



# Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.




The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in the key area of National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at [qualityreport@jointcommission.org](mailto:qualityreport@jointcommission.org) with your comments and suggestions.






## Summary of Quality Information

### Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
 Ambulatory Care	Accredited	9/16/2022	9/15/2022	5/23/2023
 Behavioral Health Care and Human Services	Accredited	9/16/2022	9/15/2022	9/15/2022

Certified Programs	Certification Decision	Effective Date	Last Full Review Date	Last On-Site Review Date
 Primary Care Medical Home - Ambulatory Care	Primary Care Medical Home	9/16/2022	9/15/2022	5/23/2023

Ambulatory Care

**2022 National Patient Safety Goals**

Behavioral Health Care and Human Services

**2019 National Patient Safety Goals**

Compared to other Joint Commission Accredited Organizations

Nationwide

Statewide





## Locations of Care

### \* Primary Location

Locations of Care	Available Services
<b>Alamogordo Family Health - Behavioral Health</b> 2360 Indian Wells Rd Alamogordo, NM 88310	<b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Case Management (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult)</li> <li>Technology-Based Behavioral Health Svcs (Non 24 Hour Care - Adult/Child/Youth)</li> </ul>
<b>Alamogordo Family Health Center</b> 1501 10th St. Alamogordo, NM 88310	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Family Practice (Outpatient)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul>
<b>Artesia Health Resources</b> 1105 Memorial Drive Artesia, NM 88211	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Case Management (Outpatient) (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult)</li> <li>Dentistry (Outpatient)</li> <li>Family Practice (Outpatient)</li> <li>Technology-Based Behavioral Health Svcs (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul>
<b>Capital High School Teen Health Center</b> 4851 Paseo del Sol Santa Fe, NM 87505	<b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Child/Youth)</li> <li>Chemical Dependency (Non 24 Hour Care - Child/Youth) (Non-detox - Child/Youth)</li> <li>Family Practice (Outpatient)</li> <li>Technology-Based Behavioral Health Svcs (Non 24 Hour Care - Child/Youth)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul>
<b>Carlsbad Family Health Center</b> 2013 San Jose Blvd. Carlsbad, NM 88220	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Family Practice (Outpatient)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul>



## Locations of Care

### \* Primary Location

Locations of Care	Available Services
<b>Carlsbad Family Health Center - Behavioral Health</b> 914 North Canal Street Carlsbad, NM 88220	<b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Case Management (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult)</li> <li>Technology-Based Behavioral Health Svcs (Non 24 Hour Care - Adult/Child/Youth)</li> </ul>
<b>Carlsbad School Based Health Center, Carlsbad NM</b> 3000 West Church Carlsbad, NM 88220	<b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Child/Youth)</li> <li>Family Practice (Outpatient)</li> <li>Technology-Based Behavioral Health Svcs (Non 24 Hour Care - Child/Youth)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul>
<b>Catron County Medical Center, Reserve NM</b> 1 Foster Lane Reserve, NM 87830	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult)</li> <li>Dentistry (Outpatient)</li> <li>Family Practice (Outpatient)</li> <li>Technology-Based Behavioral Health Svcs (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul>
<b>Chaparral Family Health Center</b> 204 Angelina Boulevard Chaparral, NM 88081	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Chemical Dependency (Non 24 Hour Care - Adult/Child/Youth) (Non-detox - Adult)</li> <li>Family Practice (Outpatient)</li> <li>Technology-Based Behavioral Health Svcs (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul>



## Locations of Care

### \* Primary Location

Locations of Care	Available Services
<b>Counselor Clinic</b> 9837 US Highway 550 Counselor, NM 87018	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Case Management (Outpatient) (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult)</li> <li>Family Practice (Outpatient)</li> <li>Technology-Based Behavioral Health Svcs (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul>
<b>Cuba Health Center</b> 6349 US Highway 550 Cuba, NM 87013	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Case Management (Outpatient) (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult)</li> <li>Dentistry (Outpatient)</li> <li>Family Practice (Outpatient)</li> <li>Pharmacy/Dispensary, General (Outpatient)</li> <li>Technology-Based Behavioral Health Svcs (Non 24 Hour Care - Adult)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul>
<b>Cuba School-based Health Center</b> 50 Country Road 13 Cuba, NM 87013	<b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Child/Youth)</li> <li>Case Management (Outpatient) (Non 24 Hour Care - Child/Youth)</li> <li>Chemical Dependency (Non 24 Hour Care - Child/Youth) (Non-detox - Child/Youth)</li> <li>Dentistry (Outpatient)</li> <li>Family Practice (Outpatient)</li> <li>Technology-Based Behavioral Health Svcs (Non 24 Hour Care - Child/Youth)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul>
<b>Deming Health Center</b> 300 S. Diamond Ave. Deming, NM 88030	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Family Practice (Outpatient)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul>



