

Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

University of California San Diego Medical Center 200 West Arbor Drive, San Diego, CA



Summary of Quality Information

Symbol Key

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For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
Behavioral Health Care and Human Services	Accredited	10/9/2019	10/8/2019	10/8/2019
🤣 Home Care	Accredited	10/11/2019	10/10/2019	10/10/2019
🙆 Hospital	Accredited	10/12/2019	10/11/2019	11/25/2019

Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Durable Medical Equipment, Prosthetics, Orthotics, and Supplies (DMEPOS)

UCSD Home Infusion and Specialty Pharmacy

9610 Ridgehaven Court, Suite A, San Diego, CA. 92123

Home Infusion Therapy

Hospital

Certification programs recognized by the Centers for Medicare and Medicaid Services (CMS) Ventricular Assist Device

Advanced Certification	Certification Decision	Effective	Last Full Review	Last On-Site
Programs		Date	Date	Review Date
Advanced Comprehensive Stroke Center	Certification	9/21/2019	9/20/2019	9/20/2019
ohronic Kidney Disease	Certification	6/18/2019	6/17/2019	6/17/2019
oVentricular Assist Device	Certification	12/18/2019	12/17/2019	12/17/2019

Other Accredited Programs/Services

• Hospital (Accredited by American College of Surgeons-Commission on Cancer (ACoS-COC))

• Laboratory (Accredited by American Society for Histocompatibility and Immunogenetics (ASHI))

Special Quality Awards

2015 Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program
2012 ACS National Surgical Quality Improvement Program
2012 Silver - The Medal of Honor for Organ Donation
2011 Hospital Magnet Award
2010 Silver - The Medal of Honor for Organ Donation

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Compared to other Joint Commission Accredited



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		Organizations	
		Nationwide	Statewide
Behavioral Health Care and Human Services	2019National Patient Safety Goals	Ø	* *
Home Care	2019National Patient Safety Goals	\bigotimes	*
Hospital	2019National Patient Safety Goals	Ø	™ *
	National Quality Improvement Goals:		
Reporting Period:	Emergency Department	(m) ²	(() ²
Jan 2019 <i>-</i> Dec 2019	Perinatal Care	2 ²	(10) ²

The Joint Commission only reports measures endorsed by the National Quality Forum.



Locations of Care

Locations of Care	Available Services
Koman Family Outpatient Pavilion 9400 Campus Point Drive La Jolla, CA 92037	 Services: Administration of Blood Product (Outpatient) Administration of High Risk Medications (Outpatient) Anesthesia (Outpatient) Hazardous Medication Compounding (Outpatient) Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Outpatient Services - Maternal Fetal Care at Sorrento Valley DBA: UC San Diego Maternal - Fetal Care and Genetics 4910 Directors Place, Suite 200 San Diego, CA 92121	Other Clinics/Practices located at this site: • Sorrento Valley Maternal Fetal Care and Genetics Services: • Administration of Blood Product (Outpatient) • Outpatient Clinics (Outpatient) • Perform Invasive Procedure (Outpatient)
Radiation Oncology and PET/CT Scanner Center 3960 Health Sciences Drive La Jolla, CA 92093	Services: • Outpatient Clinics (Outpatient)
The Rebecca and John Moores UCSD Cancer Center 3855 Health Sciences Drive La Jolla, CA 92037	 Services: Administration of Blood Product (Outpatient) Administration of High Risk Medications (Outpatient) Anesthesia (Outpatient) Hazardous Medication Compounding (Outpatient) Hazardous Medication Compounding (Outpatient)
UC San Diego Health Eating Disorders Center for Treatment Re 4510 Executive Drive, Suite 315 San Diego, CA 92121	Services: • Eating Disorders/Adult/Child/Youth) (Day Programs - Adult/Child/Youth) (Partial Hospitalization - Adult/Child/Youth) • Family Support (Non 24 Hour Care) • Peer Support (Non 24 Hour Care)
UC San Diego Health System - Encinitas Cancer Services 1200 Garden View Road, Suite 200/210 Encinitas, CA 92024	Services: • Administration of Blood Product (Outpatient) • Administration of High Risk Medications (Outpatient) • Hazardous Medication Compounding (Outpatient) • Outpatient Clinics (Outpatient)

