



Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in the key area of National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

Mark R. Chassin, MD, MPP, MPH
President of the Joint Commission






Summary of Quality Information





Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
 Ambulatory Care	Accredited	10/12/2019	10/11/2019	10/16/2020
 Behavioral Health Care and Human Services	Accredited	10/12/2019	10/11/2019	10/11/2019

Certified Programs	Certification Decision	Effective Date	Last Full Review Date	Last On-Site Review Date
 Primary Care Medical Home - Ambulatory Care	Primary Care Medical Home	10/12/2019	10/11/2019	10/16/2020

		Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
Ambulatory Care	2019 National Patient Safety Goals		 *
Behavioral Health Care and Human Services	2019 National Patient Safety Goals		 *



Locations of Care

* Primary Location

Locations of Care	Available Services
Alamogordo Family Health - Behavioral Health 1900 E. 10th Street Alamogordo, NM 88310	Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Case Management (Non 24 Hour Care - Adult/Child/Youth) Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult) Technology-Based Addiction Services (Non 24 Hour Care, Non-detox) Technology-Based Behavioral Health Svcs (Non 24 Hour Care - Adult/Child/Youth)
Alamogordo Family Health Center 1501 10th St. Alamogordo, NM 88310	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Family Practice (Outpatient)
Artesia Health Resources 1105 Memorial Drive Artesia, NM 88211	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Case Management (Outpatient) (Non 24 Hour Care - Adult/Child/Youth) Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult) Dentistry (Outpatient) Family Practice (Outpatient) Technology-Based Behavioral Health Svcs (Non 24 Hour Care - Adult/Child/Youth)
Capital High School Teen Health Center 4851 Paseo del Sol Santa Fe, NM 87505	Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Family Practice (Outpatient)
Carlsbad Family Health Center 2013 San Jose Blvd. Carlsbad, NM 88220	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Family Practice (Outpatient)
Carlsbad Family Health Center - Behavioral Health 914 North Canal Street Carlsbad, NM 88220	Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Case Management (Non 24 Hour Care - Adult/Child/Youth) Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult) Technology-Based Behavioral Health Svcs (Non 24 Hour Care - Adult/Child/Youth)



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Carlsbad School Based Health Center, Carlsbad NM 3000 West Church Carlsbad, NM 88220	Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Chemical Dependency (Non 24 Hour Care - Child/Youth) (Non-detox - Child/Youth) Family Practice (Outpatient) Technology-Based Behavioral Health Svcs (Non 24 Hour Care - Child/Youth)
Catron County Medical Center, Reserve NM 1 Foster Lane Reserve, NM 87830	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult) Dentistry (Outpatient) Family Practice (Outpatient)
Chaparral Family Health Center 204 Angelina Boulevard Chaparral, NM 88081	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Family Practice (Outpatient)
Counselor Clinic 9837 US Highway 550 Counselor, NM 87018	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Case Management (Outpatient) (Non 24 Hour Care - Adult/Child/Youth) Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult) Family Practice (Outpatient)



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Cuba Health Center 6349 US Highway 550 Cuba, NM 87013	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Case Management (Outpatient) (Non 24 Hour Care - Adult/Child/Youth) Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult) Dentistry (Outpatient) Family Practice (Outpatient) Optometry/Eye Care (Outpatient) Pharmacy/Dispensary, General (Outpatient) Technology-Based Behavioral Health Svcs (Non 24 Hour Care - Adult)
Cuba School-based Health Center 50 Country Road 13 Cuba, NM 87013	Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Case Management (Outpatient) (Non 24 Hour Care - Child/Youth) Chemical Dependency (Non 24 Hour Care - Child/Youth) (Non-detox - Child/Youth) Dentistry (Outpatient) Family Practice (Outpatient)
Deming Health Center 300 S. Diamond Ave. Deming, NM 88030	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Family Practice (Outpatient)
Deming Health Center - Behavioral Health 901 W. Hickory Street Deming, NM 88030	Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Case Management (Non 24 Hour Care - Adult/Child/Youth) Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult)



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Esperanza Family Health Center 903 C North 5th St Estancia, NM 87016	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Case Management (Outpatient) (Non 24 Hour Care - Adult/Child/Youth) Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult) Dentistry (Outpatient) Family Practice (Outpatient) Technology-Based Behavioral Health Svcs (Non 24 Hour Care - Adult/Child/Youth)
Express Care by Presbyterian Medical Services 202 W. Church Street Carlsbad, NM 88220	Services: <ul style="list-style-type: none"> Family Practice (Outpatient)
Farmington Community Health Center 1001 West Broadway Suite #E Farmington, NM 87401	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Dentistry (Outpatient) Family Practice (Outpatient) General Practice (Outpatient) Pediatric Medicine (Outpatient) Pharmacy/Dispensary, General (Outpatient) Technology-Based Behavioral Health Svcs (Non 24 Hour Care - Adult/Child/Youth) Telehealth (Outpatient) Telehealth - Non-Surgical (Outpatient)
Farmington Community Health Center Behavioral Health 1001 W. Broadway Suite D Farmington, NM 87401	Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Case Management (Non 24 Hour Care - Adult/Child/Youth) Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult) Technology-Based Behavioral Health Svcs (Non 24 Hour Care - Adult/Child/Youth)
Gallup School Based Health Center/Gallup HS Gallup NM 1055 1/2 Rico Gallup, NM 87301	Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Chemical Dependency (Non 24 Hour Care - Child/Youth) (Non-detox - Child/Youth) Family Practice (Outpatient)



