



# Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals - measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at [qualityreport@jointcommission.org](mailto:qualityreport@jointcommission.org) with your comments and suggestions.



## Summary of Quality Information





### Symbol Key 1

-  This organization achieved the best possible results.
-  This organization's performance is above the target range/value.
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Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
 Behavioral Health Care and Human Services	Accredited	6/17/2021	6/16/2021	6/16/2021
 Home Care	Accredited	6/16/2021	6/15/2021	6/15/2021
 Hospital	Accredited	6/19/2021	6/18/2021	8/26/2021
 Nursing Care Center	Accredited	6/16/2021	6/15/2021	6/15/2021

### Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Hospital

Certified Programs	Certification Decision	Effective Date	Last Full Review Date	Last On-Site Review Date
 Post-Acute Care - Nursing Care Center	Post-Acute Care	6/19/2021	6/15/2021	6/15/2021

### Other Accredited Programs/Services

- Hospital ( Accredited by American College of Surgeons-Commission on Cancer (ACoS-COC))

		Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
Behavioral Health Care and Human Services	<b>2021 National Patient Safety Goals</b>		 *
	<b>2021 National Patient Safety Goals</b>		 *
	<b>2021 National Patient Safety Goals</b>		 *
Reporting Period: Apr 2020 - Mar 2021	<b>National Quality Improvement Goals:</b>		
	Perinatal Care	 <sup>2</sup>	 <sup>2</sup>









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Nursing  
Care  
Center

### 2021 National Patient Safety Goals

Compared to other Joint Commission Accredited Organizations

Nationwide

Statewide



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## Locations of Care

### \* Primary Location

Locations of Care	Available Services
<b>Chase Building</b> 401 Market St. Steubenville, OH 43952	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>Express Clinic Calcutta</b> DBA: An outpatient department of Trinity Health System 15655 St. Route 170 Calcutta Square Calcutta OH, Suite B East Liverpool, OH 43920	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>Medical Pavilion 4100 Johnson Road</b> 4100 Johnson Road, Suite 102, 207, 104, 101, 208 Steubenville, OH 43952	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>Outpatient Physical Therapy</b> DBA: An outpatient department of Trinity Health System 1800 Franklin St. Toronto, OH 43964	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>St. Clairsville #1 (Radiology &amp; Lab Services)</b> DBA: An outpatient department of Trinity Health System 106 Plaza Drive Saint Clairsville, OH 43950	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>St. Clairsville #2 (Outpatient Physical Therapy)</b> DBA: An outpatient department of Trinity Health System 109 Plaza Drive Saint Clairsville, OH 43950	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>Teramana Cancer Center</b> 3204 Johnson Road Steubenville, OH 43952	<b>Services:</b> <ul style="list-style-type: none"> <li>Administration of High Risk Medications (Outpatient)</li> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>Trinity ExpressCare</b> 150 Main St. Wintersville, OH 43953	<b>Services:</b> <ul style="list-style-type: none"> <li>Urgent Care (Outpatient)</li> </ul>
<b>Trinity Health System Cadiz</b> 82424 Cadiz Jewitt Road Cadiz, OH 43907	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>



Locations of Care

\* Primary Location

Locations of Care	Available Services
<p><b>Trinity Medical Center Aquatic Therapy</b> DBA: An outpatient department of Trinity Health System 200 Franciscan Square Steubenville, OH 43952</p>	<p><b>Services:</b></p> <ul style="list-style-type: none"><li>Outpatient Clinics (Outpatient)</li></ul>
<p><b>Trinity Medical Center East</b> 380 Summit Avenue Steubenville, OH 43952</p>	<p><b>Joint Commission Certified Programs:</b></p> <ul style="list-style-type: none"><li>Post-Acute Care - Nursing Care Center</li></ul> <p><b>Services:</b></p> <ul style="list-style-type: none"><li>Addiction Services/Adult/Child/Youth (Non-detox - Adult)</li><li>Behavioral Health (Day Programs - Adult) (Non 24 Hour Care - Adult/Child/Youth) (24-hour Acute Care/Crisis Stabilization - Adult) (Residential Care - Adult) (Partial Hospitalization - Adult)</li><li>Chemical Dependency (Day Programs - Adult/Child/Youth) (Non 24 Hour Care - Adult/Child/Youth) (24-hour Acute Care/Crisis Stabilization - Adult) (Partial Hospitalization - Adult/Child/Youth) (Non-detox - Adult)</li><li>Family Support (Non 24 Hour Care)</li><li>Home Health Aides</li><li>Home Health, Non-Hospice Services</li><li>Inpatient Unit (Inpatient)</li><li>Occupational Therapy</li><li>Outpatient Clinics (Outpatient)</li><li>Personal Care/Support Non-Hospice</li><li>Physical Therapy</li><li>Rehabilitation Services</li><li>Rehabilitation Unit (Inpatient, 24-hour Acute Care/Crisis Stabilization)</li><li>Skilled Nursing Care</li><li>Skilled Nursing Services</li></ul>



