

# Accreditation Quality Report





Version: 4 Date: 10/22/2022 1422 Paseo de Peralta, Santa Fe, NM

Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in the key area of National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

1422 Paseo de Peralta, Santa Fe, NM

Org ID: 187737







# **Summary of Quality Information**

## Symbol Key

- The organization has met the National Patient Safety Goal.
  - The organization has not met the National Patient Safety Goal.
- The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

<b>Accreditation Programs</b>	<b>Accreditation Decision</b>	Effective	<b>Last Full Survey</b>	<b>Last On-Site</b>
		Date	Date	<b>Survey Date</b>
Ambulatory Care	Accredited	10/16/2020	9/15/2022	9/15/2022
Behavioral Health Care and Human Services	Accredited	10/12/2019	9/15/2022	9/15/2022

Certified Programs	<b>Certification Decision</b>	<b>Effective</b>	<b>Last Full Review</b>	Last On-Site
		Date	Date	<b>Review Date</b>
Primary Care Medical Home - Ambulatory Care	Primary Care Medical Home	10/16/2020	9/15/2022	9/15/2022

		Compared to other Joint Commission Accredited Organizations	
		Nationwide Statewide	
Ambulatory Care	2019National Patient Safety Goals	Ø	<b>NA</b> *
Behavioral Health Care and Human Services	2019National Patient Safety Goals	Ø	<b>₩</b> *

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Primary Location  Locations of Care	Available Services	
Alamogordo Family Health - Behavioral Health 2360 Indian Wells Rd Alamogordo, NM 88310	Services:  Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)  Case Management (Non 24 Hour Care - Adult/Child/Youth)  Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult)  Technology-Based Addiction Services (Non 24 Hour Care, Non-detox)  Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Adult/Child/Youth)	
Alamogordo Family Health Center 1501 10th St. Alamogordo, NM 88310	Joint Commission Certified Programs:  • Primary Care Medical Home - Ambulatory Care  Services:  • Family Practice (Outpatient)  • Telehealth (Outpatient)  • Telehealth - Non-Surgical (Outpatient)	
Artesia Health Resources 1105 Memorial Drive Artesia, NM 88211	<ul> <li>Joint Commission Certified Programs:</li> <li>Primary Care Medical Home - Ambulatory Care</li> <li>Services: <ul> <li>Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Case Management (Outpatient) (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Telehealth (Outpatient) (Outpatient)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul> </li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul>	
Capital High School Teen Health Center 4851 Paseo del Sol Santa Fe, NM 87505	Services:	
Carlsbad Family Health Center 2013 San Jose Blvd. Carlsbad, NM 88220	Joint Commission Certified Programs:  • Primary Care Medical Home - Ambulatory Care  Services:  • Family Practice (Outpatient)  • Telehealth (Outpatient)  • Telehealth - Non-Surgical (Outpatient)	

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Locations of Care	Available Services
Carlsbad Family Health Center - Behavioral Health 914 North Canal Street Carlsbad, NM 88220	Services:  Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)  Case Management (Non 24 Hour Care - Adult/Child/Youth)  Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult)  Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Adult/Child/Youth)
Carlsbad School Based Health Center, Carlsbad NM 3000 West Church Carlsbad, NM 88220	Services:  • Behavioral Health (Non 24 Hour Care - Child/Youth) • Chemical Dependency (Non 24 Hour Care - Child/Youth) (Non-detox - Child/Youth) • Family Practice (Outpatient)  • Technology-Based Behaviora Health Srvs (Non 24 Hour Ca - Child/Youth) • Telehealth (Outpatient) • Telehealth - Non-Surgical (Outpatient)
Catron County Medical Center, Reserve NM 1 Foster Lane Reserve, NM 87830	Joint Commission Certified Programs:  Primary Care Medical Home - Ambulatory Care  Services:  Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)  Chemical Dependency (Non 24 Hour Care - Adult/Child/Youth)  Chemical Dependency (Non 24 Hour Care - Adult/Child/Youth)  Telehealth - Non-Surgical (Outpatient)  Telehealth - Non-Surgical (Outpatient)
Chaparral Family Health Center 204 Angelina Boulevard Chaparral, NM 88081	Joint Commission Certified Programs:  Primary Care Medical Home - Ambulatory Care  Services:  Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Chemical Dependency (Non 24 Hour Care - Adult/Child/Youth) Adult/Child/Youth) (Non-detox - Adult) Family Practice (Outpatient)  Telchnology-Based Behaviora Health Srvs (Non 24 Hour Care - Adult/Child/Youth) Telehealth - Non-Surgical (Outpatient)