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Locations of Care	Available Services
Grants Family Counseling 1040 Sakelares Boulevard Grants, NM 87020	Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Case Management (Non 24 Hour Care - Child/Youth) Chemical Dependency (Non 24 Hour Care - Child/Youth) (Non-detox - Child/Youth)
Hobbs Family Health Center 200 West Lea Hobbs, NM 88240	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Family Practice (Outpatient)
Laguna-Acoma Teen Health Center 282 Casa Blanca Casa Blanca, NM 87007	Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Chemical Dependency (Non 24 Hour Care - Child/Youth) (Non-detox - Child/Youth) Family Practice (Outpatient)
Loving Health Center 602 South 4th Street Loving, NM 88256	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Family Practice (Outpatient)
Magdalena Area Health Center 801 10th Street Magdalena, NM 87825	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Family Practice (Outpatient)
Mountainair Family Health Center 105 East Pinon Street Mountainair, NM 87036	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Case Management (Outpatient) (Non 24 Hour Care - Adult/Child/Youth) Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult) Family Practice (Outpatient) Technology-Based Behavioral Health Svcs (Non 24 Hour Care - Adult/Child/Youth)



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Locations of Care	Available Services
Ojo Encino Clinic #2 Ojo Encino Chapter Road Cuba, NM 87013	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Case Management (Outpatient) (Non 24 Hour Care - Adult/Child/Youth) Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult) Family Practice (Outpatient)
Ortiz Mountain Health Center 06B Main Street Cerrillos, NM 87010	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Family Practice (Outpatient)
Pecos Valley Medical Center 199 NM - 50 Pecos, NM 87552	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Case Management (Outpatient) (Non 24 Hour Care - Adult) Dentistry (Outpatient) Family Practice (Outpatient) Technology-Based Behavioral Health Svcs (Non 24 Hour Care - Adult)
Pecos Valley Medical Center - School Based Health Center 28 Panther Parkway, North Highway 63 Pecos, NM 87552	Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Dentistry (Outpatient) Family Practice (Outpatient)
PMS Espanola Family Wellness Center 835 Spruce Street, Suite B Espanola, NM 87532	Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Case Management (Non 24 Hour Care - Child/Youth) Chemical Dependency (Non 24 Hour Care - Adult/Child/Youth) (Non-detox - Adult)
PMS-Sandoval County Health Commons Dental Services 1500 Idalia Road Building B Bernalillo, NM 87004	Services: <ul style="list-style-type: none"> Dentistry (Outpatient)
Presbyterian Medical Services - Main Site * 1422 Paseo de Peralta Santa Fe, NM 87501	



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Locations of Care	Available Services
Presbyterian Medical Services Family Health Center 2300 Grande Blvd SE Rio Rancho, NM 87124-1636	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Case Management (Outpatient) (Non 24 Hour Care - Adult/Child/Youth) Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult) Dentistry (Outpatient) Family Practice (Outpatient) Internal Medicine (Outpatient) Telehealth (Outpatient) Telehealth - Non-Surgical (Outpatient)
Project Shield 620 Dekalb Road Farmington, NM 87401	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Roundtree Children's Developmental Services Services: <ul style="list-style-type: none"> Community Integration (Non 24 Hour Care) Developmental Disabilities - Programs / Services (Day Programs - Adult) (Non 24 Hour Care - Child/Youth) (Partial - Adult) Employment Services (Non 24 Hour Care) Vocational Rehabilitation (Non 24 Hour Care - Adult)
Quay County Family Health Center 1302 East Main Street Tucumcari, NM 88401	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Family Practice (Outpatient)
Quemado Health Center 8 Old Town Loop Quemado, NM 87829	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Chemical Dependency (Non 24 Hour Care - Adult/Child/Youth) (Non-detox - Adult) Family Practice (Outpatient)
Quemado School Based Health Center 8 Old Town Loop Quemado, NM 87829	Services: <ul style="list-style-type: none"> Family Practice (Outpatient)