## Locations of Care

### \* Primary Location

Locations of Care	Available Services
<b>Deming Health Center - Behavioral Health</b> 901 W. Hickory Street Deming, NM 88030	<b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Case Management (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult)</li> <li>Technology-Based Behavioral Health Svcs (Non 24 Hour Care - Adult/Child/Youth)</li> </ul>
<b>Esperanza Family Health Center</b> 903 C North 5th St Estancia, NM 87016	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Case Management (Outpatient) (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult)</li> <li>Dentistry (Outpatient)</li> <li>Family Practice (Outpatient)</li> <li>Technology-Based Behavioral Health Svcs (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul>
<b>Express Care by Presbyterian Medical Services</b> 202 W. Church Street Carlsbad, NM 88220	<b>Services:</b> <ul style="list-style-type: none"> <li>Family Practice (Outpatient)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul>
<b>Farmington Community Health Center</b> 1001 West Broadway Suite #E Farmington, NM 87401	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Dentistry (Outpatient)</li> <li>Family Practice (Outpatient)</li> <li>General Practice (Outpatient)</li> <li>Pediatric Medicine (Outpatient)</li> <li>Pharmacy/Dispensary, General (Outpatient)</li> <li>Technology-Based Behavioral Health Svcs (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul>
<b>Farmington Community Health Center Behavioral Health</b> 1001 W. Broadway Suite D Farmington, NM 87401	<b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Case Management (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult)</li> <li>Technology-Based Behavioral Health Svcs (Non 24 Hour Care - Adult/Child/Youth)</li> </ul>



## Locations of Care

### \* Primary Location

Locations of Care	Available Services
<b>Gallup School Based Health Center/Gallup HS Gallup NM</b> 1055 1/2 Rico Gallup, NM 87301	<b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Child/Youth)</li> <li>Case Management (Outpatient) (Non 24 Hour Care - Child/Youth)</li> <li>Chemical Dependency (Non 24 Hour Care - Child/Youth) (Non-detox - Child/Youth)</li> <li>Family Practice (Outpatient)</li> <li>Technology-Based Behavioral Health Svcs (Non 24 Hour Care - Child/Youth)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul>
<b>Grants Family Counseling</b> 1040 Sakelares Boulevard Grants, NM 87020	<b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Case Management (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Chemical Dependency (Non 24 Hour Care - Adult/Child/Youth) (Non-detox - Adult/Child/Youth)</li> <li>Technology-Based Behavioral Health Svcs (Non 24 Hour Care - Adult/Child/Youth)</li> </ul>
<b>Hobbs Family Health Center</b> 200 West Lea Hobbs, NM 88240	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Family Practice (Outpatient)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul>
<b>Hopewell Family Health Center</b> 1775 Hopewell Street Santa Fe, NM 87505	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Family Practice (Outpatient)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul>
<b>Loving Health Center</b> 602 South 4th Street Loving, NM 88256	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Dentistry (Outpatient)</li> <li>Family Practice (Outpatient)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul>



## Locations of Care

### \* Primary Location

Locations of Care	Available Services
<b>Magdalena Area Health Center</b> 801 10th Street Magdalena, NM 87825	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Family Practice (Outpatient)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul>
<b>Mountainair Family Health Center</b> 105 East Pinon Street Mountainair, NM 87036	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Case Management (Outpatient) (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult)</li> <li>Family Practice (Outpatient)</li> <li>Technology-Based Behavioral Health Svcs (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul>
<b>Ojo Encino Clinic</b> #2 Ojo Encino Chapter Road Cuba, NM 87013	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Case Management (Outpatient) (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult)</li> <li>Family Practice (Outpatient)</li> <li>Technology-Based Behavioral Health Svcs (Non 24 Hour Care - Adult)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul>
<b>Ortiz Mountain Health Center</b> 06B Main Street Cerrillos, NM 87010	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Family Practice (Outpatient)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul>