## Locations of Care

### \* Primary Location

Locations of Care	Available Services
<b>Trinity Medical Center West *</b> 4000 Johnson Road Steubenville, OH 43952	<b>Services:</b> <ul style="list-style-type: none"> <li>• Brachytherapy (Imaging/Diagnostic Services)</li> <li>• Cardiac Catheterization Lab (Surgical Services)</li> <li>• Cardiac Surgery (Surgical Services)</li> <li>• Cardiothoracic Surgery (Surgical Services)</li> <li>• Cardiovascular Unit (Inpatient)</li> <li>• Coronary Care Unit (Inpatient)</li> <li>• CT Scanner (Imaging/Diagnostic Services)</li> <li>• Ear/Nose/Throat Surgery (Surgical Services)</li> <li>• EEG/EKG/EMG Lab (Imaging/Diagnostic Services)</li> <li>• Gastroenterology (Surgical Services)</li> <li>• GI or Endoscopy Lab (Imaging/Diagnostic Services)</li> <li>• Gynecological Surgery (Surgical Services)</li> <li>• Gynecology (Inpatient)</li> <li>• Hazardous Medication Compounding (Inpatient)</li> <li>• Inpatient Unit (Inpatient)</li> <li>• Interventional Radiology (Imaging/Diagnostic Services)</li> <li>• Labor &amp; Delivery (Inpatient)</li> <li>• Magnetic Resonance Imaging (Imaging/Diagnostic Services)</li> <li>• Medical /Surgical Unit (Inpatient)</li> <li>• Medical ICU (Intensive Care Unit)</li> <li>• Non-Sterile Medication Compounding (Inpatient)</li> <li>• Normal Newborn Nursery (Inpatient)</li> <li>• Nuclear Medicine (Imaging/Diagnostic Services)</li> <li>• Orthopedic Surgery (Surgical Services)</li> <li>• Orthopedic/Spine Unit (Inpatient)</li> <li>• Pediatric Unit (Inpatient)</li> <li>• Post Anesthesia Care Unit (PACU) (Inpatient)</li> <li>• Radiation Oncology (Imaging/Diagnostic Services)</li> <li>• Sleep Laboratory (Sleep Laboratory)</li> <li>• Sterile Medication Compounding (Inpatient)</li> <li>• Surgical Unit (Inpatient)</li> <li>• Teleradiology (Imaging/Diagnostic Services)</li> <li>• Thoracic Surgery (Surgical Services)</li> <li>• Ultrasound (Imaging/Diagnostic Services)</li> <li>• Urology (Surgical Services)</li> <li>• Vascular Surgery (Surgical Services)</li> </ul>
<b>Trinity Outpatient Endoscopy Center</b> 1805 Sinclair Avenue Steubenville, OH 43952	<b>Services:</b> <ul style="list-style-type: none"> <li>• Administration of High Risk Medications (Outpatient)</li> <li>• Anesthesia (Outpatient)</li> <li>• Outpatient Clinics (Outpatient)</li> <li>• Perform Invasive Procedure (Outpatient)</li> </ul>
<b>Trinity Sports Medicine</b> 3151 Johnson Rd. Suite 2 Steubenville, OH 43952	<b>Services:</b> <ul style="list-style-type: none"> <li>• Outpatient Clinics (Outpatient)</li> </ul>
<b>Trinity WorkCare</b> 380 Summit Ave. Suite G105 Steubenville, OH 43952	<b>Services:</b> <ul style="list-style-type: none"> <li>• Outpatient Clinics (Outpatient)</li> </ul>