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Questa Health Center 2573 State Highway 522 Questa, NM 87556	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Case Management (Outpatient) (Non 24 Hour Care - Adult/Child/Youth) Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult) Dentistry (Outpatient) Family Practice (Outpatient) Peer Support (Non 24 Hour Care) Technology-Based Behavioral Health Svcs (Non 24 Hour Care - Adult)
Rio Rancho Family Health Center 184 Unser Boulevard NE Rio Rancho, NM 87124	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Rio Rancho FHC Mental Health Branch Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Case Management (Outpatient) (Non 24 Hour Care - Adult/Child/Youth) Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult) Family Practice (Outpatient) Peer Support (Non 24 Hour Care) Technology-Based Behavioral Health Svcs (Non 24 Hour Care - Adult)
Ruidoso Behavioral Health Center 1400 Sudderth Drive Ruidoso, NM 88345	Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Case Management (Non 24 Hour Care - Adult/Child/Youth) Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult) Technology-Based Behavioral Health Svcs (Non 24 Hour Care - Adult/Child/Youth)
Sacramento Mountain Medical Center 74 James Canyon Highway Cloudcroft, NM 88317	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Family Practice (Outpatient)



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Locations of Care	Available Services
Santa Fe Community Guidance Center 2960 Rodeo Park Drive West Santa Fe, NM 87505	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Assertive Community Treatment/Community Support Services (Non 24 Hour Care - Adult) Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Case Management (Outpatient) (Non 24 Hour Care - Adult/Child/Youth) Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult) Family Practice (Outpatient) Technology-Based Behavioral Health Svcs (Non 24 Hour Care - Adult/Child/Youth)
Santa Fe Family Wellness Center 2504 Camino Entrada Santa Fe, NM 87507	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Case Management (Outpatient) (Non 24 Hour Care - Child/Youth) Chemical Dependency (Non 24 Hour Care - Child/Youth) (Non-detox - Child/Youth) Family Practice (Outpatient)
Santa Fe High School Teen Health Center 2100 Yucca Road, Building A Santa Fe, NM 87505	Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Chemical Dependency (Non 24 Hour Care - Child/Youth) (Non-detox - Child/Youth) Family Practice (Outpatient)
Socorro Community Health Center 1300 Enterprise Drive Socorro, NM 87801	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Family Practice (Outpatient) Technology-Based Behavioral Health Svcs (Non 24 Hour Care - Adult/Child/Youth)
Socorro High School Teen Health Center 1200 Michigan Street Socorro, NM 87801	Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Chemical Dependency (Non 24 Hour Care - Child/Youth) (Non-detox - Child/Youth) Family Practice (Outpatient)



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Locations of Care	Available Services
Socorro Mental Health 1200 Hwy 60 West Socorro, NM 87801	Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Case Management (Non 24 Hour Care - Adult/Child/Youth) Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult)
Torreon Clinic 2500 State Highway 197 Cuba, NM 87013	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Case Management (Outpatient) (Non 24 Hour Care - Adult/Child/Youth) Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult) Dentistry (Outpatient) Family Practice (Outpatient)
Totah Behavioral Health Authority 1615 Ojo Court Farmington, NM 87401	Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult) Case Management (Non 24 Hour Care - Adult) Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult)
Tularosa Medical Center 111 Central Ave Tularosa, NM 88352	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Family Practice (Outpatient)
Valley Community Health 835 Spruce Street Suites C and D Espanola, NM 87532	Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Case Management (Non 24 Hour Care - Adult/Child/Youth) Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult) Technology-Based Addiction Services (Non 24 Hour Care, Non-detox) Technology-Based Behavioral Health Svcs (Non 24 Hour Care - Adult/Child/Youth)
Western New Mexico Medical Group - Gallup 610 North 5th Street Gallup, NM 87301	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Family Practice (Outpatient)



Locations of Care




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Locations of Care	Available Services
Western New Mexico Medical Group - Grants 1217 Bonita Street Grants, NM 87020	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Family Practice (Outpatient) Technology-Based Behavioral Health Svcs (Non 24 Hour Care - Adult/Child/Youth)
Western New Mexico Medical Group - Thoreau 15 Navarre Blvd. Thoreau, NM 87323	Joint Commission Certified Programs: <ul style="list-style-type: none"> Primary Care Medical Home - Ambulatory Care Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Case Management (Outpatient) (Non 24 Hour Care - Adult/Child/Youth) Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult) Family Practice (Outpatient)
Western New Mexico Medical Group BH - Gallup 2025 East Aztec Road Gallup, NM 87305	Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Case Management (Non 24 Hour Care - Adult/Child/Youth) Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult)













2019 National Patient Safety Goals

Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

Ambulatory Care




Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
	Eliminating Transfusion Errors	
Improve the safety of using medications.	Labeling Medications	
	Reducing Harm from Anticoagulation Therapy	
	Reconciling Medication Information	
Reduce the risk of health care-associated infections	Meeting Hand Hygiene Guidelines	
	Preventing Surgical Site Infections	
Universal Protocol	Conducting a Pre-Procedure Verification Process	
	Marking the Procedure Site	
	Performing a Time-Out	

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."



2019 National Patient Safety Goals

Symbol Key

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Behavioral Health Care and Human Services

Safety Goals	Organizations Should	Implemented
Improve the accuracy of the identification of individuals served.	Use of Two Identifiers	
Improve the safety of using medications.	Reconciling Medication Information	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
The organization identifies safety risks inherent in the population of the individuals it serves.	Identifying Individuals at Risk for Suicide	

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