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Locations of Care

Locations of Care	Available	Services
UCSD Home Infusion and Specialty Pharmacy 9610 Ridgehaven Court, Suite A San Diego, CA 92123	Services: • Durable Medical Equipment • Enteral Equipment and/or Supplies • Enteral Nutrients • External Infusion Pump Supplies • External Infusion Pumps • Freestanding Ambulatory Infusion Services • Hazardous Medication Compounding • Home Health, Non-Hospice Services • Infusion Nursing	 Infusion Pharmacy Parenteral Equipment and/or Supplies Parenteral Nutrients Pharmacy, Clinical Consulting Services Pharmacy/Dispensary,General Services Specialty Pharmacy Sterile Medication Compounding Supplies
UCSD Hyperbaric Medicine and Wound Healing Center 477 North El Camino Real, D-204 Encinitas, CA 92024	Services: • Outpatient Clinics (Outpatient)	



Locations of Care

* Primary Location

Locations of Care
Locations of Care UCSD Medical Center - Hillcrest * 200 West Arbor Drive San Diego, CA 92103-8949



Locations of Care

* Primary Location

Locations of Care	Available Services
UCSD Medical Center - La Jolla DBA: Jacobs Medical Center and Sulpizio Cardiovascular Center 9300 Campus Point Drive La Jolla, CA 92037	 Joint Commission Advanced Certification Programs: Advanced Comprehensive Stroke Center Ventricular Assist Device Services: Cardiac Catheterization Lab (Surgical Services) Cardiovascular Unit (Inpatient) EEG/EKG/EMG Lab (Imaging/Diagnostic Services) Gl or Endoscopy Lab (Imaging/Diagnostic Services) Gl or Endoscopy Lab (Imaging/Diagnostic Services) Gynecological Surgery (Surgical Services) Gynecology (Inpatient) Heatology/Oncology Unit (Inpatient) Inpatient Unit (Inpatient) Interventional Radiology (Imaging/Diagnostic Services) Thoracic Surgery (Surgical Services) Transplant Surgery (Surgical Services) Uralogy (Surgical Services) Transplant Surgery (Surgical Services) Urasound (Imaging/Diagnostic Services) Uralogy (Surgical Services) Urasound (Imaging/Diagnostic Services) Uralogy (Surgical Services) Uralogy (Surgical Services) Urasound (Imaging/Diagnostic Services) Uralogy (Surgical Services) Urasound (Ingatient) Vascular Surgery (Surgical Servi
UCSD Medical Offices South 4168 Front Street San Diego, CA 92103	Joint Commission Advanced Certification Programs: Chronic Kidney Disease Services:



Locations of Care

* Primary Location

Locations of Care	Available Services
UCSD Senior Behavioral Health Intensive Outpatient Program DBA: UCSD Senior Behavioral Health Intensive Outpatient Program 410 Dickinson Street, Ste. 100 San Diego, CA 92103	Services: • Behavioral Health (Non 24 Hour Care - Adult) • Community Integration (Non 24 Hour Care) • Family Support (Non 24 Hour Care)
University of California Shiley Eye Center 9415 Campus Point Drive, 3rd Floor La Jolla, CA 92037	Services: • Ambulatory Surgery Center (Outpatient) • Anesthesia (Outpatient)

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2019 National Patient Safety Goals

Behavioral Health Care and Human Services

Safety Goals	Organizations Should	Implemented
Improve the accuracy of the identification of individuals served.	Use of Two Identifiers	Ø
Improve the safety of using medications.	Reconciling Medication Information	Ø
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	Ø
The organization identifies safety risks inherent in the population of the individuals it serves.	Identifying Individuals at Risk for Suicide	Ø

Symbol Key

The organization has met the National Patient Safety Goal.
 The organization has not met the National Patient Safety Goal.
 The Goal is not applicable for this organization.