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Locations of Care	Available	Services
Counselor Clinic 9837 US Highway 550 Counselor, NM 87018	Joint Commission Certified I  • Primary Care Medical Home - Am	_
	Services:  Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)  Case Management (Outpatient) (Non 24 Hour Care - Adult/Child/Youth)  Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult)  Family Practice (Outpatient)	<ul> <li>Technology-Based Behavioral Health Srvs (Non 24 Hour Car - Adult/Child/Youth)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul>
<b>Cuba Health Center</b> 6349 US Highway 550 Cuba, NM 87013	Joint Commission Certified I  • Primary Care Medical Home - Am	_
	Services:  Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)  Case Management (Outpatient) (Non 24 Hour Care - Adult/Child/Youth)  Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult)  Dentistry (Outpatient)  Family Practice (Outpatient)	<ul> <li>Optometry/Eye Care (Outpatient)</li> <li>Pharmacy/Dispensary, General (Outpatient)</li> <li>Technology-Based Behavioral Health Srvs (Non 24 Hour Carled Adult)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul>
Cuba School-based Health Center 50 Country Road 13 Cuba, NM 87013	Services:  • Behavioral Health (Non 24 Hour Care - Child/Youth) • Chemical Dependency (Non 24 Hour Care - Child/Youth) (Non-detox - Child/Youth) • Dentistry (Outpatient) • Family Practice (Outpatient)	<ul> <li>Technology-Based Behavioral Health Srvs (Non 24 Hour Car - Child/Youth)</li> <li>Telehealth (Outpatient)</li> <li>Telehealth - Non-Surgical (Outpatient)</li> </ul>
<b>Deming Health Center</b> 300 S. Diamond Ave. Deming, NM 88030	Joint Commission Certified Programs:  • Primary Care Medical Home - Ambulatory Care	
	Services:  • Family Practice (Outpatient)  • Telehealth (Outpatient)  • Telehealth - Non-Surgical (Out	

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Locations of Care Available Services	
Deming Health Center - Behavioral Health 901 W. Hickory Street Deming, NM 88030	Services:  Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)  Case Management (Non 24 Hour Care - Adult/Child/Youth)  Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult)  Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Adult/Child/Youth)
Esperanza Family Health Center 903 C North 5th St Estancia, NM 87016	Joint Commission Certified Programs:  Primary Care Medical Home - Ambulatory Care  Services:  Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Case Management (Outpatient) (Non 24 Hour Care - Adult/Child/Youth) (Non 24 Hour Care - Adult/Child/Youth) Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult) (Non-detox - Adult) Dentistry (Outpatient)
Express Care by Presbyterian Medical Services 202 W. Church Street Carlsbad, NM 88220	Services:  • Family Practice (Outpatient)  • Telehealth (Outpatient)  • Telehealth - Non-Surgical (Outpatient)
Farmington Community Health Center 1001 West Broadway Suite #E Farmington, NM 87401	Joint Commission Certified Programs:  Primary Care Medical Home - Ambulatory Care  Services:  Behavioral Health (Non 24 Hour Care - (Outpatient) Dentistry (Outpatient) Family Practice (Outpatient) General Practice (Outpatient) Pediatric Medicine (Outpatient) Outpatient)  Telehealth (Outpatient) Telehealth - Non-Surgical (Outpatient)
Farmington Community Health Center Behavioral Health 1001 W. Broadway Suite D Farmington, NM 87401	Services:  Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)  Case Management (Non 24 Hour Care - Adult/Child/Youth)  Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult)  Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Adult/Child/Youth)

