Accreditation Quality Report

The Joint Commission

Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in the key area of National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

Mark R. Chassin, MD, MPP, MPH
President of the Joint Commission

Summary of Quality Information

Symbol Key

✓ The organization has met the National Patient Safety Goal.

⊖ The organization has not met the National Patient Safety Goal.

N/A The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
🟡 Ambulatory Care	Accredited	3/10/2018	3/9/2018	3/9/2018
🟡 Laboratory	Accredited	4/22/2017	4/18/2019	4/18/2019

Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Pathology and Clinical Laboratory

		Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
Ambulatory Care	**2018National Patient Safety Goals**	✓	N/A *
Laboratory	**2018National Patient Safety Goals**	✓	N/A *

Locations of Care

* Primary Location

Locations of Care	Available Services
1st Choice Healthcare, Inc Corporate Office * DBA: 1st Choice Healthcare, Inc 1001 N Missouri Ave Corning, AR 72422	**Other Clinics/Practices located at this site:** ● 1st Choice Healthcare, Inc
1st Choice Healthcare, Inc. #1 Medical Drive Suite 100 Paragould, AR 72450	**Services:** ● Family Practice (Outpatient) ● General Laboratory Tests ● Gynecology (Outpatient) ● Obstetrics (Outpatient) ● Pediatric Medicine (Outpatient) ● Podiatry (Outpatient)
1st Choice Healthcare, Inc. 172 Hwy. 62 W. Salem, AR 72576	**Services:** ● Family Practice (Outpatient) ● General Laboratory Tests ● Gynecology (Outpatient) ● Obstetrics (Outpatient) ● Pediatric Medicine (Outpatient) ● Podiatry (Outpatient)
1st Choice Healthcare, Inc. 1300 Creason Road Corning, AR 72422	**Services:** ● Family Practice (Outpatient) ● General Laboratory Tests ● General Practice (Outpatient) ● Gynecology (Outpatient) ● Obstetrics (Outpatient) ● Pediatric Medicine (Outpatient) ● Podiatry (Outpatient)
1st Choice Healthcare, Inc. 141 Betty Drive Pocahontas, AR 72455	**Services:** ● Family Practice (Outpatient) ● General Laboratory Tests ● General Practice (Outpatient) ● Gynecology (Outpatient) ● Obstetrics (Outpatient) ● Pediatric Medicine (Outpatient) ● Podiatry (Outpatient)
1st Choice Healthcare, Inc. 201 Colonial Drive Walnut Ridge, AR 72476	**Services:** ● Family Practice (Outpatient) ● General Laboratory Tests ● General Practice (Outpatient) ● Gynecology (Outpatient) ● Internal Medicine (Outpatient) ● Obstetrics (Outpatient) ● Pediatric Medicine (Outpatient) ● Podiatry (Outpatient)
1st Choice Healthcare, Inc. 308 HWY 62 W Ash Flat, AR 72513	**Services:** ● Family Practice (Outpatient) ● General Laboratory Tests ● Gynecology (Outpatient) ● Obstetrics (Outpatient) ● Pediatric Medicine (Outpatient) ● Podiatry (Outpatient)

2018 National Patient Safety Goals

Symbol Key

The organization has met the National Patient Safety Goal.

The organization has not met the National Patient Safety Goal.

The Goal is not applicable for this organization.

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Ambulatory Care

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	✓
	Eliminating Transfusion Errors	✓
Improve the safety of using medications.	Labeling Medications	✓
	Reducing Harm from Anticoagulation Therapy	✓
	Reconciling Medication Information	✓
Reduce the risk of health care-associated infections	Meeting Hand Hygiene Guidelines	✓
	Preventing Surgical Site Infections	✓
Universal Protocol	Conducting a Pre-Procedure Verification Process	✓
	Marking the Procedure Site	✓
	Performing a Time-Out	✓

2018 National Patient Safety Goals

Symbol Key

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⊖	The organization has not met the National Patient Safety Goal.
N/A	The Goal is not applicable for this organization.

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Laboratory

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	✓
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	✓
Reduce the risk of health care-associated infections	Meeting Hand Hygiene Guidelines	✓