
Smiles To Go Mobile Dental Van 374 Grand Avenue, New Haven, CT New Haven, CT 06513	Services: <ul style="list-style-type: none"> Dentistry (Outpatient)
Wilbur Cross High School Body Shop 181 Mitchell Drive New Haven, CT 06511	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Community Integration (Non 24 Hour Care) Convenient Care (Outpatient) Pediatric Medicine (Outpatient)












2015 National Patient Safety Goals

Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

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Ambulatory Care

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
	Eliminating Transfusion Errors	
Improve the safety of using medications.	Labeling Medications	
	Reducing Harm from Anticoagulation Therapy	
	Reconciling Medication Information	
Reduce the risk of health care-associated infections	Meeting Hand Hygiene Guidelines	
	Preventing Surgical Site Infections	
Universal Protocol	Conducting a Pre-Procedure Verification Process	
	Marking the Procedure Site	
	Performing a Time-Out	