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Locations of Care	Available Services	
Gallup School Based Health Center/Gallup HS Gallup NM 1055 1/2 Rico Gallup, NM 87301	Services:      Behavioral Health (Non 24     Hour Care - Child/Youth)     Chemical Dependency (Non 24 Hour Care - Child/Youth)     (Non-detox - Child/Youth)     Family Practice (Outpatient)      Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Child/Youth)     Telehealth (Outpatient)      Telehealth - Non-Surgical (Outpatient)	
Grants Family Counseling 1040 Sakelares Boulevard Grants, NM 87020	Services:  Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)  Case Management (Non 24 Hour Care - Adult/Child/Youth)  Chemical Dependency (Non 24 Hour Care - Adult/Child/Youth)  (Non-detox - Adult/Child/Youth)  Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Adult/Child/Youth)	
Hobbs Family Health Center 200 West Lea Hobbs, NM 88240	Joint Commission Certified Programs:  • Primary Care Medical Home - Ambulatory Care  Services:  • Family Practice (Outpatient)  • Telehealth (Outpatient)	
Hopewell Family Health Center 1775 Hopewell Street	<ul> <li>Telehealth - Non-Surgical (Outpatient)</li> <li>Joint Commission Certified Programs:</li> <li>Primary Care Medical Home - Ambulatory Care</li> </ul>	
Santa Fe, NM 87505	Services:  • Family Practice (Outpatient)  • Telehealth (Outpatient)  • Telehealth - Non-Surgical (Outpatient)	
Loving Health Center 602 South 4th Street Loving, NM 88256	Joint Commission Certified Programs:  • Primary Care Medical Home - Ambulatory Care	
	Services:     Family Practice (Outpatient)     Telehealth (Outpatient)     Telehealth - Non-Surgical (Outpatient)	
Magdalena Area Health Center 801 10th Street Magdalena, NM 87825	Joint Commission Certified Programs:  • Primary Care Medical Home - Ambulatory Care  Services:  • Family Practice (Outpatient)	

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## **Locations of Care**

Mountainair Eamily	T - ! 4
Locations of Care	
Primary Location	

## Health Center 105 East Pinon Street Mountainair, NM 87036

\* Primary Location

## **Joint Commission Certified Programs:**

**Available Services** 

• Primary Care Medical Home - Ambulatory Care

#### **Services:**

- Behavioral Health (Non 24 Hour Care -Adult/Child/Youth)
- Case Management (Outpatient) (Non 24 Hour Care -Adult/Child/Youth)
- Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult)
- Family Practice (Outpatient)

Technology-Based Behavioral

Health Srvs (Non 24 Hour Care

- Adult/Child/Youth)Telehealth (Outpatient)
- Telehealth Non-Surgical (Outpatient)

#### Ojo Encino Clinic #2 Ojo Encino Chapter Road Cuba, NM 87013

## **Joint Commission Certified Programs:**

• Primary Care Medical Home - Ambulatory Care

#### **Services:**

- Behavioral Health (Non 24 Hour Care -Adult/Child/Youth)
- Case Management (Outpatient) (Non 24 Hour Care -Adult/Child/Youth)
- Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult)
- Family Practice (Outpatient)
- Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Adult)
- Telehealth (Outpatient)
- Telehealth Non-Surgical (Outpatient)

# Ortiz Mountain Health Center

06B Main Street Cerrillos, NM 87010

### **Joint Commission Certified Programs:**

Primary Care Medical Home - Ambulatory Care

## Services:

- Family Practice (Outpatient)
- Telehealth (Outpatient)
- Telehealth Non-Surgical (Outpatient)

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Locations of Care	Available Services
Pecos Valley Medical Center 199 NM - 50 Pecos, NM 87552	Joint Commission Certified Programs:  Primary Care Medical Home - Ambulatory Care  Services:  Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult) Dentistry (Outpatient) Family Practice (Outpatient)
Pecos Valley Medical Center - School Based Health Center 28 Panther Parkway, North Highway 63 Pecos, NM 87552	Services:      Behavioral Health (Non 24     Hour Care - Child/Youth)     Dentistry (Outpatient)     Family Practice (Outpatient)      Technology-Based Behavioral Health Srvs (Non 24 Hour Car - Child/Youth)     Telehealth (Outpatient)      Telehealth - Non-Surgical (Outpatient)
PMS Espanola Family Wellness Center 835 Spruce Street, Suite B Espanola, NM 87532	Services:      Behavioral Health (Non 24 Hour Care - Child/Youth)     Case Management (Non 24 Hour Care - Child/Youth)     Chemical Dependency (Non 24 Hour Care - Adult/Child/Youth) (Non-detox - Adult)     Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Child/Youth)
PMS-Sandoval County Health Commons Dental Services 1500 Idalia Road Building B Bernalillo, NM 87004	Services:  • Dentistry (Outpatient)
Presbyterian Medical Services - Main Site * 1422 Paseo de Peralta Santa Fe, NM 87501	

