



# Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in the key area of National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at [qualityreport@jointcommission.org](mailto:qualityreport@jointcommission.org) with your comments and suggestions.

Mark R. Chassin, MD, MPP, MPH  
President of the Joint Commission





## Summary of Quality Information

### Symbol Key





-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
 Ambulatory Care	Accredited	6/23/2010	12/19/2008	12/7/2009
 Pathology and Clinical Laboratory	Accredited	10/31/2009	10/30/2009	10/30/2009

### Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Pathology and Clinical Laboratory

		Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
Ambulatory Care	<b>2010 National Patient Safety Goals</b>		 *
Pathology and Clinical Laboratory	<b>2010 National Patient Safety Goals</b>		 *



## Locations of Care

### \* Primary Location

Locations of Care	Available Services	
<b>Nuestra Clinica del Valle Donna</b> 301 S. 17th Street Donna, TX 78537	<ul style="list-style-type: none"> <li>Family Practice (Outpatient)</li> <li>General Laboratory Tests</li> <li>Health and Wellness (Outpatient)</li> </ul>	<ul style="list-style-type: none"> <li>Other Diagnostic Tests/Therapeutic (Outpatient)</li> <li>Pediatric Medicine (Outpatient)</li> <li>Pharmacy/Dispensary, General (Outpatient)</li> </ul>
<b>Nuestra Clinica del Valle Memorial</b> 201 S. Los Ebanos Blvd Mission, TX 78574	<ul style="list-style-type: none"> <li>General Laboratory Tests</li> <li>Health and Wellness (Outpatient)</li> <li>Internal Medicine (Outpatient)</li> <li>Other Diagnostic Tests/Therapeutic (Outpatient)</li> <li>Pediatric Medicine (Outpatient)</li> </ul>	
<b>Nuestra Clinica del Valle Mission</b> 611 N. Bryan Road Mission, TX 78572	<ul style="list-style-type: none"> <li>Dentistry (Outpatient)</li> <li>Family Practice (Outpatient)</li> <li>General Laboratory Tests</li> <li>General Practice (Outpatient)</li> <li>Health and Wellness (Outpatient)</li> <li>Internal Medicine (Outpatient)</li> </ul>	<ul style="list-style-type: none"> <li>Obstetrics (Outpatient)</li> <li>Other Diagnostic Tests/Therapeutic (Outpatient)</li> <li>Pediatric Medicine (Outpatient)</li> <li>Pharmacy/Dispensary, General (Outpatient)</li> <li>Podiatry (Outpatient)</li> </ul>
<b>Nuestra Clinica del Valle San Carlos</b> 300 N. 86th Street Edinburg, TX 78539	<ul style="list-style-type: none"> <li>Family Practice (Outpatient)</li> <li>General Laboratory Tests</li> <li>Health and Wellness (Outpatient)</li> <li>Other Diagnostic Tests/Therapeutic (Outpatient)</li> <li>Pediatric Medicine (Outpatient)</li> </ul>	
<b>Nuestra Clinica Del Valle San Juan *</b> 801 W. 1st Street San Juan, TX 78589	<ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Case Management (Outpatient) (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Dentistry (Outpatient)</li> <li>Diagnostic Imaging (Outpatient)</li> <li>Family Practice (Outpatient)</li> <li>General Laboratory Tests</li> <li>Health and Wellness (Outpatient)</li> </ul>	<ul style="list-style-type: none"> <li>Internal Medicine (Outpatient)</li> <li>Obstetrics (Outpatient)</li> <li>Other Diagnostic Tests/Therapeutic (Outpatient)</li> <li>Pediatric Medicine (Outpatient)</li> <li>Pharmacy/Dispensary, General (Outpatient)</li> <li>Podiatry (Outpatient)</li> <li>Toxicology</li> </ul>
<b>Nuestra Clinica del Valle, Inc</b> 1200 E. Santa Rosa Edcouch, TX 78538	<ul style="list-style-type: none"> <li>Dentistry (Outpatient)</li> <li>Family Practice (Outpatient)</li> <li>General Laboratory Tests</li> <li>Internal Medicine (Outpatient)</li> </ul>	<ul style="list-style-type: none"> <li>Other Diagnostic Tests/Therapeutic (Outpatient)</li> <li>Pediatric Medicine (Outpatient)</li> <li>Pharmacy/Dispensary, General (Outpatient)</li> <li>Podiatry (Outpatient)</li> </ul>
<b>Nuestra Clinica del Valle, Inc</b> 1500 First Street Mercedes, TX 78570	<ul style="list-style-type: none"> <li>Diagnostic Imaging (Outpatient)</li> <li>Family Practice (Outpatient)</li> <li>General Laboratory Tests</li> <li>Health and Wellness (Outpatient)</li> </ul>	<ul style="list-style-type: none"> <li>Other Diagnostic Tests/Therapeutic (Outpatient)</li> <li>Pediatric Medicine (Outpatient)</li> <li>Pharmacy/Dispensary, General (Outpatient)</li> <li>Podiatry (Outpatient)</li> </ul>



## Locations of Care




### \* Primary Location

Locations of Care	Available Services	
<b>Nuestra Clinica Del Valle, PSJA</b> 2900 North Raul Longoria-Rear San Juan, TX 78589	<ul style="list-style-type: none"> <li>• General Laboratory Tests</li> <li>• Health and Wellness (Outpatient)</li> <li>• Other Diagnostic Tests/Therapeutic (Outpatient)</li> <li>• Pediatric Medicine (Outpatient)</li> </ul>	
<b>Nuestra Clinica Del Valle-Rio Grande City</b> 600 N. Garza, Suite A Rio Grande City, TX 78582	<ul style="list-style-type: none"> <li>• Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)</li> <li>• Case Management (Outpatient) (Non 24 Hour Care - Adult/Child/Youth)</li> <li>• Family Practice (Outpatient)</li> <li>• General Laboratory Tests</li> <li>• Health and Wellness (Outpatient)</li> </ul>	<ul style="list-style-type: none"> <li>• Internal Medicine (Outpatient)</li> <li>• Other Diagnostic Tests/Therapeutic (Outpatient)</li> <li>• Pediatric Medicine (Outpatient)</li> <li>• Pharmacy/Dispensary, General (Outpatient)</li> </ul>
<b>Nuestra Clinica Del Valle-Roma</b> 683 N. Canales Circle Roma, TX 78584	<ul style="list-style-type: none"> <li>• Family Practice (Outpatient)</li> <li>• General Laboratory Tests</li> <li>• Health and Wellness (Outpatient)</li> <li>• Other Diagnostic Tests/Therapeutic (Outpatient)</li> <li>• Pediatric Medicine (Outpatient)</li> </ul>	
















## 2010 National Patient Safety Goals

### Symbol Key

-  The organization has met the National Patient Safety Goal.
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### Ambulatory Care

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
	Eliminating Transfusion Errors	
Improve the safety of using medications.	Labeling Medications	
	Reducing Harm from Anticoagulation Therapy	
Reduce the risk of health care-associated infections	Meeting Hand Hygiene Guidelines	
	Preventing Surgical Site Infections	
Accurately and completely reconcile medications across the continuum of care.	Comparing Current and Newly Ordered Medications	
	Communicating Medications to the Next Provider	
	Providing a Reconciled Medication List to the Patient	
	Settings in Which Medications are Minimally Used	
Universal Protocol	Conducting a Pre-Procedure Verification Process	
	Marking the Procedure Site	
	Performing a Time-Out	



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### Pathology and Clinical Laboratory

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	
Reduce the risk of health care-associated infections	Meeting Hand Hygiene Guidelines	

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