

# Accreditation Quality Report





Org ID: 243267



Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in the key area of National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

Mark R. Chassin, MD, MPP, MPH President of the Joint Commission

### Manet Community Health Center, Inc.

110 West Squantum Street, Quincy, MA



## **Summary of Quality Information**

#### Symbol Key

|   | The organization has met the National Patient Safety Goal.     |
|---|--|
| Θ | The organization has not met the National Patient Safety Goal. |
| • | The Goal is not applicable for this organization.              |
|   |  |

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

| Accreditation      | Programs   | Accreditation Decision  | Effective<br>Date | Last Full Survey<br>Date                                       | Last On-Site<br>Survey Date |  |
|--------------------|------------|-------------------------|-------------------|--|-----------------------------|--|
| or Ambulatory (    | Care       | Accredited              | 6/18/2015         | 6/20/2018  | 6/20/2018                   |  |
|                    |            |                         | Compa             | Compared to other Joint Commission Accredited<br>Organizations |                             |  |
|                    |            |                         | Na                | tionwide   | Statewide                   |  |
| Ambulatory<br>Care | 2015Nation | al Patient Safety Goals | (                 | Ø  | ∞*                          |  |



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# **Locations of Care**

| Locations of Care  | Available Services   |
|--|--|
| Manet Community<br>Health Center @ Hull<br>180 George Washington<br>Blvd<br>Hull, MA 02045               | Services:<br>• Family Practice (Outpatient)<br>• Pediatric Medicine (Outpatient)   |
| Manet Community<br>Health Center at Houghs<br>Neck<br>1193 Sea Street<br>Quincy, MA 02169                | Services:<br>• Family Practice (Outpatient)<br>• Pediatric Medicine (Outpatient)   |
| Manet Community<br>Health Center at North<br>Quincy *<br>110 West Squantum<br>Street<br>Quincy, MA 02171 | Other Clinics/Practices located at this site:<br>• Manet Community Health North Quincy Adullt Medicine<br>Services:<br>• Family Practice (Outpatient)<br>• Internal Medicine (Outpatient)<br>• Pediatric Medicine (Outpatient) |
| Manet Community<br>Health Center at Snug<br>Harbor<br>9 Bicknell Street<br>Quincy, MA 02169              | Services:<br>• Family Practice (Outpatient)<br>• Pediatric Medicine (Outpatient)   |
| Manet Community<br>Health Center at<br>Taunton<br>1 Washington Street Suite<br>900<br>Taunton, MA 02780  | Services:<br>• Family Practice (Outpatient)<br>• Pediatric Medicine (Outpatient)   |

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### **2015 National Patient Safety Goals**

### **Ambulatory Care**

| Safety Goals   | Organizations Should                            | Implemented  |
|--|---|--------------|
| Improve the accuracy of patient identification.      | Use of Two Patient Identifiers                  | Ø            |
|  | Eliminating Transfusion Errors                  | $\bigotimes$ |
| Improve the safety of using medications.             | Labeling Medications                            | Ø            |
|  | Reducing Harm from Anticoagulation Therapy      | $\bigcirc$   |
|  | Reconciling Medication Information              | $\bigcirc$   |
| Reduce the risk of health care-associated infections | Meeting Hand Hygiene Guidelines                 | Ø            |
|  | Preventing Surgical Site Infections             | $\bigcirc$   |
| Universal Protocol                                   | Conducting a Pre-Procedure Verification Process | $\bigotimes$ |
|  | Marking the Procedure Site                      | $\bigcirc$   |
|  | Performing a Time-Out                           | $\bigotimes$ |

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