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Locations of Care	Available Services
Presbyterian Medical Services Family Health Center 2300 Grande Blvd SE Rio Rancho, NM 87124-1636	Joint Commission Certified Programs:  Primary Care Medical Home - Ambulatory Care  Services:  Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Case Management (Outpatient) (Non 24 Hour Care - Adult/Child/Youth) Chemical Dependency (Non 25 Hour Care - Adult/Child/Youth) Chemical Dependency (Non 26 Hour Care - Adult/Child/Youth) Chemical Dependency (Non 27 Hour Care - Adult/Child/Youth) Chemical Dependency (Non 28 Hour Care - Adult/Child/Youth) Chemical Dependency (Non 29 Hour Care - Adult/Child/Youth
Quay County Family Health Center 1302 East Main Street Tucumcari, NM 88401	Joint Commission Certified Programs:  • Primary Care Medical Home - Ambulatory Care  Services:  • Family Practice (Outpatient)  • Telehealth (Outpatient)  • Telehealth - Non-Surgical (Outpatient)
Quemado Health Center 8 Old Town Loop Quemado, NM 87829	Joint Commission Certified Programs:  Primary Care Medical Home - Ambulatory Care  Services:  Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Chemical Dependency (Non 24 Hour Care - Adult/Child/Youth)  Health Srvs (Non 24 Hour Care - Adult) Telehealth (Outpatient) Telehealth - Non-Surgical (Outpatient)
Quemado School Based Health Center 8 Old Town Loop Quemado, NM 87829	(Supation) (Non-detox - Adult) Family Practice (Outpatient)  Services: Family Practice (Outpatient) Telehealth (Outpatient) Telehealth - Non-Surgical (Outpatient)

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* Primary Location		
Locations of Care	Available Services	
Questa Health Center 2573 State Highway 522 Questa, NM 87556	Joint Commission Certified Programs:  • Primary Care Medical Home - Ambulatory Care  Services:	
	Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)     Case Management (Outpatient) (Non 24 Hour Care - Adult/Child/Youth)     (Non 24 Hour Care - Adult/Child/Youth)     Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult)     (Non-detox - Adult)     (Non-detox - Adult)     Dentistry (Outpatient)      Family Practice (Outpatient)      Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Adult)     Telehealth (Outpatient)      Telehealth - Non-Surgical (Outpatient)	
Rio Rancho Family Health Center 184 Unser Boulevard NE Rio Rancho, NM 87124	Joint Commission Certified Programs:  • Primary Care Medical Home - Ambulatory Care  Other Clinics/Practices located at this site:  • Rio Rancho FHC Mental Health Branch	
	Services:  Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Case Management (Outpatient) (Non 24 Hour Care - Adult/Child/Youth) Chemical Dependency (Non 24 Hour Care - Adult/Child/Youth) Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult) Family Practice (Outpatient)	
Ruidoso Behavioral Health Center 1400 Sudderth Drive Ruidoso, NM 88345	Services:  Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Case Management (Non 24 Hour Care - Adult/Child/Youth) Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult) Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Adult/Child/Youth)	
Sacramento Mountain Medical Center 74 James Canyon Highway Cloudcroft, NM 88317	Joint Commission Certified Programs:  • Primary Care Medical Home - Ambulatory Care  Services:  • Family Practice (Outpatient)  • Telehealth (Outpatient)  • Telehealth - Non-Surgical (Outpatient)	

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## **Locations of Care**

#### \* Primary Location

# Locations of Care Santa Fe Community Guidance Center 2960 Rodeo Park Drive West Santa Fe, NM 87505

#### **Available Services**

## **Joint Commission Certified Programs:**

• Primary Care Medical Home - Ambulatory Care

#### **Services:**

- Assertive Community Treatment/Community Support Services (Non 24 Hour Care - Adult)
- Behavioral Health (Non 24 Hour Care -Adult/Child/Youth)
- Case Management (Outpatient) (Non 24 Hour Care -Adult/Child/Youth)
- Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult)
- Family Practice (Outpatient)

- Technology-Based Addiction Services (Non 24 Hour Care -Adult)
- (Non-detox Adult)
- Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Adult/Child/Youth)
- Telehealth (Outpatient)
- Telehealth Non-Surgical (Outpatient)

