Nuestra Clinica Del Valle, Inc.
801 W 1st Street, San Juan, TX Org ID: 241076

Accreditation Quality Report



The Joint Commission

Version: 4
Date: 8/1/2023

Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in the key area of National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.





Summary of Quality Information

Symbol Key

- The organization has met the National Patient Safety Goal.
- The organization has not met the National Patient Safety Goal.
- The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
Ambulatory Care	Accredited	4/15/2023	4/14/2023	4/14/2023
Laboratory	Accredited	5/26/2023	5/25/2023	5/25/2023

Certified Programs	Certification Decision	Effective Date	Last Full Review Date	Last On-Site Review Date
Primary Care Medical Home - Ambulatory Care	Primary Care Medical Home	4/15/2023	4/14/2023	4/14/2023

The following standard(s) were found to be out of compliance:

- As part of its emergency management activities, the organization prepares to respond to an influx, or the risk of an influx, of infectious patients.
- Based on risks, the organization establishes priorities and sets goals for preventing the development of health care-associated infections within the organization.
- Comply with current World Health Organization (WHO) Hand Hygiene Guidelines or Centers for Disease Control and Prevention (CDC) hand hygiene guidelines.
- Conduct a 'time out' immediately before starting the procedure as described in the Universal Protocol
- Information from data analysis is used to make changes that improve performance and patient safety and reduce the risk of sentinel events.
- Informed consent is obtained.
- Label all medications, medication containers (for example, syringes, medicine cups, basins), or other solutions on and off the sterile field.
- The infection control program evaluates the effectiveness of the infection control interventions and, as necessary, redesigns the infection control interventions.
- The infection control program identifies risks for the acquisition and transmission of infectious agents on an ongoing basis.
- The leaders measure and assess the effectiveness of the performance improvement and safety improvement activities.
- The organization collects data to monitor its performance.
- The organization regularly tests its emergency management plan.
- The risk of development of a health care-associated infection is minimized through an organizationwide infection control program.
- There is a process for ensuring the competence of all practitioners permitted by law and the organization to practice independently.

		Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
Ambulatory Care	**2023National Patient Safety Goals**	✓	N/A *

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		Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
Laboratory	**2023National Patient Safety Goals**	✓	N/A *

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Locations of Care

* Primary Location

Locations of Care	Available Services
Nuestra Clinica del Valle, Inc 1500 W 1st Street Mercedes, TX 78570	**Joint Commission Certified Programs:** • Primary Care Medical Home - Ambulatory Care **Services:** • Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) • Case Management (Outpatient) (Non 24 Hour Care - Adult/Child/Youth) • Diagnostic Imaging (Outpatient) • Family Practice (Outpatient) • General Laboratory Tests • Pediatric Medicine (Outpatient) • Pharmacy/Dispensary, General (Outpatient) • X-ray (Outpatient)
Nuestra Clinica del Valle, Inc. 611 N Bryan Road Mission, TX 78572	**Joint Commission Certified Programs:** • Primary Care Medical Home - Ambulatory Care **Services:** • Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) • Case Management (Outpatient) (Non 24 Hour Care - Adult/Child/Youth) • Dentistry (Outpatient) • Family Practice (Outpatient) • General Laboratory Tests • General Practice (Outpatient) • Gynecology (Outpatient) • Internal Medicine (Outpatient) • Obstetrics (Outpatient) • Pediatric Medicine (Outpatient) • Pharmacy/Dispensary, General (Outpatient)
Nuestra Clinica del Valle, Inc. 2900 North Raul Longoria Road San Juan, TX 78589	**Joint Commission Certified Programs:** • Primary Care Medical Home - Ambulatory Care **Services:** • General Laboratory Tests • Pediatric Medicine (Outpatient)
Nuestra Clinica del Valle, Inc. 105 S 10th Street Donna, TX 78537	**Joint Commission Certified Programs:** • Primary Care Medical Home - Ambulatory Care **Services:** • Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) • Case Management (Outpatient) (Non 24 Hour Care - Adult/Child/Youth) • Family Practice (Outpatient) • General Laboratory Tests • Pharmacy/Dispensary, General (Outpatient)

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Locations of Care

* Primary Location

Locations of Care	Available Services
Nuestra Clinica del Valle, Inc. 300 N 86th Street Edinburg, TX 78539	**Joint Commission Certified Programs:** • Primary Care Medical Home - Ambulatory Care **Services:** • Family Practice (Outpatient) • General Laboratory Tests
Nuestra Clinica del Valle, Inc. 201 S Los Ebanos Blvd Mission, TX 78574	**Joint Commission Certified Programs:** • Primary Care Medical Home - Ambulatory Care **Services:** • Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) • Case Management (Outpatient) (Non 24 Hour Care - Adult/Child/Youth) • Family Practice (Outpatient) • General Laboratory Tests • Pediatric Medicine (Outpatient)
Nuestra Clinica del Valle, Inc. * 801 W 1st Street San Juan, TX 78589	**Joint Commission Certified Programs:** • Primary Care Medical Home - Ambulatory Care **Services:** • Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) • Case Management (Outpatient) (Non 24 Hour Care - Adult/Child/Youth) • Dentistry (Outpatient) • Diagnostic Imaging (Outpatient) • Family Practice (Outpatient) • General Laboratory Tests • Internal Medicine (Outpatient) • Pediatric Medicine (Outpatient) • Toxicology • X-ray (Outpatient)
Nuestra Clinica del Valle, Inc. 600 N Garza Street, Suite A Rio Grande City, TX 78582	**Joint Commission Certified Programs:** • Primary Care Medical Home - Ambulatory Care **Services:** • Family Practice (Outpatient) • General Laboratory Tests • Internal Medicine (Outpatient) • Pharmacy/Dispensary, General (Outpatient)
Nuestra Clinica del Valle, Inc. 2891 East Grant Street Roma, TX 78584	**Joint Commission Certified Programs:** • Primary Care Medical Home - Ambulatory Care **Services:** • Family Practice (Outpatient) • General Laboratory Tests

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Locations of Care

* Primary Location

Locations of Care	Available Services
Nuestra Clinica del Valle, Inc. 806 W 3rd Street San Juan, TX 78589	**Joint Commission Certified Programs:** • Primary Care Medical Home - Ambulatory Care **Services:** • General Laboratory Tests • Gynecology (Outpatient) • Obstetrics (Outpatient) • Pharmacy/Dispensary, General (Outpatient)
Nuestra Clinica del Valle, Inc. 1518 E Santa Rosa Ave Edcouch, TX 78538	**Joint Commission Certified Programs:** • Primary Care Medical Home - Ambulatory Care **Services:** • Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) • Family Practice (Outpatient) • General Laboratory Tests • Pediatric Medicine (Outpatient) • Pharmacy/Dispensary, General (Outpatient)

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2023 National Patient Safety Goals

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Ambulatory Care

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	✓
Improve the safety of using medications.	Labeling Medications	✓
	Reducing Harm from Anticoagulation Therapy	✓
	Reconciling Medication Information	✓
Reduce the risk of health care-associated infections	Meeting Hand Hygiene Guidelines	✓
Universal Protocol	Conducting a Pre-Procedure Verification Process	✓

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2023 National Patient Safety Goals

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Laboratory

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	✓
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	✓
Reduce the risk of health care-associated infections	Meeting Hand Hygiene Guidelines	✓

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