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2019 National Patient Safety Goals

Home Care

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	Ø
Improve the safety of using medications.	Reconciling Medication Information	Ø
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	Ø
Reduce the risk of patient harm resulting from falls.	Implementing a Fall Reduction Program	Ø
The organization identifies safety risks inherent in its patient population.	Identifying Risks Associated with Home Oxygen	Ø

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2019 National Patient Safety Goals

Hospital

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	Ø
	Eliminating Transfusion Errors	\bigcirc
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	Ø
Improve the safety of using medications.	Labeling Medications	Ø
	Reducing Harm from Anticoagulation Therapy	\bigcirc
	Reconciling Medication Information	\bigcirc
Reduce the harm associated with clinical alarm systems.	Use Alarms Safely on Medical Equipment	Ø
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	Ø
	Preventing Infections that are difficult to treat	\bigcirc
	Preventing Central-Line Associated Blood Stream Infections	<u>ତ</u> ୍ତ୍ର ତ
	Preventing Surgical Site Infections	\bigcirc
	Preventing Catheter-Associated Urinary Tract Infection	\bigcirc
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	Ø
Universal Protocol	Conducting a Pre-Procedure Verification Process	\bigcirc
	Marking the Procedure Site	\bigcirc
	Performing a Time-Out	\bigcirc

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National Quality Improvement Goals

Reporting Period: January 2019 - December 2019

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		Compared to other Joint Commission	
		Accredited Organizations	
Measure Area	Explanation	Nationwide	Statewide
Emergency Department	This category of evidence based measures assesses the time patients remain in the hospital Emergency Department prior to inpatient admission.	™ ²	№ ²

		Compared to other Joint Commission Accredited Organizations				
		1	lationwide		State	ewide
Measure	Explanation	Hospital Results	Top 10% Scored at Most:	Weighte d Median:	Top 10% Scored at Most:	Weighte d Median:
Admit Decision Time to ED Departure Time for Admitted Patients	The amount of time (in minutes) it takes from the time the physician decides to admit a patient into the hospital from the Emergency Department until the patient actually leaves the ED to go to the inpatient unit.	231.00 minutes 581 eligible Patients	55.00	133.00	75.73	180.51

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This information can also be viewed at www.hospitalcompare.hhs.gov

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National Quality Improvement Goals

Reporting Period: January 2019 - December 2019

		Compared to other Joint Commission		
		Accredited Organizations		
Measure Area	Explanation	Nationwide	Statewide	
Perinatal Care	This category of evidenced based measures assesses the care of mothers and newborns.	⊘ ²	○ ²	

		Compared to other Joint Commission Accredited Organizations				
Measure	Explanation	N Hospital Results	Top 10% Scored at Least:	Average Rate:	State Top 10% Scored at Least:	ewide Average Rate:
Antenatal Steroids	This measure reports the overall number of mothers who were at risk of preterm delivery at 24-32 weeks gestation receiving antenatal steroids prior to delivering preterm newborns. Antenatal steroids are steroids given before birth.	97% of 75 eligible Patients	100%	98%	100%	99%
Cesarean Birth	This measure reports the number of first-time moms with a full-term, single baby in a head-down position who delivered the baby by cesarean section.	(12%	25%	12%	22%
Elective Delivery	This measure reports the overall number of mothers who had elective vaginal deliveries or elective cesarean sections at equal to and greater than 37 weeks gestation to less than 39 weeks gestation. An elective delivery is the delivery of a newborn(s) when the mother was not in active labor or presented with spontaneous ruptured membranes prior to medical induction and/or cesarean section.	4% of 108 eligible Patients	0%	2%	0%	2%
Exclusive Breast Milk Feeding	This measure reports the overall number of newborns who are exclusively breast milk fed during the newborns entire hospitalization. Exclusive breast milk feeding is when a newborn receives only breast milk and no other liquids or solids except for drops or syrups consisting of vitamins, minerals, or medicines.	80% of 368 eligible Patients	73%	51%	81%	62%
Unexpected Complications in Term Newborns per 1000 livebirths - Moderate Rate	The moderate rate equals the number of patients with moderate complications.	10 3538.00 minutes 2515 eligible Patients				

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	Measure Area	Explanation	Nationwide	Statewide
	Perinatal Care	This category of evidenced based measures assesses the care of mothers and newborns.	∞ ²	™ ²
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		Compared to other Joint Commission Accredited Organizations				n
		Nationwide Statewid			wide	
Measure	Explanation	Hospital Results	Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:
Unexpected Complications in Term Newborns per 1000 livebirths - Overall Rate	This measure looks at the number of full-term single babies with a normal birth weight and with no preexisting conditions, these are babies that are expected to do well and routinely go home with the mother.	5248.00 minutes 2515 eligible Patients				
Unexpected Complications in Term Newborns per 1000 livebirths - Severe Rate	The severe rate equals the number of patients with severe complications.	1709.00 minutes 2515 eligible Patients				

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