#### Santa Fe Family Wellness Center 2504 Camino Entrada Santa Fe, NM 87507

#### **Joint Commission Certified Programs:**

• Primary Care Medical Home - Ambulatory Care

#### **Services:**

- Behavioral Health (Non 24 Hour Care - Child/Youth)
- Case Management (Outpatient) (Non 24 Hour Care -Child/Youth)
- Chemical Dependency (Non 24 Hour Care - Child/Youth) (Non-detox - Child/Youth)
- Family Practice (Outpatient)
- Technology-Based Addiction Services (Non 24 Hour Care, Non-detox)
- Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Child/Youth)
- Telehealth (Outpatient)
- Telehealth Non-Surgical (Outpatient)

#### Santa Fe High School Teen Health Center 2100 Yucca Road, Building A Santa Fe, NM 87505

## Services:

- Behavioral Health (Non 24 Hour Care - Child/Youth)
- Chemical Dependency (Non 24 Hour Care - Child/Youth) (Non-detox - Child/Youth)
- Family Practice (Outpatient)
- Technology-Based Addiction Services (Non 24 Hour Care, Non-detox)
- Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Child/Youth)
- Telehealth (Outpatient)
- Telehealth Non-Surgical (Outpatient)

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Locations of Care	Available Services		
Socorro Community Health Center 1300 Enterprise Drive Socorro, NM 87801	Joint Commission Certified Programs:  • Primary Care Medical Home - Ambulatory Care		
	Services:      Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)     Family Practice (Outpatient)     Technology-Based Behavioral Health Srvs (Non 24 Hour Car - Adult/Child/Youth)     Telehealth (Outpatient)     Telehealth (Outpatient)     Telehealth (Outpatient)     Telehealth - Non-Surgical (Outpatient)     Telehealth - Non-Surgical (Outpatient)		
Socorro High School Teen Health Center 1200 Michigan Street Socorro, NM 87801	Services:      Behavioral Health (Non 24 Hour Care - Child/Youth)     Chemical Dependency (Non 24 Hour Care - Child/Youth)     (Non-detox - Child/Youth)     Family Practice (Outpatient)      Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Child/Youth)     Telehealth (Outpatient)     Telehealth - Non-Surgical (Outpatient)		
Socorro Mental Health 1200 Hwy 60 West Socorro, NM 87801	Services:  • Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) • Case Management (Non 24 Hour Care - Adult/Child/Youth) • Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult) • Technology-Based Addiction Services (Non 24 Hour Care - Adult) (Non-detox - Adult) • Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Adult/Child/Youth)		
Torreon Clinic 2500 State Highway 197 Cuba, NM 87013	Joint Commission Certified Programs:  • Primary Care Medical Home - Ambulatory Care		
	Services:  • Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) • Case Management (Outpatient) (Non 24 Hour Care - Adult/Child/Youth) • Chemical Dependency (Non 24 Hour Care - Adult/Child/Youth) • Chemical Dependency (Non 24 Hour Care - Adult/Child/Youth) • Chemical Dependency (Non 24 Hour Care - Adult/Child/Youth) • Chemical Dependency (Non 24 Hour Care - Adult/Child/Youth) • Telehealth (Outpatient) • Telehealth (Outpatient) • Telehealth (Outpatient) • Telehealth (Outpatient)		

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Locations of Care	Available Services
<b>Totah Behavioral Health</b> <b>Authority</b> 1615 Ojo Court Farmington, NM 87401	Services:  Behavioral Health (Non 24 Hour Care - Adult) Case Management (Non 24 Hour Care - Adult) Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult) Technology-Based Addiction Services (Non 24 Hour Care - Adult) (Non-detox - Adult) Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Adult)
Tularosa Medical Center 111 Central Ave Tularosa, NM 88352	Joint Commission Certified Programs:  • Primary Care Medical Home - Ambulatory Care  Services:  • Family Practice (Outpatient)  • Telehealth (Outpatient)  • Telehealth - Non-Surgical (Outpatient)
Valley Community Health 835 Spruce Street Suites C and D Espanola, NM 87532	Services:  Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)  Case Management (Non 24 Hour Care - Adult/Child/Youth)  Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult)  Technology-Based Addiction Services (Non 24 Hour Care - Adult) (Non-detox - Adult)  Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Adult/Child/Youth)
Veguita Family Health Center 1 Salomon Griego Rd. Veguita, NM 87062	Joint Commission Certified Programs:  • Primary Care Medical Home - Ambulatory Care  Services:  • Family Practice (Outpatient)  • Telehealth (Outpatient)  • Telehealth - Non-Surgical (Outpatient)
Western New Mexico Medical Group - Gallup 610 North 5th Street Gallup, NM 87301	Joint Commission Certified Programs:  • Primary Care Medical Home - Ambulatory Care  Services:  • Family Practice (Outpatient)  • Telehealth (Outpatient)  • Telehealth - Non-Surgical (Outpatient)