## 2021 National Patient Safety Goals

### Symbol Key 3

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### Behavioral Health Care and Human Services

Safety Goals	Organizations Should	Implemented
Improve the accuracy of the identification of individuals served.	Use of Two Identifiers	
Improve the safety of using medications.	Reconciling Medication Information	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
The organization identifies safety risks inherent in the population of the individuals it serves.	Identifying Individuals at Risk for Suicide	




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### Home Care

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
Improve the safety of using medications.	Reconciling Medication Information	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
Reduce the risk of patient harm resulting from falls.	Implementing a Fall Reduction Program	
The organization identifies safety risks inherent in its patient population.	Identifying Risks Associated with Home Oxygen	



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### Hospital

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	
Improve the safety of using medications.	Labeling Medications	
	Reducing Harm from Anticoagulation Therapy	
	Reconciling Medication Information	
Reduce the harm associated with clinical alarm systems.	Use Alarms Safely on Medical Equipment	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	
Universal Protocol	Conducting a Pre-Procedure Verification Process	
	Marking the Procedure Site	
	Performing a Time-Out	



## National Quality Improvement Goals

Reporting Period: April 2020 - March 2021

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Compared to other Joint Commission Accredited Organizations

Measure Area	Explanation	Nationwide	Statewide
Perinatal Care	This category of evidenced based measures assesses the care of mothers and newborns.	2	2

Compared to other Joint Commission Accredited Organizations

Measure	Explanation	Compared to other Joint Commission Accredited Organizations				
		Hospital Results	Nationwide Top 10% Scored at Least:	Average Rate:	Statewide Top 10% Scored at Least:	Average Rate:
Cesarean Birth	This measure reports the number of first-time moms with a full-term, single baby in a head-down position who delivered the baby by cesarean section.		16%	25%	16%	25%
Elective Delivery	This measure reports the overall number of mothers who had elective vaginal deliveries or elective cesarean sections at equal to and greater than 37 weeks gestation to less than 39 weeks gestation. An elective delivery is the delivery of a newborn(s) when the mother was not in active labor or presented with spontaneous ruptured membranes prior to medical induction and/or cesarean section.	 0% of 9 eligible Patients	0%	2%	0%	2%
Exclusive Breast Milk Feeding	This measure reports the overall number of newborns who are exclusively breast milk fed during the newborns entire hospitalization. Exclusive breast milk feeding is when a newborn receives only breast milk and no other liquids or solids except for drops or syrups consisting of vitamins, minerals, or medicines.	 29% of 193 eligible Patients	71%	50%	63%	46%
Unexpected Complications in Term Newborns per 1000 livebirths - Moderate Rate	The moderate rate equals the number of patients with moderate complications.	 584% of 171 eligible Patients	212%	1780%	0%	1060%
Unexpected Complications in Term Newborns per 1000 livebirths - Overall Rate	This measure looks at the number of full-term single babies with a normal birth weight and with no preexisting conditions, these are babies that are expected to do well and routinely go home with the mother.	 7602% of 171 eligible Patients	1508%	3084%	1525%	3237%



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Compared to other Joint Commission Accredited Organizations

Measure	Explanation	Compared to other Joint Commission Accredited Organizations				
		Hospital Results	Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:
Unexpected Complications in Term Newborns per 1000 livebirths - Severe Rate	The severe rate equals the number of patients with severe complications.	 7017% of 171 eligible Patients	501%	1303%	681%	2178%



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### Nursing Care Center

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
Improve the safety of using medications.	Reducing Harm from Anticoagulation Therapy	
	Reconciling Medication Information	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
Reduce the risk of patient harm resulting from falls.	Implementing a Fall Reduction Program	
Prevent health care-associated pressure ulcers (decubitus ulcers).	Assessing Resident Risk for Pressure Ulcers	