## Locations of Care

### \* Primary Location

Locations of Care	Available Services
<b>Pecos Valley Medical Center</b> 199 NM - 50 Pecos, NM 87552	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult)</li> <li>Dentistry (Outpatient)</li> <li>Family Practice (Outpatient)</li> <li>Technology-Based Behavioral Health Svcs (Non 24 Hour Care - Adult)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul>
<b>Pecos Valley Medical Center - School Based Health Center</b> 28 Panther Parkway, North Highway 63 Pecos, NM 87552	<b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Child/Youth)</li> <li>Dentistry (Outpatient)</li> <li>Family Practice (Outpatient)</li> <li>Technology-Based Behavioral Health Svcs (Non 24 Hour Care - Child/Youth)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul>
<b>PMS Espanola Family Wellness Center</b> 835 Spruce Street, Suite B Espanola, NM 87532	<b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Child/Youth)</li> <li>Case Management (Non 24 Hour Care - Child/Youth)</li> <li>Chemical Dependency (Non 24 Hour Care - Adult/Child/Youth) (Non-detox - Adult)</li> <li>Technology-Based Behavioral Health Svcs (Non 24 Hour Care - Child/Youth)</li> </ul>
<b>PMS-Sandoval County Health Commons Dental Services</b> 1500 Idalia Road Building B Bernalillo, NM 87004	<b>Services:</b> <ul style="list-style-type: none"> <li>Dentistry (Outpatient)</li> </ul>
<b>Presbyterian Medical Services - Main Site *</b> 1422 Paseo de Peralta Santa Fe, NM 87501	



## Locations of Care

### \* Primary Location

Locations of Care	Available Services
<b>Presbyterian Medical Services Family Health Center</b> 2300 Grande Blvd SE Rio Rancho, NM 87124-1636	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Case Management (Outpatient) (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult)</li> <li>Dentistry (Outpatient)</li> <li>Family Practice (Outpatient)</li> <li>Technology-Based Behavioral Health Svcs (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul>
<b>Quay County Family Health Center</b> 1302 East Main Street Tucumcari, NM 88401	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Family Practice (Outpatient)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul>
<b>Quemado Health Center</b> 8 Old Town Loop Quemado, NM 87829	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Chemical Dependency (Non 24 Hour Care - Adult/Child/Youth) (Non-detox - Adult)</li> <li>Family Practice (Outpatient)</li> <li>Technology-Based Behavioral Health Svcs (Non 24 Hour Care - Adult)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul>
<b>Quemado School Based Health Center</b> 8 Old Town Loop Quemado, NM 87829	<b>Services:</b> <ul style="list-style-type: none"> <li>Family Practice (Outpatient)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul>



## Locations of Care

### \* Primary Location

Locations of Care	Available Services
<b>Questa Health Center</b> 2573 State Highway 522 Questa, NM 87556	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Case Management (Outpatient) (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult)</li> <li>Dentistry (Outpatient)</li> <li>Family Practice (Outpatient)</li> <li>Technology-Based Behavioral Health Svcs (Non 24 Hour Care - Adult)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul>
<b>Rio Rancho Family Health Center</b> 184 Unser Boulevard NE Rio Rancho, NM 87124	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Rio Rancho FHC Mental Health Branch</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Case Management (Outpatient) (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult)</li> <li>Family Practice (Outpatient)</li> <li>Technology-Based Behavioral Health Svcs (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul>
<b>Ruidoso Behavioral Health Center</b> 1400 Sudderth Drive Ruidoso, NM 88345	<b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Case Management (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult)</li> <li>Technology-Based Behavioral Health Svcs (Non 24 Hour Care - Adult/Child/Youth)</li> </ul>
<b>Sacramento Mountain Medical Center</b> 74 James Canyon Highway Cloudcroft, NM 88317	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Family Practice (Outpatient)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul>



## Locations of Care

### \* Primary Location

Locations of Care	Available Services
<b>Santa Fe Family Health Center</b> 4730 Beckner Road Santa Fe, NM 87507	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Assertive Community Treatment/Community Support Services (Non 24 Hour Care - Adult)</li> <li>Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Case Management (Outpatient) (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult)</li> <li>Dentistry (Outpatient)</li> <li>Family Practice (Outpatient)</li> <li>Technology-Based Addiction Services (Non 24 Hour Care - Adult) (Non-detox - Adult)</li> <li>Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul>
<b>Santa Fe High School Teen Health Center</b> 2100 Yucca Road, Building A Santa Fe, NM 87505	<b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Child/Youth)</li> <li>Chemical Dependency (Non 24 Hour Care - Child/Youth) (Non-detox - Child/Youth)</li> <li>Family Practice (Outpatient)</li> <li>Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Child/Youth)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul>
<b>Socorro Community Health Center</b> 1300 Enterprise Drive Socorro, NM 87801	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Family Practice (Outpatient)</li> <li>Technology-Based Addiction Services (Non 24 Hour Care - Adult) (Non-detox - Adult)</li> <li>Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul>
<b>Socorro High School Teen Health Center</b> 1200 Michigan Street Socorro, NM 87801	<b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Child/Youth)</li> <li>Chemical Dependency (Non 24 Hour Care - Child/Youth) (Non-detox - Child/Youth)</li> <li>Family Practice (Outpatient)</li> <li>Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Child/Youth)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul>