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# **Locations of Care**

Locations of Care	Available Services		
Western New Mexico Medical Group - Grants 1217 Bonita Street Grants, NM 87020	Joint Commission Certified Programs:  • Primary Care Medical Home - Ambulatory Care  Services:		
	Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)     Chemical Dependency (Non 24 Hour Care - Adult/ (Non-detox - Adult)     Family Practice (Outpatient)     Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Adult/Child/Youth)     Telehealth (Outpatient)     Telehealth - Non-Surgical (Outpatient)     Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Adult/Child/Youth)     Telehealth (Outpatient)     Tour Health Srvs (Non 24 Hour Care - Adult/Child/Youth)     Telehealth (Outpatient)     Tour Health Srvs (Non 24 Hour Care - Adult/Child/Youth)     Telehealth (Outpatient)     Tour Health Srvs (Non 24 Hour Care - Adult/Child/Youth)     Telehealth (Outpatient)     Tour Health Srvs (Non 24 Hour Care - Adult/Child/Youth)     Tour Health Srvs (Non 24 Hour Care - Adult/Child/Youth)     Tour Health Srvs (Non 24 Hour Care - Adult/Child/Youth)     Tour Health Srvs (Non 24 Hour Care - Adult/Child/Youth)     Tour Health Srvs (Non 24 Hour Care - Adult/Child/Youth)     Tour Health Srvs (Non 24 Hour Care - Adult/Child/Youth)     Tour Health Srvs (Non 24 Hour Care - Adult/Child/Youth)     Tour Health Srvs (Non 24 Hour Care - Adult/Child/Youth)     Tour Health Srvs (Non 24 Hour Care - Adult/Child/Youth)     Tour Health Srvs (Non 24 Hour Care - Adult/Child/Youth)     Tour Health Srvs (Non 24 Hour Care - Adult/Child/Youth)     Tour Health Srvs (Non 24 Hour Care - Adult/Child/Youth)		
Western New Mexico Medical Group - Thoreau 15 Navarre Blvd. Thoreau, NM 87323	Joint Commission Certified Programs:  • Primary Care Medical Home - Ambulatory Care  Services:		
	Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)     Chemical Dependency (Non 24 Hour Care - Adult/Child/Youth)     (Non-detox - Adult)     (Non-detox - Adult)     Family Practice (Outpatient)      Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Adult/Child/Youth)     Telehealth (Outpatient)      Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Adult/Child/Youth)     Telehealth (Outpatient)		
Western New Mexico Medical Group BH - Gallup 2025 East Aztec Road Gallup, NM 87305	Services:  • Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) • Case Management (Non 24 Hour Care - Adult/Child/Youth) • Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult) • Technology-Based Addiction Services (Non 24 Hour Care - Adult) (Non-detox - Adult) • Technology-Based Behavioral Health Srvs (Non 24 Hour Care -		

Adult)

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# **2019 National Patient Safety Goals**

## Symbol Key

The organization has met the National Patient Safety Goal.

The organization has not met the National Patient Safety Goal.

The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

## **Ambulatory Care**

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	Ø
	Eliminating Transfusion Errors	Ø
Improve the safety of using medications.	Labeling Medications	Ø
	Reducing Harm from Anticoagulation Therapy	Ø
	Reconciling Medication Information	Ø
Reduce the risk of health care-associated infections	Meeting Hand Hygiene Guidelines	Ø
	Preventing Surgical Site Infections	Ø
Universal Protocol	Conducting a Pre-Procedure Verification Process	Ø
	Marking the Procedure Site	Ø
	Performing a Time-Out	Ø

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# **2019 National Patient Safety Goals**

## **Symbol Key**

The organization has met the National Patient Safety Goal.

The organization has not met the National Patient Safety Goal.

The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

## **Behavioral Health Care and Human Services**

Safety Goals	Organizations Should	Implemented
Improve the accuracy of the identification of individuals served.	Use of Two Identifiers	Ø
Improve the safety of using medications.	Reconciling Medication Information	Ø
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	Ø
The organization identifies safety risks inherent in the population of the individuals it serves.	Identifying Individuals at Risk for Suicide	Ø