## Locations of Care

### \* Primary Location

Locations of Care	Available Services
<b>Socorro Mental Health</b> 1200 Hwy 60 West Socorro, NM 87801	<b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Case Management (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult)</li> <li>Technology-Based Addiction Services (Non 24 Hour Care - Adult) (Non-detox - Adult)</li> <li>Technology-Based Behavioral Health Svcs (Non 24 Hour Care - Adult/Child/Youth)</li> </ul>
<b>Torreon Clinic</b> 2500 State Highway 197 Cuba, NM 87013	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Case Management (Outpatient) (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult)</li> <li>Dentistry (Outpatient)</li> <li>Family Practice (Outpatient)</li> <li>Technology-Based Addiction Services (Non 24 Hour Care - Adult) (Non-detox - Adult)</li> <li>Technology-Based Behavioral Health Svcs (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul>
<b>Totah Behavioral Health Authority</b> 1615 Ojo Court Farmington, NM 87401	<b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Adult)</li> <li>Case Management (Non 24 Hour Care - Adult)</li> <li>Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult)</li> <li>Technology-Based Addiction Services (Non 24 Hour Care - Adult) (Non-detox - Adult)</li> <li>Technology-Based Behavioral Health Svcs (Non 24 Hour Care - Adult)</li> </ul>
<b>Tularosa Medical Center</b> 111 Central Ave Tularosa, NM 88352	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Family Practice (Outpatient)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul>



## Locations of Care

### \* Primary Location

Locations of Care	Available Services
<b>Valley Community Health</b> 835 Spruce Street Suites C and D Espanola, NM 87532	<b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Case Management (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult)</li> <li>Technology-Based Addiction Services (Non 24 Hour Care - Adult) (Non-detox - Adult)</li> <li>Technology-Based Behavioral Health Svcs (Non 24 Hour Care - Adult/Child/Youth)</li> </ul>
<b>Veguita Family Health Center</b> 1 Salomon Griego Rd. Veguita, NM 87062	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Family Practice (Outpatient)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul>
<b>Western New Mexico Medical Group - Gallup</b> 610 North 5th Street Gallup, NM 87301	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Family Practice (Outpatient)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul>
<b>Western New Mexico Medical Group - Grants</b> 1217 Bonita Street Grants, NM 87020	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Case Management (Outpatient) (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult)</li> <li>Family Practice (Outpatient)</li> <li>Technology-Based Addiction Services (Non 24 Hour Care - Adult) (Non-detox - Adult)</li> <li>Technology-Based Behavioral Health Svcs (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul>



## Locations of Care







### \* Primary Location

Locations of Care	Available Services
<b>Western New Mexico Medical Group - Thoreau</b> 15 Navarre Blvd. Thoreau, NM 87323	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Ambulatory Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult)</li> <li>Family Practice (Outpatient)</li> <li>Technology-Based Behavioral Health Svcs (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul>
<b>Western New Mexico Medical Group BH - Gallup</b> 2025 East Aztec Road Gallup, NM 87305	<b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Case Management (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult)</li> <li>Technology-Based Addiction Services (Non 24 Hour Care - Adult) (Non-detox - Adult)</li> <li>Technology-Based Behavioral Health Svcs (Non 24 Hour Care - Adult)</li> </ul>






## 2022 National Patient Safety Goals

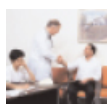
### Ambulatory Care

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
Improve the safety of using medications.	Labeling Medications	
	Reducing Harm from Anticoagulation Therapy	
	Reconciling Medication Information	
Reduce the risk of health care-associated infections	Meeting Hand Hygiene Guidelines	
Universal Protocol	Conducting a Pre-Procedure Verification Process	

#### Symbol Key





-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."






## 2019 National Patient Safety Goals

### Behavioral Health Care and Human Services

Safety Goals	Organizations Should	Implemented
Improve the accuracy of the identification of individuals served.	Use of Two Identifiers	
Improve the safety of using medications.	Reconciling Medication Information	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
The organization identifies safety risks inherent in the population of the individuals it serves.	Identifying Individuals at Risk for Suicide	

#### Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."